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Item	Unit	2017-2018	2018-2019
1.1 Population (Census 2001/2011)	Persons	647057	6470
1.2 Decadal Growth Rate of the City	%	17.71	17.
1.3 Population (Present Year)	Persons	731254	7401
1.4 Number of Households (Census 2001/2011)	Number	136796	1367
5 Number of Households (Present Year)	Number	153182	1550
1.6 Family Size (Census 2001/2011)	Persons	4.73	4.
7 Family Size (Present Year)	Persons	4.77	4.
8 Number of Slums (2001/2011)	Number	102	1
.9 Number of Slums (Present Year)	Number	126	1
.10 Number of Slum Households (2001/2011)	Number	18000	180
.11 Number of Slum Households (Present Year)	Number	58800	588
.12 Number of Properties (2001/2011)	Number	83136	831
.13 Number of Properties excluding open plots (Present Year)	Number	156063	1590
.14 Number of Election Wards (2001/2011)	Number	87	
.15 Number of Election Wards (Present Year)	Number	22	
.16 Town/City Area (Census 2001/2011)	Sq.km	121.65	121.
.17 Present Town/City Area	Sq.km	121.65	121.
Built up area within Municipal Boundary	Sq.km	97.32	105.
.18 Population Density (Present Year)	Number	6011.0	60
.19 Number of Commercial and other establishments (offices, institutions, narkets), Hotels and Restaurants (Year 2001/2011)	Number	15550	155
.20 Number of Commercial and other establishments (offices, institutions, narkets,Hotels and Restaurants)(Present Year)	Number	24421	264

Remark

Item	Unit	2017-2018	2018-2019
Remark			
2. Service Provider Details - Water Supply			
2.1 Name of Town/City			Amravati

2.3 Name of the Head of Department/Unit	Surendra Kokulwar
2.4 Designation of the Department Head	Ex Engineer
2.5 Address	Maltekadi Amravati Division
2.6 Telephone Number	07212551303
2.7 Mobile Number	9421830634
2.8 Fax Number	07212663332
2.9 Email	mail.mjp@gov.in
2.10 Website	mjp.maharashtra.gov.in
2.11 Name of the Contact Person	Mr. Raghuvanshi
2.12 Designation of the contact person	Dy Engineer
2.13 Address	Maltekadi Amravati Division
2.14 Telephone Number	07212663341
2.15 Mobile Number	9371209720
2.16 Fax Number	07212663332
2.17 Email	mail.mjp@gov.in
2.18 Website	mjp.maharashtra.gov.in

3. Service Provider Details - Sewerage and Drainage	
3.1 Name of Town/City	Amravati
3.2 Name of the Department/Unit	мјр
3.3 Name of the Head of Department/Unit	Mr. Satish Bakshi
3.4 Designation of the Department Head	Ex Eng.
3.5 Address	MJP Amravati Jail Road Camp
3.6 Telephone Number	9763714301
3.7 Mobile Number	9763714301
3.8 Fax Number	07212663332
3.9 Email	mjpsubn1@gmail.com
3.10 Website	mjp.maharashtra.gov.in
3.11 Name of the Contact Person	darvekar
3.12 Designation of the contact person	Asst Eng
3.13 Address	MJP Amravati Jail Road Camp
3.14 Telephone Number	9657713516
3.15 Mobile Number	9657713516
3.16 Fax Number	07212663332
3.17 Email	dndarwhekar@gmail.com
3.18 Website	mjp.maharashtra.gov.in

4. Service Provider Details - Solid Waste Management	
4.1 Name of Town/City	Amravati
4.2 Name of the Department/Unit	Sanitation department
4.3 Name of the Head of Department/Unit	Dr. Vishal Kale
4.4 Designation of the Department Head	M.O.H. sanitation
4.5 Address	Amravati Municipal Corporation Amravati
4.6 Telephone Number	0721576482
4.7 Mobile Number	7030922874
4.8 Fax Number	07212673950
4.9 Email	sanitationdepartment amc@gmail.com

4.10 Website	www.amtcorp.org
4.11 Name of the Contact Person	Dr. Ajay Jadhao
4.12 Designation of the contact person	АМОН
4.13 Address	АМС
4.14 Telephone Number	0721576482
4.15 Mobile Number	7030922905
4.16 Fax Number	07212673950
4.17 Email	sanitationdepartment.amc@gmail.com
4.18 Website	www.amtcorp.org

5.1 Name of Town/City 5.2 Name of the Contact Person for Information related to slums 5.3 Designation	Amravati Mr. Ravindra Pawar City Engineer
5.3 Designation	
•	City Engineer
5.4 Address	AMC
5.5 Telephone Number	7030922884
5.6 Mobile Number	7030922884
5.7 Fax Number	07212673950
5.8 Email	
5.9 Website	www.amtcorp.org

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Item	- Number of Connections Unit	2017-2018	2018-2019
Item	Ollic	2017-2018	2010-2019
Does the ULB have water meters at consumer end?	Yes/No		YES 🗸
1.1 Domestic Connections (Metered Functional)	Number	78779	8162
1.2 Domestic Connections (Metered Non-Functional)	Number	8753	1250
1.3 Domestic Connections (Unmetered)	Number	0	
Domestic connections (Total)	Number	87532	94180
.4 Bulk supply Apartments (Metered Functional)	Number	259	2
.5 Bulk supply Apartments (Metered Non-Functional)	Number	30	
.6 Bulk supply Apartments (Unmetered)	Number	0	
Bulk supply Apartments (Total)	Number	289	289
.7 Bulk supply Layouts/Societies (Metered Functional)	Number	86	
.8 Bulk supply Layouts/Societies (Metered Non-Functional)	Number	10	
.9 Bulk supply Layouts/societies (Unmetered)	Number	0	
Bulk supply Layouts/Societies (Total)	Number	96	96
.10 Others-Specify (Metered Funtional)	Number	0	
.11 Others-Specify (Metered Non-Functional)	Number	0	
.12 Others-Specify (Unmetered)	Number	0	
Others - Specify (Total)	Number	0	0
Total Number of Water Supply Connections - Residential	Number	87917	94565
Water Service Covera	ge - Households Served		
Item	Unit	2017-2018	2018-2019
.13 Households served by Domestic Connections	Number	87532	941
.14 Households served by Bulk supply - Apartments	Number	9775	98
.15 Households served by Bulk supply - Layouts/Societies	Number	7650	76
otal Households served with Water Supply	Number	104957	111655

### 2. PER CAPITA SUPPLY OF WATER

Water Production Capacity				
Item	Unit	2017-2018	2018-2019	
2.1 Installed Capacity of Treatment Plants for Surface Water Sources	MLD	95.0	95.0	
2.2 Volume of water produced through Surface Water Sources	MLD	109.0	109.0	

2.3 Installed Capacity of Treatment Plants for Ground Water Sources	MLD	0.0	0.0
2.4 Volume of water produced through Ground water (power pumps)	MLD	0.0	0.0
2.5 Volume of water produced through any Other Sources (desalination, rainwater harvesting, etc)	MLD	0.0	0.0
Total Installed Capacity	MLD	95.00	95.000
Total Volume of water produced	MLD	109.00	109.000
Water Consumption	1		
Item	Unit	2017-2018	2018-2019
2.6 Volume of water billed from Domestic Connections	MLD	53.65	56.91
2.7 Volume of water billed from Bulk supply Apartments	MLD	3.85	3.85
2.8 Volume of water billed from Bulk supply Layouts/Societies	MLD	4.6	4.6
2.9 Volume of water billed from Non domestic Connections	MLD	2.5	2.5
2.10 Volume of water billed from Public taps	MLD	8.48	8.48
2.11 Volume of water billed from any other sources	MLD	0.0	0.0
Total Volume of water billed	MLD	73.08	76.34
Total Volume of water unbilled (free supplies to Public taps, stand posts, hand pumps, etc.)	MLD	8.48	8.48
Total Volume of water unbilled (free connections eg. Religious institutions etc)	MLD	0.0	0.0

3. EXTENT OF NON REVENUE WATER (NRW)			
Item	Unit	2017-2018	2018-2019
3.1 Total Volume of Water Produced	MLD	109.00	109.000
3.2 Total Volume of Water Billed	MLD	73.08	76.34

4. EXTENT OF METERING OF WATER SUPPLY CONNECTIONS			
Item	Unit	2017-2018	2018-2019
4.1 Non domestic incl. commercial/Indus/Instl. (Metered Functional)	Number	1025	1025
4.2 Non domestic incl. commercial/Indus/Instl. (Metered Non-Functional)	Number	35	35
4.3 Non domestic incl. commercial/Indus/Instl. (Unmetered)	Number	0	0
Non domestic incl. commercial/Indus/Instl. (Total)	Number	1060	1060
4.4 Public taps, stand posts and hand pumps (Metered Functional)	Number	0	0
4.5 Public taps, stand posts and hand pumps (Metered Non-Functional)	Number	0	0
4.6 Public taps, stand posts and hand pumps (Unmetered)	Number	954	954
Public Taps (Total)	Number	954	954
Total number of metered and functional connections (domestic, bulk supply, others)	Number	79124	81965
Total number of Water Supply Connections	Number	89931	96579

### 5. CONTINUITY OF WATER SUPPLY

Water Supply Frequency					
Item	Unit	2017-2018	2018-2019		
5.1 Days of supply per month	Number	30	30		
5.2 Hours of supply per day to consumer	Hours	3.0	3.0		

## 6. EFFICIENCY OF REDRESSAL OF COMPLAINTS

Consumer Services					
Item	Unit	2017-2018	2018-2019		
6.1 Complaints received during the year	Number	3100	1841		
6.2 Complaints resolved within 24 hours during the year	Number	3000	1801		

Treated Water Quality Surv			
Item	Unit	2017-2018	2018-2019
'.1 Residual Chlorine - No. of Samples taken at the source/outlet of Water reatment Plant (in a year)	Number	7900	8200
2.2 Residual Chlorine - No. of Samples taken at intermediate points (in a year)	Number	6200	6500
.3 Residual Chlorine - No. of Samples taken at consumer end (in a year)	Number	1600	2000
.4 Total Samples taken for Residual Chlorine tests (if location wise samples are not vailable)	Number	0	C
otal Samples taken for Residual Chlorine tests	Number	15700	16700
.5 Number of Samples Passed	Number	15650	16520
.6 Physical/Chemical - No. of Samples taken at the source/outlet of Water reatment Plant (in a year)	Number	4	4
7.7 Physical/Chemical - No. of Samples taken at intermediate points (in a year)	Number	0	C
.8 Physical/Chemical - No. of Samples taken at consumer end (in a year)	Number	0	C
7.9 Total Samples taken for Physical/Chemical tests (if location wise samples are not vailable)	Number	0	C
otal Samples taken for Physical and Chemical tests	Number	4	4
.10 Number of Samples Passed	Number	4	2
1.11 Bacteriological - No. of Samples taken at the source/outlet of Water Treatment lant (in a year)	Number	300	300
.12 Bacteriological - No. of Samples taken at intermediate points (in a year)	Number	0	(
.13 Bacteriological - No. of Samples taken at consumer end (in a year)	Number	1600	1600
.14 Total Samples taken for Bacteriological tests (if location wise samples are not vailable)	Number	0	
otal Samples taken for Bacteriological tests	Number	1900	1900
.15 Number of Samples Passed	Number	1700	1850
otal Number of Samples taken for all types of tests	Number	17604	18604
otal Tests Passed	Number	17354	18374

## 8. COST RECOVERY IN WATER SUPPLY SERVICES

Financial Information - Operating Expenses					
Item	Unit	2017-2018	2018-2019		
8.1 Regular Staff and administration	Rs. Lakhs	593.35	554.94		
8.2 Outsourced/Contract Staff Costs	Rs. Lakhs	0.0	0.0		
8.3 Electricity Charges/Fuel Costs	Rs. Lakhs	1177.71	1138.61		
8.4 Chemical Costs	Rs. Lakhs	15.63	11.25		
8.5 Repairs/Maintenance Costs	Rs. Lakhs	416.38	375.1 <mark>6</mark>		
8.6 Bulk (Raw/Treated) Water Charges	Rs. Lakhs	131.0	126.12		
8.7 Other Costs	Rs. Lakhs	1.75	1.37		
Total Operating Expenditure	Rs. Lakhs	2335.82	2207.45		
Financial Information - Opera	ating Revenues				
Item	Unit	2017-2018	2018-2019		
8.8 Arrears at the beginning of the Current year	Rs. Lakhs	21045.02	25359.02		
8.9 Revenue demand from user charges	Rs. Lakhs	4314.0	4429.95		
8.10 Revenue demand from tax/cess - Water Service only	Rs. Lakhs	0.0	0.0		
8.11 Revenue demand from other revenues (eg. connection costs/Donations etc)	Rs. Lakhs	30.0	30.0		
Total Revenue Demand for the current year	Rs. Lakhs	4344.00	4459.95		

9 COLLECTION EFFICIENCY OF WATER SUPPLY RELATED CHARGES

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Item
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9.1 Total Revenue Demand(from user charges, taxes etc)	Rs. Lakhs	4344.00	4459.95
9.2 Collection against arrears	Rs. Lakhs	400.0	450.0
9.3 Collection against the current demand of the year	Rs. Lakhs	2366.93	2211.78

### 10 Additional Information (Optional)

Staff Inform	nation		
Item	Unit	2017-2018	2018-2019
10.1 Senior Management (Sanctioned)	Number	1	1
10.2 Senior Management (Working)	Number	1	1
10.3 Engineers (Sanctioned)	Number	7	7
10.4 Engineers (Working)	Number	7	6
10.5 Clerks/Accountants (Sanctioned)	Number	2	2
10.6 Clerks/Accountants (Working)	Number	2	1
10.7 Work Inspectors/Meter Readers (Sanctioned)	Number	40	40
10.8 Work Inspectors/Meter Readers (Working)	Number	9	٤
10.9 Electricians/Fitters (Sanctioned)	Number	10	10
10.10 Electricians/Fitters (Working)	Number	2	C
10.11 Lines men/plumbers (Sanctioned)	Number	18	18
10.12 Lines men/plumbers (Working)	Number	9	8
10.13 Labourers (Sanctioned)	Number	150	150
10.14 Labourers (Working)	Number	46	47
Total (Sanctioned)	Number	228	228
Total (Working)	Number	76	71
Connection Costs for Water Connections			
Item	Unit	2017-2018	2018-2019
10.15 Residential - General	Rs.	2020	4520
	2	2020	

10.16 Residential - Urban Poor	Rs.	2020	4520
10.17 Institutional	Rs.	3520	8520
10.18 Commercial	Rs.	3520	21520
10.19 Industrial	Rs.	3520	21520
Water Tariff Structure - Flat Rate Tariff			
Item	Unit	2017-2018	2018-2019
10.20 Residential - General	Rs./Month	463.0	<mark>510.0</mark>

			510.0
10.21 Residential - Urban Poor	Rs./Month	463.0	510.0
10.22 Institutional	Rs./Month	711.0	782.0
10.23 Commercial	Rs./Month	1783.0	1961.0
10.24 Industrial	Rs./Month	1783.0	1961.0
Water Tariff Structure - Volumetric Tariff			
Item	Unit	2017-2018	2018-2019
10.25 Residential - General	Rs./KL	15.7	17.3

			17.3
10.26 Residential - Urban Poor	Rs./KL	15.7	17.3
10.27 Institutional	Rs./KL	30.3	33.3
10.28 Commercial	Rs./KL	72.0	79.9
10.29 Industrial	Rs./KL	72.0	79.9

Remark

			Updat 🗆 Updat	±
Item	Unit	2017-2018	2018-2019	



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1. COVERAGE OF TOILETS			
Sanitatio	on Coverage		
Item	Unit	2017-2018	2018-2019
.1 Total Number of Properties in the City	Number	156063	159071
.2 Properties with toilets	Number	150940	153948
.3 Households dependent on functional community toilets	Number	5123	5123
.4 Total Number of Properties with access to toilets	Number	156063	159071
2. COVERAGE OF SEWAGE NETWORK SERVICES			
Item	Unit	2017-2018	2018-2019

Item	Unit	2017-2018	2018-2019
2.1 Total Number of Properties in the City	Number	156063	159071
2.2 Properties with sewer connections	Number	760	3203
2.3 Properties with onsite sanitary disposal	Number	15533	155868.00

### 3. COLLECTION EFFICIENCY OF SEWAGE NETWORK

Waste Water Production - Volume of Water Consum	ned and Waste W	Vater Generated	
Item	Unit	2017-2018	2018-2019
3.1 Volume of water consumed and billed from Domestic Connections	MLD	53.65	56.91
3.2 Volume of water consumed and billed from Bulk supply - Apartments	MLD	3.85	3.85
3.3 Volume of water consumed and billed from Bulk supply - Layouts/Societies	MLD	4.6	4.6
3.4 Volume of water consumed and billed from Non domestic Connections	MLD	2.5	2.5
3.5 Volume of water consumed (both billed and unbilled) from Public taps	MLD	16.96	16.96
3.6 Volume of water from free supplies (other connections)	MLD	0.00	0.00
3.7 Volume of water consumed and billed from any other ULB sources	MLD	0.0	0.0
8.8 Volume of water consumed from any Non ULB water sources	MLD	4.5	4.
.9 Total Water Consumption (billed and unbilled) from ULB and Non ULB sources)	MLD	86.06	89.32
.10 Volume of waste water generated from Domestic Water Consumption	MLD	42.92	45.53
.11 Volume of waste water generated from Bulk Supply - Apartments	MLD	3.08	3.08
.12 Volume of waste water generated from Bulk Supply - Layouts/Societies	MLD	3.68	3.68
.13 Volume of waste water generated from Non Domestic Water Consumption	MLD	2.00	2.00
3.14 Volume of waste water generated from Public Tap Water Consumption	MLD	13.57	13.57
.15 Volume of waste water generated from free supplies (other connections)	MLD	0.00	0.00
.16 Volume of waste water generated from other ULB source water consumption	MLD	0.00	0.00
.17 Volume of waste water generated from Non ULB source Water consumption	MLD	3.60	3.60

Total Waste Water Generated	MLD	68.85	71.46
Waste Water Collection and	Freatment		
Item	Unit	2017-2018	2018-2019
3.18 Volume of sewage actually treated at the Primary Treatment Plant	MLD	7.5	<mark></mark>
3.19 Volume of sewage actually treated at Secondary Treatment Plant	MLD	7.5	8.0
3.20 Total Volume of Waste Water collected and Treated at Sewage Treatment Plants	MLD	7.50	8.0

# 4. ADEQUACY OF SEWAGE TREATMENT CAPACITY

Item	Unit	2017-2018	2018-2019
4.1 Installed Capacity of Primary Treatment Plant	MLD	74.5	74.5
4.2 Installed Capacity of Secondary Treatment Plant	MLD	74.5	74.5
4.3 Total Installed Capacity (Primary / Secondary Treatment)	MLD	74.5	74.5
4.4 Total Waste Water Generated	MLD	68.85	71.46

## 5. EXTENT OF REUSE AND RECYCLING OF SEWAGE

Item	Unit	2017-2018	2018-2019
5.1 Volume of sewage actually treated at Secondary Treatment Plant	MLD	7.5	8.0
5.2 Volume of treated waste water reused after Secondary Treatment	MLD	0.0	0.0

## 6. QUALITY OF SEWAGE TREATMENT

Discharge Compliance after Secondary Treatment of Sewage				
Item	Unit	2017-2018	2018-2019	
6.1 Number of Treated Effluent Samples Tested in a year	Number	24	24	
6.2 Number of Treated Effluent Samples Passed in a year	Number	24	24	

## 7. EFFICIENCY IN REDRESSAL OF CUSTOMER COMPLAINTS

Consumer Services					
Item	Unit	2017-2018	2018-2019		
7.1 Sewage related Complaints received during the year	Number	10	10		
7.2 Sewage related Complaints resolved within 24 hours during the year	Number	10	10		

### 8. EXTENT OF COST RECOVERY IN SEWAGE MANAGEMENT

Financial Information - Annual Operating Expenses				
Item	Unit	2017-2018	2018-2019	
8.1 Regular Staff and Administration	Rs.Lakhs	280.0	280.0	
8.2 Outsourced /Contract Staff Costs	Rs.Lakhs	18.5	18.5	
8.3 Electricity Charges /Fuel Costs	Rs.Lakhs	41.2	41.3	
8.4 Chemicals Costs	Rs.Lakhs	0.0	0.0	
8.5 Repairs/Maintenance Costs	Rs.Lakhs	4.5	4.5	
8.6 Contractor Costs for O&M	Rs.Lakhs	1700.0	1700.0	
8.7 Ohers (Specify)	Rs.Lakhs	0.0	0.0	
Total Annual Operating Expenses	Rs.Lakhs	2044.20	2044.20	
Financial Information - Annual Op	erating Revenu	ies		
Item	Unit	2017-2018	2018-2019	
3.8 Arrears at the beginning of the current year	Rs.Lakhs	0.0	0.0	
3.9 Revenue demand from user charges - sewerage only	Rs.Lakhs	0.0	0.0	
3.10 Revenue demand from tax/cess - sewerage only	Rs.Lakhs	0.0	0.4	
3.11 Revenue demand from other sources (eg. connection costs/septage emptying charges/donations etc.)	Rs.Lakhs	2.12	2.1	
Total Dovonuo Domand for current voar	Pelakhe	2 1 2	2 1 2	

Revenue		

2.12

## 9. EFFICIENCY IN COLLECTION OF SEWAGE CHARGES

Consumer Services					
Item	Unit	2017-2018	2018-2019		
9.1 Total Revenue Demand for current year	Rs.Lakhs	2.12	2.12		
9.2 Collection against arrears	Rs.Lakhs	NA	NA		
9.3 Collection against current demand	Rs.Lakhs	NA	NA		

10. Storm	Water	Drainage	Data
<b>TO:</b> O(0) III	- acci	Drunnuge	Dutu

VATER DRAINAGE NETWORK	κ.	
Unit	2017-2018	2018-2019
Kilometers	1115.67	1115.67
Kilometers	29.6	29.6
ER LOGGING/FLOODING		
Unit	2017-2018	2018-2019
Number	0.0	0.0
Number	0.0	0.0
	Unit Kilometers Kilometers ER LOGGING/FLOODING Unit Number	Kilometers1115.67Kilometers29.6ER LOGGING/FLOODINGUnit2017-2018Number0.0

### 11. Additional Information (Optional)

Staff Information					
Item	Unit	2017-2018	2018-2019		
11.1 Senior Management (Sanctioned)	Number	0	0		
11.2 Senior Management (Working)	Number	0	0		
11.3 Engineers (Sanctioned)	Number	0	0		
11.4 Engineers (Working)	Number	0	0		
11.5 Clerks/Accountants (Sanctioned)	Number	0	0		
11.6 Clerks/Accountants (Working)	Number	0	0		
11.7 Labourers/Cleaners (Sanctioned)	Number	320	320		
11.8 Labourers/Cleaners (Working)	Number	320	320		
Total (Sanctioned)	Number	320	320		
Total (Working)	Number	320	320		
Septage Management					
Item	Unit	2017-2018	2018-2019		
11.9 Does the ULB practice sentage management	Yes/No	VES			

11.9 Does the ULB practice septage management	Yes/No	YES	YES 🗸
11.10 Septage sucking machines available within ULB	Number	6	6
11.11 Private Septage machines licenced by ULB	Number	0	0

Connection	Costs for	Sewerage	Connections
connection	00000101	Senerage	connections

Item	Unit	2017-2018	2018-2019
11.12 Residential - General	Rs	250.0	250.0
11.13 Residential - Urban Poor	Rs	250.0	250.0
11.14 Institutional	Rs	250.0	250.0
11.15 Commercial	Rs	250.0	250.0
11.16 Industrial	Rs	250.0	250.0

Sewerage Tariff Structure - Flat Rate Tariff				
	Item	Unit	2017-2018	2018-2019
11.17 Residential - General		Rs./Month	0.0	0.0
11.18 Residential - Urban Poor		Rs./Month	0.0	0.0
11.19 Institutional		Rs./Month	0.0	0.0
11.20 Commercial		Rs./Month	0.0	0.0

Item       Unit       2017-2018       2018-20         1.22 Residential - General       Rs./KL       NA	N/ N/
1.22 Residential - General       Rs./KL       NA         1.23 Residential - Urban Poor       Rs./KL       NA         1.24 Institutional       Rs./KL       NA         1.25 Commercial       Rs./KL       NA         1.26 Industrial       Rs./KL       NA         Intermediate Section 100 (Section 100 (Sect	N/ N/
1.23 Residential - Urban PoorRs./KLNA1.24 InstitutionalRs./KLNA1.25 CommercialRs./KLNA1.26 IndustrialRs./KLNARemarkItemUnit2018-201911.17 11.26 No tariff has lavied	N/
1.24 Institutional     Rs./KL     NA       1.25 Commercial     Rs./KL     NA       1.26 Industrial     Rs./KL     NA	
1.25 Commercial     Rs./KL     NA       1.26 Industrial     Rs./KL     NA       Remark       Item     Unit       2018-2019       Item the second tariff has lavied	
1.26 Industrial Rs./KL NA Remark Item Unit 2017-2018 2018-2019 Itemark Itemark	N
Remark Item Unit 2017-2018 2018-2019 11.17 11.26 No tariff has lavied	N
Item Unit 2017-2018 2018-2019	N
lemark tariff has lavied	opuu
by M.C.	
General Information Water Supply Sewerage and Drainage Solid Waste Management ERI Reliability CTPT Info WR and RWH	
General Information Water Supply Sewerage and Drainage Solid Waste Management ERI Reliability CTPT Info WR and RWH	

#### About CEPT





## 1. Household Level Coverage Of Solid Waste Management Services

Door to Door Collection - Number of HHs and establishments covered by Door to Door Collection				
Item	Unit	2017-2018	2018-2019	
1.1 Number of Households covered by Door to Door Collection	Number	153182.0	153182.0	
1.2 Number of Hotels and Restaurants covered by Door to Door Collection	Number	528.0	528.0	
1.3 Number of Commercial Establishments (institutions, offices) covered by Door to Door Collection	Number	23795.0	23795.0	
1.4 Number of any other establishments (incl. markets) covered by Door to Door Collection	Number	98.0	98.0	
1.5 Total number of establishments covered by door to door collection (if typewise establishments is not available)	Number	0.0	0.0	
Total Number of Households and Establishments covered by Door to Door Collection	Number	177603	177603	

### 2. Efficiency Of Collection Of Municipal Solid Waste

	ition		
Item	Unit	2017-2018	2018-2019
2.1 Waste Generated by Households	MT/Month	13000.0	0.0
2.2 Waste Generated by Street Sweeping	MT/Month	0.0	0.0
2.3 Waste Generated by Hotels and Restaurants	MT/Month	135.0	0.0
2.4 Waste Generated by Markets (Vegetable Markets, Mandis etc)	MT/Month	400.0	0.0
2.5 Waste Generated by Commercial Establishments (eg. Institutions, etc)	MT/Month	225.0	0.0
2.6 Waste Generated by other sources (eg. debris, horticulture waste etc)	MT/Month	1500.0	0.0
2.7 Total Waste Generated (if typewise generation is not available)	MT/Month	0.0	15330.0
Total Waste Generated	MT/Month	15260.00	15330.00
Total Waste Generated per capita	Gms/Day/Capita		690.45

Waste Collection and Transportation - Details of wa	ste received at Process	sing/ Disposal Faci	lities
Item	Unit	2017-2018	2018-2019
2.8 Quantity of waste received at processing and recycling facilities	MT/Month	0.0	1000.0
2.9 Quantity of waste received at disposal sites	MT/Month	14860.0	13330.0
Total waste received at processing/disposal facility and recycled	MT/Month	15260.00	15330.00
Waste Collection and Transportation - Details of wast	e transported to Proce	essing/ Disposal Fa	cilities
Item	Unit	2017-2018	2018-2019
2.10 Number of trucks used for transportation of waste	Number	15	15
2.11 Capacity of each trucks	Metric Tons	1.5	1.5
2.12 Total number of trips made by trucks each day to the disposal site	Trips Per Day	5.0	5.0

Total quantity of waste collected by trucks	MT/Month	3375.00	3375.00
2.13 Number of dumper placers used for transportation of waste	Number	15	15
2.14 Capacity of each dumper placer	Metric Tons	1.0	1.0
2.15 Total number of trips made by all dumper placers each day to the disposal site	Trips Per Day	5.0	5.0
Total quantity of waste collected by dumper placers	MT/Month	2250.00	2250.00
2.16 Number of mini lorries used for transportation of waste	Number	0	2
2.17 Capacity of each mini lorry	Metric Tons	0.0	6.0
2.18 Total number of trips made by all mini lorries each day to the disposal site	Trips Per Day	0.0	2.0
Total quantity of waste collected by mini lorries	MT/Month	0.00	720.00
2.19 Number of tractor trailers used for transportation of waste	Number	0	0
2.20 Capacity of each tractor trailer	Metric Tons	0.0	0.0
2.21 Total number of trips made by all tractor trailer each day to the disposal site	Trips Per Day	0.0	0.0
Total quantity of waste collected by tractor trailer	MT/Month	0.00	0.00
2.22 Number of tipper trucks used for transportation of waste	Number	15	15
2.23 Capacity of each tipper trucks	Metric Tons	1.5	1.5
2.24 Total number of trips made by all tipper trucks each day to the disposal site	Trips Per Day	5.0	5.0
Total quantity of waste collected by tipper trucks	MT/Month	3375.00	3375.00
2.25 Number of 3 wheeler auto tippers used for transportation of waste	Number	133	136
2.26 Capacity of each 3 wheeler auto tipper	Metric Tons	0.3137845	0.275
2.27 Total number of trips made by all 3 wheeler auto tippers each day to the disposal site	Trips Per Day	5.0	5.0
Total quantity of waste collected by 3 wheeler auto tippers	MT/Month	6260.00	5610.00
Total quantity of waste collected and transported to disposal site	MT/Month	15260.00	15330.00

3. Extent Of Segregation Of Municipal Solid Waste			
Segregation of Was	te		
Item	Unit	2017-2018	2018-2019
3.1 Quantity of waste arriving at Processing/ Disposal facility in segregated manner	MT/Month	0.0	0.0
3.2 Quantity of waste taken away by recycler from intermediate points	MT/Month	400.0	1000.0

# 4. Extent Of Municipal Solid Waste Recovered

Quantity of Waste Processing			
Item	Unit	2017-2018	2018-2019
4.1 Installed Capacity of Composting Plant	MT/Month	0.0	0.0
4.2 Waste Quantity Input at the Composting Plant	MT/Month	0.0	0.0
4.3 Installed Capacity of Vermi-composting Plant	MT/Month	0.0	1000.0
4.4 Waste Quantity Input at the Vermi-composting Plant	MT/Month	0.0	1000.0
4.5 Installed Capacity of Refuse Derived Fuel	MT/Month	0.0	0.0
4.6 Waste Quantity Input at the Refuse Derived Fuel	MT/Month	0.0	0.0
4.7 Installed Capacity of Bio Methanation/ Waste-to-Energy Plants	MT/Month	0.0	0.0
4.8 Waste Quantity Input at Bio methanation/ Waste-to-Energy plants	MT/Month	0.0	0.0
4.9 Installed Capacity of any other processing facilities	MT/Month	0.0	0.0
4.10 Waste Quantity Input at other processing facilities	MT/Month	0.0	0.0
Total Installed Capacity of Processing facilities	MT/Month	0.00	1000.00
Total Waste Quantity Input at all types of processing facilities	MT/Month	0.00	1000.00
4.11 Quantity of waste rejected by processing facilities at intake point	MT/Month	0.0	0.0
4.12 Quantity of post-processing rejects sent to dumpsite/ landfills	MT/Month	0.0	0.0
Total Waste Processed in the ULB	MT/Month	400.00	2000.00

5. Extent Of Scientific Disposal Of Municipal Solid Waste			
Quantity of	Waste Disposal		
Item	Unit	2017-2018	2018-2019
5.1 Quantity of waste disposed in compliant landfill sites	MT/Month	NA	NA
5.2 Quantity of waste disposed in open dump sites	MT/Month	14860.0	8200.0

# 6. Efficiency In Redressal Of Customer Complaints

Customer Service				
Item	Unit	2017-2018	2018-2019	
6.1 Complaints received during the year	Number	60326.0	30419.0	
6.2 Complaints resolved within 24 hours during the year	Number	57303.0	30194.0	

## 7. Extent Of Cost Recovery In SWM Services

Financial Information - Operational Expenditure on SWM during previous year					
Item	Unit	2017-2018	2018-2019		
7.1 Regular Staff & Administration	Rs In Lakh	1200.0	1320.0		
7.2 Outsourced/Contracted Staff Costs	Rs In Lakh	1700.0	1840.0		
7.3 Electricity Charges/Fuel Costs	Rs In Lakh	72.0	80.0		
7.4 Chemical Costs	Rs In Lakh	18.5	20.5		
7.5 Repair/Maintenance Costs	Rs In Lakh	41.5	45.0		
7.6 Contracted Services Cost	Rs In Lakh	900.0	1000.0		
7.7 Other Costs (Specify)	Rs In Lakh	0.0	0.0		
Total Operational Expenses	Rs In Lakh	3932.00	4305.50		

Financial Information - Operational Revenues from SWM during previous year				
Item	Unit	2017-2018	2018-2019	
7.8 Arrears at the beginning of current year	Rs In Lakh	0.0	0.0	
7.9 Tax / Cess - Solid Waste only	Rs In Lakh	0.0	0.0	
7.10 User Charges	Rs In Lakh	0.0	0.0	
7.11 Fixed Charges based on Property Tax/ State Taxes/Cess/Surcharges	Rs In Lakh	0.0	0.0	
7.12 Sale of Recyclables	Rs In Lakh	0.0	0.0	
7.13 Sale from processing - compost/energy	Rs In Lakh	0.0	0.0	
7.14 Royalty	Rs In Lakh	0.0	0.0	
7.15 Others (Specify)	Rs In Lakh	0.0	30.0	
Total Revenue Demand Raised for the current year	Rs In Lakh	0.00	30.00	

# 8. Efficiency In Collection Of SWM Charges

I	ltem		
Item	Unit	2017-2018	2018-2019
8.1 Total Revenue Demand Raised for the current year	Rs In Lakh	0.00	30.00
8.2 Collection against arrears	Rs In Lakh	NA	NA
8.3 Collection against Current Demand	Rs In Lakh	NA	NA

# 9 Additional Information(Optional)

Staff Information					
Item	Unit	2017-2018	2018-2019		
9.1 Senior Management-Health Officer (Sanctioned)	Number	1	1		
9.2 Senior Management-Health Officer (Working)	Number	1	1		
9.3 Sanitary Inspector (Sanctioned)	Number	22			

9.4 Sanitary Inspector (Working)	Number	22	22
9.5 Sanitary Supervisor (Sanctioned)	Number	43	43
9.6 Sanitary Supervisor (Working)	Number	43	43
9.7 Maistries/Safai Karam chari (Sanctioned)	Number	815	815
9.8 Maistries/Safai Karam chari (Working)	Number	768	768
9.9 Cleaners/Drivers (Sanctioned)	Number	18	18
9.10 Cleaners/Drivers (Working)	Number	18	18
9.11 Laborers (Sanctioned)	Number	0	(
9.12 Laborers (Working)	Number	0	(
9.13 Others Specify	Number	1230	1230
Total (Sanctioned)	Number	899	899
Total (Working)	Number	2082	2082
9.14 Are daily records of waste received at compliant landfill mainta 2000)	ined (MSW Yes/No	NA	NA 🗸
9.15 Is weigh-bridge available at landfill site?	Yes/No	NA	NA 🗸
9.16 Are daily records of waste received at open dumpsites maintained?	Yes/No	YES	YES 🗸
9.17 Is weigh-bridge available at dump-site?	Yes/No	NO	NO 🗸
	er charges		
Item	Unit	2017-2018	2018-2019
9.18 Residential	Rs/Month	NA	NA
9.19 Slum HH	Rs/Month	NA	N/
9.20 Commercial Establishment	Rs/Month	NA	
			N/
9.21 Fixed charge through property tax	Rs/Month	NA	N/
9.21 Fixed charge through property tax 9.22 Others	Rs/Month Rs/Month		
		NA	N
9.22 Others		NA	N
9.22 Others	Rs/Month	NA	N
9.22 Others       Remark     Unit       Remark     Item	Rs/Month	NA	N

About CEPT



Home Performance Assessment Performance Improvement Urba	an Sanitation	Resources About U	s Data Entry
PP_KPI			
PERFORMANCE ASSESSMENT SY Amravati	STEM (PAS	5) PROJECT	Se
eneral Information Water Supply Sewerage and Drainage Solid Waste Management <b>ERI</b>	Reliability CTPT Inf	o WR and RWH	
Equity Related Information	: FY 2018-	2019	
		Go Back to Data Entry	
1. Slums			
General Details Item	Unit	2017-2018	2018-2019
1.1 Number of slum settlements	Number	126	126
L.2 Population in slums	Number	292374	292374
3 Households in slums	Number	58800	58800
4 Household size in slums	Ratio	5.0	5.0
5 Total number of slums notified by state	Number	107	107
1.6 Number of slums that have been de notified in the current year	Number	19	19
Services in slums at cit	y level		
Item	Unit	2017-2018	2018-2019
1.20 Number of settlements which have an internal water supply network	Number	107	107
1.21 Number of individual water connections in slums	Number	17667	17667
1.23 Number of group connections in slums	Number	0	0
1.24 Number functional stand posts in slums	Number	933	933
1.25 Number of stand posts converted to group connections for slums	Number	0	0
1.26 Number of individual toilets in slums	Number	54215	55000
1.28 Number of seats in pay-n-use toilets (functional toilets) in slums	Number	480	NA
1.29 Number of seats in community toilets (functional toilets) in slums	Number	1802	1612
1.30 Number of settlements which have an internal underground sewerage network	Number	NA	0
1.31 Number of sewerage connections in slums	Number	NA	0
1.33 Number of slum HHs served by door to door collection of MSW (Municipal Solid Waste)	Number	58800	58800
2. Water supply			
Network details			

Item	Unit	2017-2018	2018-2019	
2.1 Length of trunk main (Source to treatment plant)	Km	57.0	57.0	
2.2 Length of transmission mains (Treatment plant to distribution station)	Km	19.0	19.0	
2.3 Length of trunk and/or transmission mains that have undergone renovation	Km	0.0	0.0	
2.4 Length of distribution network	Km	850.0	850.0	
2.5 Number of pipe breaks in the current year	Number	22.0	22.0	
2.6 Total area under water distribution network	Sq Km	121.0	121.0	
2.7 Length of road network	Km	1115.67	1115.67	

Source level details	S		
Item	Unit	2017-2018	2018-2019
2.8 Average daily quantity of water supplied from ground sources	MLD	0.0	0.0
2.9 Average daily quantity of water supplied from own surface sources	MLD	0.0	0.0
2.10 Average daily quantity of water supplied from bulk raw purchase	MLD	109.0	109.5
2.11 Average daily quantity of water supplied from bulk treated water	MLD	0.0	0.0
2.12 Average daily quantity of water supplied from other sources (desalination, rainwater harvesting, etc)	MLD	0.0	0.0
2.13 Total daily quantity of water supplied from source	MLD	109.00	109.500
2.14 Average daily quantity of water supplied from WDS (Water distribution station)	MLD	96.0	109.0
2.15 Average pressure at WDS (Water distribution station)	Meters	5.0	5.0
2.16 Average pressure at consumer end	Meters	3.0	3.0
2.17 Does the ULB conduct regular assessment of availability of sources through preparation of depletion statements, etc?	Yes/No	NO	NO 🗸
2.18 Capacity addition/augmentation to present supply of water commissioned over next 3 years from projects/schemes/bulk purchase	MLD	61.0	61.0
Audits			
Item	Unit	2017-2018	2018-2019
2.19 Has the ULB conducted studies for preliminary or detailed water audits?	Yes/No	YES	YES 🗸
2.20 Has the ULB conducted studies for energy audits?	Yes/No	YES	YES 🗸
2.21 Number of pumps at water source, treatment and distribution points inspected in the current year	Number	7.0	7.0
2.22 Number of pumps replaced/repaired in the current year	Number	0.0	0.0
Metering			
Item	Unit	2017-2018	2018-2019
2.24 Number of consumer meters that are repaired/replaced in the current year	Number	2000.0	3000.0
2.25 Metered consumption (where consumer meters are functional)	MLD	67.0	71.0
2.26 Number of connections exempted from property tax/ water bills	Number	0	0
Unauthorised Connect		2017 2010	2010 2010
Item	Unit	2017-2018	2018-2019
2.29 Does the ULB have any measures to identify and/or regularise illegal connections?	Yes/No	YES	YES 🗸
For Water supply	Number	000	
2.30 illegal connections	Number	960	960
2.31 % of illegal connections regularised	Percent	10.0	20.0
For Wastewater 2.32 illegal connections	Number	NA	ND
2.33 % of illegal connections regularised	Percent	NA	
			ND

### 3. Sewerage and/or sullage network

Type of system				
Item	Unit	2017-2018	2018	-2019
3.1 Does the ULB have an underground piped network?	Yes/No	YES	YES	~
3.2 Total length of underground piped network	Km	249.06		249.06
3.3 Total area covered by underground piped network	Sq Km	34.3		34.3
3.4 Does the ULB have a covered drainage network?	Yes/No	YES	YES	~
3.5 Length of covered drainage network	Km	29.6		29.6
3.6 Area covered by covered drainage network	Sq Km	2.9		2.9
3.7 Does the ULB have open drainage network?	Yes/No	YES	YES	~
3.8 Length of open drainage network	Km	312.0		<mark>312.0</mark>
3.9 Area covered by open drainage network	Sq Km	85.8		85.8

Augmentation and efficiency					
Item	Unit	2017	-2018	2018-2	019
3.10 Does the ULB have a plan to develop/augment its sewer network?	Yes/No	YE	ES .	YES	~
3.11 Does the ULB contract out services related to O&M operations for sewerage?	Yes/No			NO	*
3.12 Number of HHs with individual toilets in the city	Number	148	059		<mark>149877.00</mark>
3.13 Number of HHs with toilets connected to sewer network in the city	Number	72	29		3203
3.14 Number of residential sewer connections in the city	Number	72	29		3203
3.15 Number of non-residential sewer connections in the city	Number	3	1		0
3.16 Total no. of community toilet seats in city (including mobile toilet / public toilet which are used by community)	Number				2063
3.17 Total no. of functional community toilet seats in city	Number	20	63		2063
3.18 Number of functional community toilet seats connected to sewer network	Number	6	0		60
3.19 Number of sewer overflows reported in the current year	Number	(	)		0
3.20 Does the ULB have a sewage treatment plant?	Yes/No	YE	ES	YES	~
3.21 If Yes, specify type of treatment				Activated sludg	ie 🗸
Reuse of wastewate	r				
Item	Unit	2017	-2018	2018-2	019
3.22 Does the ULB charge for untreated/treated wastewater that is reused?	Yes/No	N	0	NO	~
3.23 If Yes, please specify the rate for untreated wastewater	Rs/MLD	Ν	A		NA
3.24 If Yes, please specify the rate for treated wastewater	Rs/MLD	N	A		NA
3.25 Is the untreated waste water being reused?	Yes/No	Ν	0	NO	~
3.26 If Yes, estimated volume of untreated wastewater reused	MLD	N	A		NA
3.27 If Yes, specify the purpose				NA	~
Means of disposal of wast	e water Unit		-2018	2018-2	
tank) 3.29 Untreated sewage				in water bodies	
3.30 Treated sewage	/1.			in water bodies	s 💙
In areas of ULB/ULBs with no sewer/ Item	drainage n	etwork Unit	2017-	2018-2	010
Item		Unit	2018	2018-2	019
3.32 Households with toilets connected to septic tanks		Number	148059		146674
3.33 Households connected to septic tank as per design standards		Number	91116		9111
3.34 Households with septic tank connected to drains / settled sewer		Number	114501		11455
3.35 Houeholds with toilets with septic tank connected to soak pits		Number	33558		3212
3.36 Households with toilets connected to single pit		Number	0		
3.37 Households with toilets connected to twin pit		Number	0		(
3.38 Households with toilets connected to other safe system (Zero discharge - eco Improved / Package septic tank, Advance onsite treatment - Johkasou, etc)	osan toilets,	Number	0		
3.39 Households with toilets connected to other unsafe system (Night soil disposal, etc)		Number	0		
3.41 Estimated number of septic tanks / single pits cleaned annually (ULB and Private op	perators)	Number	1140.0		1210.0
3.42 Total septage generated		Cu.m / Year	167893		16637
3.43 Average capacity of septage sucking machine/ vacuum emptier		Cu.m / Year	3		:
3.44 Number of trips in a year by all sucking machine/ vaccum emptier		Number	573		58
3.45 Total volume of septage collected by septage sucking machines		Cu.m / Year	1719.0		175
3.46 Total quantity of septic tank effluent collected through settled sewer / drain at treatment plant / disposal point	the inlet of	MLD	51.46		<u>52.8</u>
3.47 Charge levied by agency for emptying septic tanks inside city limits		Rs/trip	1000		100
3.48 Charge levied by agency for emptying tanks outside city limits		Rs/trip	1000		
Site charge levied by agency for emptying tanks outside city inflits		ixs/uip	1000		1000

3.49 Does the ULB have facilities to treat septage?	Yes/No	YES	YES
3.50 If Yes, then specify type of treatment facility		1	Co-treatment at own
Enter city name where septage is being treated			NA
If Yes, then specify treatment technology of STP or FSTP			NA
3.51 If yes, then specify installed capacity of septage treatment facility	Cu.m / Year	NA	N
3.52 If yes, then specify quantity of septage received at treatment facility	Cu.m / Year	1719.0	1755
3.53 If yes, then specify quantum of treated septage reused after treatment	Kgs / Year	1163500.0	1163500
3.54 Number of Treated Septage Samples Tested in a year	Number	24.0	24
3.55 Number of Treated Septage Samples Passed in a year	Number	24.0	24
3.56 Location of disposal of untreated septage			Open dumps
3.57 Does ULB have treatmet plant for grey water / effluent collected from settled sewers/drains ?	Yes/No	YES	YES 🗸
3.58 If yes, specify type of treatment?		74.5	At existing STP
3.59 If yes, specify installed capacity of treatment plant?	MLD		74
3.60 If yes, specify quantity of effluent received at treatment plant	MLD	7.0	7
3.61 If yes, specify quantity of treated effluent reused	MLD	0.0	0
3.62 Number of treated effluent samples tested in a year	Number	24	2
3.63 Number of treated effluent samples passed in a year	Number	24	

## 4. Solid Waste Management

Item	Unit	2017-2018	2018-2019
4.1 Total number of wards in the city	Number	22	22
Number of wards covered by primary collection agencies for SWM			
4.2 ULB	Number	0	0
4.3 Private Agencies	Number	22	22
4.4 Resident Welfare Associations	Number	0	0
4.5 Non Governmental Organization (NGO) / Community Based Organization (CBOs)	Number	0	0
4.6 Number of sweepers deployed for road sweeping	Number	861	861
4.7 Total length of road swept	Km	256.0	256.0
4.8 Number of secondary storage bins	Number	350.0	210.0
4.9 Capacity of secondary storage bins	Tonnes	2.0	2.0
4.10 Frequency of secondary collection of waste in a week	Days	7.0	7.0
Does the ULB contract out services related to			
4.11 Secondary collection?	Yes/No	YES	YES 🗸
4.12 Transportation?	Yes/No	YES	YES 🗸
4.13 Treatment?	Yes/No	NO	NO 🗸
4.14 Disposal?	Yes/No	NO	YES 🗸

# 5. Financial Details for ULB

Capital receipts of ULB					
Item	Unit	2017-2018	2018-2019		
5.1 Grants (financial award given by the state or central government for capital work only)	Rs. Lakhs	12396	32922		
5.2 Borrowings / loans	Rs. Lakhs	0	0		
5.3 Others	Rs. Lakhs	0.0	0.0		
Total	Rs. Lakhs	12396.00	32922.00		
Capital expenditure of	f ULB				
5.4 Water supply	Rs. Lakhs	6384.0	1420.0		
5.5 Wastewater	Rs. Lakhs	3723.0	2050.0		

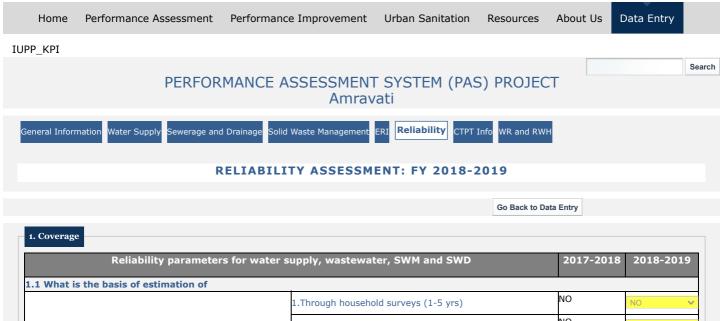
			-
5.6 MSWM (Solid waste management)	Rs. Lakhs	5556.0	2000.
5.7 Others	Rs. Lakhs	5302.0	31040.
Total	Rs. Lakhs	20965.00	36510.00
Revenue Receipts of	ULB		
5.8 Own Tax Revenue Income	Rs. Lakhs	14830.0	15777.
5.9 Non-Tax Revenue Income	Rs. Lakhs	852.0	1016.
5.10 Revenue Grants & Contribution	Rs. Lakhs	2066.0	4664.
Total	Rs. Lakhs	17748.00	21457.00
Revenue Expenditure	of ULB		
5.11 Establishment Expenditure	Rs. Lakhs	10703.0	11750.
5.12 Operations and maintenance	Rs. Lakhs	2073.0	2127.
5.13 Outsourcing / Contract	Rs. Lakhs	350.0	364.
5.14 Others	Rs. Lakhs	16050.0	16231.
Total	Rs. Lakhs	29176.00	30472.00
5.15 Total Extraordinary Income of ULB	Rs. Lakhs	0.0	0.
5.16 Total Extraordinary Expenditure of ULB	Rs. Lakhs	0.0	0.
Property tax details fo	r ULB		
5.17 Arrears at the beginning of current year	Rs. Lakhs	1792.46	1050.
5.18 Current year billed demand	Rs. Lakhs	2929.88	3352.4
5.19 Collection against arrears	Rs. Lakhs	1363.06	630.5
5.20 Collection against current year demand	Rs. Lakhs	2308.38	3056.2
Outstanding Payments	of ULB		
5.21 Total payment due to the state electricity board for oustanding electricity bills and penalties	Rs. Lakhs	1440	40
5.22 Total payments due for bulk supply (irrigation) including charges and penalties	Rs. Lakhs	1300	130
5.23 Repayment of loans	Rs. Lakhs	0.0	0.
5.24 Others	Rs. Lakhs	0.0	0.
5.24 Total	Rs. Lakhs	2740.00	1700.00
Improving Collection ef	ficiency		
Item	Unit	2017-2018	2018-2019
5.29 Does the ULB facilitate payment of bills through banks?	Yes/No	YES	YES 🗸
5.30 Does the ULB have various mechanisms to facilitate collection of bills at ward level like e-kiosks, civic centres,etc?	Yes/No	YES	YES 🗸
5.31 Does the ULB outsource its bill collections to private agencies, etc?	Yes/No	NO	NO 🗸
5.32 What is the penalty for late payment?	%	NA	N



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#### About CEPT





1.1 What is the basis of estimation of			
	1.Through household surveys (1-5 yrs)	NO	NO
	2.Through property tax/billing records	NO	NO
	3. Number of residential connections	YES	YES
HHs served with individual water supply connections	4. Past trends/surveys	NO	NO
	5. Area covered by distribution network	NO	NO
	6. Road covered by network length	NO	NO
	1. Through household surveys (1-5 yrs)	YES	YES
Properties served with toilets (individual + community)	2. Through property tax records	YES	YES
	3. Area covered by toilet facilities	YES	YES
	1. through household surveys (1-5 yrs)	NO	NO
	2. Through property tax records	NO	NO
Demonstration and with an analysis and the	3. Number of sewer connections	YES	YES
Properties served with sewerage connections	4. Past trends/surveyse	NO	NO
	5. Area covered by sewer network	YES	YES
	6. Road length covered by sewerage	YES	YES
	1. Through household surveys (1-5 yrs)	NO	NO
Households served with septic tank connections / twin pit	2. Through property tax records or BU permission records	NO	NO
system	3. Past trends/surveys	NO	NO
	4. Area covered by septic tank	NO	NO
	1. Through household surveys (1-5 yrs)	NO	NO
HHS and established served by door to door collection.	2. Quantity of waste collected	NO	NO
	3. No. of wards served	NO	NO
1.2 How are records of HHs served by water supply	1. Computerised	YES	YES
maintained?	2. Only Manual	NO	NO
low are records of population saved maintained for			
Toilets	1. Computerised	NO	NO
	2. Only Manual	YES	YES
Sewerage	1. Computerised	NO	NO
	2. Only Manual	YES	YES

Oncite constantion system	1. Computerised	NO	ND 🗸
Onsite sanitation system	2. Only Manual	YES	YES
	1. Computerised	NO	ND 🗸
Door to door collection of MSW	2. Only Manual	YES	YES 🗸
How are connection registers maintained for		·	
Water cumbr	1. Computerised	YES	YES 🗸
Water supply	2. Only Manual	NO	NO
_	1. Computerised	NO	NO
Sewerage	2. Only Manual	YES	YES 🗸
Storm Water Drains			•
What is the basis of estimation of length of pucca and	1. Ground level surveys (1-5 yrs)	NO	NO
covered drains?	2. Based on road maps (<5 yrs old)	YES	YES 🗸
	1. Flood monitoring stations	YES	YES 🗸
How are flood prone points identified in the city?	2. Complaints/reports from citizens	YES	YES

Reliability parameters for water	supply, wastewater, SWM and SWD	2017-2018	2018-2019
.1 What is the basis of estimation of population/HHs in	1. Recent Survey (1-3yrs)	YES	YES
lums?	2. Past Survey	NO	NO
2 What is the basis of estimation of UWSS services	1. Recent Survey (1-3yrs)	NO	NO
rovided in slums?	2. Past Survey	NO	NO
low are records of information on slums maintained	for?	•	
	1. Computerised	YES	YES
Water supply	2. Only Manual	NO	NO
_	1. Computerised	NO	NO
Sewerage	2. Only Manual	NO	NO
	1. Computerised	NA	NA
Onsite sanitation system	2. Only Manual	NA	NA
	1. Computerised	NO	NO
Individual toilets	2. Only Manual	YES	YES
	1. Computerised	NO	NO
Door to door collection of MSW	2. Only Manual	YES	YES

3. Water Production, treatment and consumption			
Reliability parameters for water s	upply, wastewater, SWM and SWD	2017-2018	2018-2019
	1. Bulk flow meters	YES	YES 🗸
Basis of measurement of water produced at WTP/tube wells	2. Pump/level details	NO	NO 🗸
	1. Bulk flow meters	YES	YES 🗸
Basis of measurement of water supplied from bulk distribution points	2. Pump/level details	NO	NO 🗸
	3. Periodic sample surveys	NO	NO 🗸
	1. Computerised	NO	NO 🗸
low are records maintained at WTP/tube wells?	2. Only Manual	YES	YES 🗸
How are records maintained at bulk distribution points like	1. Computerised	YES	YES 🗸
ESRs, etc? 2.	2. Only Manual	NO	NO 🗸

4. Quality of Water

Are proper records of samples conducted and passed/failed	at course WTD/bare wells, bulk distribution points and		
consumer end maintained?	at source, wreybore wens, burk distribution points and	YES	YES 🗸
	1. Own laboratory regularly	YES	YES 🗸
Are tests for quality conducted through	2. Accredited centres regularly	NO	NO
	3. Third party agencies intermittently	NO	NO
How are audits to monitor water quality procedures carried	1. by independent agencies periodically	NO	NO
out?	2. ULB itself occassionally	YES	YES
	1. Computerised	NO	NO
Record Keeping	2. Only Manual	YES	YES 🗸

## 5. Continuity of water supplied

Reliability parameters for water supply, wastewater, SWM and SWD		2017-2018	2018-2019
	1. Valve operating points across zones	YES	YES 🗸
How is the duration of water supplied for the city estimated?	2. Periodic surveys	NO	NO 🗸
	3. Feedback from city field engineers	NO	NO 🗸
Is adequacy of pressure and hours of supply at consumer en	d assessed?	NO	NO 🗸
Record Keeping	1. Computerised	NO	NO 🗸
	2. Only Manual	YES	YES 🗸

6. Metering of Water Connections			
Reliability parameters for	water supply, wastewater, SWM and SWD	2017-2018	2018-2019
Are meters installed at consumer level?		YES	YES 🗸
	1. At all consumer points	YES	YES
Extent of metering of connections	2. Only bulk & commercial consumers	NO	NO
How are functional meters assessed?	1. Regular reading and billing of meters	YES	YES 🗸
	2. Spot checks	NO	NO 🗸
	1. Meters installed at all consumer points	YES	YES 🗸
	2. Periodic Survey	NO	NO 🗸
How is household consumption estimated?	3. Spot Survey	NO	NO
	4. Ferrule size and hours of supply	NO	NO
Record Keeping	1. Computerised	YES	YES 🗸
	2. Only Manual	NO	NO 🗸

7. Wastewater collection and treatment			
Reliability parameters for water s	supply, wastewater, SWM and SWD	2017-2018	2018-2019
	1. Bulk flow meters at inlet of treatment plants	NO	NO 🗸
How is quantity of wastewater collected by network estimated?	2. V-Notch at outlet of channel	YES	YES 🗸
	3. Installed Plant Capacity	NO	NO 🗸
	1. Bulk flow meters at inlet of treatment plants	NA	NA 🗸
How is quantity of wastewater actually treated estimated?	2. V-Notch at outlet of channel	NA	NA 🗸
	3. Installed Plant Capacity	NA	NA 🗸
	1. Through rigorous testing and commissioning procedures	YES	YES 🗸
How treatment plant system capacity is assessed?	2. On the basis of reliable operational data	NA	NA 🗸
	<ol> <li>No estimate of treatment capacity that is actually functional and in operation</li> </ol>	NA	NA 🗸
How is quantity of septage collected estimated?	1.Bulk meters at inlet of treatment plant	NA	NO 🗸
	2. Register maintained for number and volume of trucks	NO	YES 🗸

	emptier at the treatment plant or dump site		
	2. Installed Plant Capacity	NO	NO 🗸
	4. Number of septic tank cleaned annually	NO	NO 🗸
	1.Weighing scale at outlet of treatment plant	YES	YES 🗸
How quantity of septage actually treated estimated?	2. Installed Plant Capacity	NA	NA 🗸
	1. Computerised	NO	NO 🗸
Record keeping of wastewater and septage	2. Only Manual	YES	YES 🗸

8. Quality of Wastewater			
Reliability parameters for water s	supply, wastewater, SWM and SWD	2017-2018	2018-2019
Are proper records of samples conducted and passed/failed	for all parameters (BOD, COD, etc) maintained?	YES	YES 🗸
	1. Own laboratory regularly	NO	NO 🗸
Are tests for quality conducted through	2. Accredited centres regularly	YES	YES 🗸
How are audits to monitor waste water quality procedures	1. by independent agencies periodically	YES	YES 🗸
carried out?	2. ULB itself occassionally	NO	NO 🗸
Decard Keeping	1. Computerised	NO	NO 🗸
Record Keeping	2. Only Manual	YES	YES 🗸

9. SWM			
Reliability parameters for wa	ater supply, wastewater, SWM and SWD	2017-2018	2018-2019
	1. Quarterly/ sample surveys	NO	NO 🗸
How is quantity of waste generated estimated?	2. Per capita waste generation	YES	YES 🗸
	1. Measurement at treatment/disposal site	NA	NA 🗸
How is quantity of waste segregated estimated?	2. HHs & establishments with two bins	NA	NA 🗸
	3. Inputs from door to door collection agencies	NA	NA 🗸
Estimation of municipal waste received at			
	1. Weighbrige	NA	NA 🗸
Tursterent slaut	2. On the basis of Trips	NA	NA 🗸
Treatment plant	3. Aggregate mass balance	NA	NA 🗸
	4. Installed capacity	NA	NA 🗸
	1. Weighbrige	NA	NA 🗸
	2. On the basis of Trips	NA	NA 🗸
Scientific landfil	3. Aggregate mass balance	NA	NA 🗸
	4. Installed capacity	NA	NA 🗸
	1. Weighbrige	NO	NO 🗸
Open dumps	2. On the basis of Trips	YES	YES 🗸
	3. Aggregate mass balance	NO	NO 🗸
Record keeping at	·		
Turstweet sleet	1. Computerised	NA	NA 🗸
Treatment plant	2. Only Manual	NA	NA 🗸
	1. Computerised	NA	NA 🗸
Scientific landfil	2. Only Manual	NA	NA 🗸
	1. Computerised	NO	NO 🗸
Open dumps	2. Only Manual	YES	YES 🗸

10. Finance

Reliability parameters for water supply, wastewater, SWM and SWD

		YES		
Is regualar (quarterly/annual) reporting of the financia		YES	~	
Are arrears segregated from current demand in financ	cial statements/budgets?	YES	YES	~
Extent of segregation of budget heads for	1			
Water supply	1. Fully	YES	YES	~
water suppry	2. Partially	NO	NO	~
Wastewater (sewage, sullage, septage, public and	1. Fully	NO	NO	~
community toilets)	2. Partially	YES	YES	~
	1. Fully	NO	NO	~
SWM	2. Partially	YES	YES	~
	1. Accrual-Double entry	NO	NO	~
Accounting System	2. Cash Based	YES	YES	~
	3. Both systems	NO	NO	~
	1. Water supply	YES	YES	~
Are records maintained for charges collected against the specific bill issued?	2. Sewerage	YES	YES	~
	3. SWM	NO	NO	~
Are DCB tables linked to billing and collection system?	2	YES	YES	~
	1. Computerised	YES	YES	~
Billing Systems	2. Only Manual	NO	NO	~
Are billing and collection records regularly updated?		YES	YES	~
	1. Computerised	YES	YES	~
Record Keeping	2. Only Manual	NO	NO	~

. Complaint Redressal System	supply, wastewater, SWM and SWD	2017-2018	2018-201
Reliability parameters for water	supply, wastewater, Switt and Switt	2017-2018	2010-201
e records of complaints redressed maintained?			
Wat	er supply	YES	YES
Wastewater (sewage, sullage, se	eptage, public and community toilets)	YES	YES
	SWM	YES	YES
stem for Collating, sorting and tracking of compla	ints		
	1. Computerised	NO	NO
Water supply	2. Only Manual	YES	YES
Wastewater (sewage, sullage, septage, public and	1. Computerised	NO	NO
community toilets)	2. Only Manual	YES	YES
	1. Computerised	YES	YES
SWM	2. Only Manual	YES	YES
e the records of types of complaints (low water pr	essure, no water, sewer blocks, etc) maintaine	d?	
Wat	er supply	YES	YES
Wastewater (sewage, sullage, se	eptage, public and community toilets)	YES	YES
SWM		YES	YES
e multiple mechanisms to register complaints (thr	ough telephone, in person, by email) available	to the consumers in	
Wat	er supply	YES	YES
Wastewater (sewage, sullage, se	eptage, public and community toilets)	YES	YES
	SWM	YES	YES

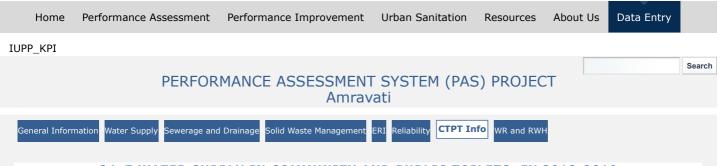
Remark					
	Item	Unit	2017-2018	2018-2019	
Remark			-1		

General Information Water Supply Sewerage and Drainage Solid Waste Management ERI Reliabi	Iity CTPT Info WR and RWH
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## 24x7 WATER SUPPLY IN COMMUNITY AND PUBLIC TOILETS: FY 2018-2019

1. COMMUNITY TOILETS			
Item	Unit	2017-2018	2018-2019
1.1 Number of community toilet blocks in ULBs	Number	276	277
1.2 Number of community toilet blocks assured 24x7 water supply	Number	276	277
1.3 Number of community toilet blocks connected with municipal water supply connections	Number	0	
1.4 Number of community toilet blocks connected with bore well	Number	276	277
1.5 Number of community toilet blocks connected with tanker supply	Number	0	
1.6 Number of community toilet blocks connected with other sources, mention source name in remark section	Number	0	
1.7 Number of community toilet blocks operated and maintained by ULB	Number	246	247
1.8 Number of community toilet blocks operated and maintained by private agency	Number	30	30
1.9 Number of community toilet blocks operated and maintained by community	Number	0	(

### 2. PUBLIC TOILETS

Item	Unit	2017-2018	2018-2019
1.10 Number of public toilet blocks in ULBs (including public toilets at bus stations, railway stations, markets, etc.)	Number	139	139
1.11 Number of public toilet blocks assured 24x7 water supply	Number	0	0
1.12 Number of public toilet blocks connected with municipal water supply connections	Number	0	0
1.13 Number of public toilet blocks connected with bore well	Number	139	139
1.14 Number of public toilet blocks connected with tanker supply	Number	0	0
1.15 Number of public toilet blocks connected with other sources, mention source name in remark section	Number	0	0
1.16 Number of public toilet blocks operated and maintained by ULB	Number	139	139
1.17 Number of public toilet blocks operated and maintained by private agency	Number	0	0
1.18 Number of public toilet blocks operated and maintained by other agency	Number	0	0

Remark		
	2017-2018	2018-2019
Remark		

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IPP_KPI					
	PERFOR	MANCE ASSESSMEN Amrav		5) PROJECT	Sea
General Inform	nation Water Supply Sewerage and	l Drainage Solid Waste Management	ERI Reliability CTPT Info	WR and RWH	
	WATER-BODIES REJ	UVENATION AND RAII	N WATER HARVI	ESTING : FY 2018	-2019
	Reset	Validation	Submit	Go Back to Data Entry	Save
1. WATER	BODIES REJUVENATION				
	Item	1	Unit	2017-2018	2018-2019
1.1 Does UL city?	B have water body (i.e. Lakes,	Ponds, Tanks, Stepwells/Baolis) i	n the Yes/No		~
1.2 If yes, to	otal number of existing water boo	lies in the city	Number		
1.3 Total are water bodies		n one then enter total area of a	ll the Sq Km		
1.4 Does city	y rejuvenated water bodies till Au	igust 2018?	Yes/No		~
1.5 If yes, n	umber of water bodies rejuvenat	ed before August 2018	Number		
	ea of water bodies that are rejuve en enter total area of all the wate	enated before the August 2018 (If r bodies that were rejuvenated)	more Sq Km		
1.7 Number 2019	of water bodies are rejuvenate	d between September 2018 to A	ugust Number		
	) (If more than one then enter to	uvenated between September 20 tal area of all the water bodies that			
1.9 Does cit August 2020		bodies next year (September 20	19 to Yes/No		~
	, then number of water bodie 2019 to August 2020)	s that will be rejuvenated next	year Number		
1.11 Does U	LB conduct pre monsoon cleaning	g of water bodies ?	Yes/No		~
1.12 If yes,	number of water bodies cleaned	in this year	Number		
					Save

## 2. RAINWATER HARVESTING

Item	Unit	2017-2018	2018-2019
2.1 Total number of properties with RWH structure	Number		
2.2 Does city government completed any RWH project in current financial year?	Yes/No		~
2.3 If yes, then number of RWH project completed in this financial year	Number		
2.4 Does ULB link rainwater harvesting (RWH) structure data with property database?	Yes/No		· · · · ·
2.5 Does ULB check functionality of RWH structure?	Yes/No		~
2.6 If yes, Number of non-functional RWH structures	Number		
			Save

Remark

2018-2019

Remark					
					Save
General Informat	ion Water Supply Sewerage a	and Drainage Solid Waste Mana	agement ERI Reliability (	CTPT Info WR and RWH	
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1. Demographics			
Item	Unit	2018-2019	2019-2020
1.1 Population (Census 2001/2011)	Persons	647057	647057
1.2 Decadal Growth Rate of the City	%	17.71	17.71
1.3 Population (Present Year)	Persons	740100	750589
1.4 Number of Households (Census 2001/2011)	Number	136796	13679 <mark>6</mark>
1.5 Number of Households (Present Year)	Number	155000	157356
1.6 Family Size (Census 2001/2011)	Persons	4.73	4.73
1.7 Family Size (Present Year)	Persons	4.77	4.77
1.8 Number of Slums (2001/2011)	Number	102	102
1.9 Number of Slums (Present Year)	Number	126	126
1.10 Number of Slum Households (2001/2011)	Number	18000	18000
1.11 Number of Slum Households (Present Year)	Number	58800	60229
1.12 Number of Properties (2001/2011)	Number	83136	83136
1.13 Number of Properties excluding open plots (Present Year)	Number	159071	153187
1.14 Number of Election Wards (2001/2011)	Number	81	81
1.15 Number of Election Wards (Present Year)	Number	22	22
1.16 Town/City Area (Census 2001/2011)	Sq.km	121.65	121.65
1.17 Present Town/City Area	Sq.km	121.65	121.65
Built up area within Municipal Boundary	Sq.km	105.16	107.15
1.18 Population Density (Present Year)	Number	6084.0	6170
1.19 Number of Commercial and other establishments (offices, institutions, markets), Hotels and Restaurants (Year 2001/2011)	Number	15550	15550
1.20 Number of Commercial and other establishments (offices, institutions, markets, Hotels and Restaurants) (Present Year)	Number	26425	26505

 Remark
 Unit
 2018-2019
 2019-2020

 Remark
 1.13 - data is correct as per records - validation certificate has been submitted.

 2. Service Provider Details - Water Supply

Town/City	Amravati	
f the Department/Unit	MJP	

2.3 Name of the Head of Department/Unit	Surendra Kopulwar
2.4 Designation of the Department Head	Ex Engineer
2.5 Address	Maltekadi Amravati Division
2.6 Telephone Number	07212551303
2.7 Mobile Number	9421830634
2.8 Fax Number	07212663332
2.9 Email	mail.mjp@gov.in
2.10 Website	mjp.maharashtra.gov.in
2.11 Name of the Contact Person	Mr. Raghuvanshi
2.12 Designation of the contact person	Dy Engineer
2.13 Address	Maltekadi Amravati Division
2.14 Telephone Number	07212663341
2.15 Mobile Number	9371209720
2.16 Fax Number	07212663332
2.17 Email	mail.mjp@gov.in
2.18 Website	mjp.maharashtra.gov.in

3. Service Provider Details - Sewerage and Drainage	
3.1 Name of Town/City	Amravati
3.2 Name of the Department/Unit	мјр
3.3 Name of the Head of Department/Unit	Mr. Satish Bakshi
3.4 Designation of the Department Head	Ex Eng.
3.5 Address	MJP Amravati Jail Road Camp
3.6 Telephone Number	9763714301
3.7 Mobile Number	9763714301
3.8 Fax Number	07212663332
3.9 Email	mjpsubn1@gmail.com
3.10 Website	mjp.maharashtra.gov.in
3.11 Name of the Contact Person	darvekar
3.12 Designation of the contact person	Asst Eng
3.13 Address	MJP Amravati Jail Road Camp
3.14 Telephone Number	9657713516
3.15 Mobile Number	9657713516
3.16 Fax Number	07212663332
3.17 Email	dndarwhekar@gmail.com
3.18 Website	mjp.maharashtra.gov.in

4. Service Provider Details - Solid Waste Management	
4.1 Name of Town/City	Amravati
4.2 Name of the Department/Unit	Sanitation department
4.3 Name of the Head of Department/Unit	Dr. Seema Naitam
4.4 Designation of the Department Head	M.O.H. sanitation
4.5 Address	Amravati Municipal Corporation Amravati
4.6 Telephone Number	0721576482
4.7 Mobile Number	7030922874
4.8 Fax Number	07212673950
4.9 Email	sanitationdepartment amc@gmail.com

4.10 Website	www.amtcorp.org
4.11 Name of the Contact Person	Dr. Ajay Jadhao
4.12 Designation of the contact person	АМОН
4.13 Address	АМС
4.14 Telephone Number	0721576482
4.15 Mobile Number	7030922905
4.16 Fax Number	07212673950
4.17 Email	sanitationdepartment.amc@gmail.com
4.18 Website	www.amtcorp.org

5.1 Name of Town/City 5.2 Name of the Contact Person for Information related to slums 5.3 Designation	Amravati Mr. Ravindra Pawar City Engineer
5.3 Designation	
•	City Engineer
5.4 Address	AMC
5.5 Telephone Number	7030922884
5.6 Mobile Number	7030922884
5.7 Fax Number	07212673950
5.8 Email	
5.9 Website	www.amtcorp.org

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1. COVERAGE OF WATER SUPPLY CONNECTIONS			
Item	e - Number of Connections Unit	2018-2019	2019-2020
Does the ULB have water meters at consumer end?	Yes/No		YES
1.1 Domestic Connections (Metered Functional)	Number	81620	873
1.2 Domestic Connections (Metered Non-Functional)	Number	12560	45
1.3 Domestic Connections (Unmetered)	Number	0	
Domestic connections (Total)	Number	94180	91921
1.4 Bulk supply Apartments (Metered Functional)	Number	259	2
1.5 Bulk supply Apartments (Metered Non-Functional)	Number	30	
1.6 Bulk supply Apartments (Unmetered)	Number	0	
Bulk supply Apartments (Total)	Number	289	289
1.7 Bulk supply Layouts/Societies (Metered Functional)	Number	86	
1.8 Bulk supply Layouts/Societies (Metered Non-Functional)	Number	10	
1.9 Bulk supply Layouts/societies (Unmetered)	Number	0	
Bulk supply Layouts/Societies (Total)	Number	96	96
1.10 Others-Specify (Metered Funtional)	Number	0	
1.11 Others-Specify (Metered Non-Functional)	Number	0	
1.12 Others-Specify (Unmetered)	Number	0	
Others - Specify (Total)	Number	0	0
Total Number of Water Supply Connections - Residential	Number	94565	92306
Water Service Covera	ge - Households Served		
Item	Unit	2018-2019	2019-2020
1.13 Households served by Domestic Connections	Number	94125	919
1.14 Households served by Bulk supply - Apartments	Number	9880	98
1.15 Households served by Bulk supply - Layouts/Societies	Number	7650	76
Total Households served with Water Supply	Number	111655	109451

Households served by one sources such as wells, handpumps shall not be included.

### 2. PER CAPITA SUPPLY OF WATER

Water Production Capacity				
Item	Unit	2018-2019	2019-2020	
2.1 Installed Capacity of Treatment Plants for Surface Water Sources	MLD	95.0	95.0	
2.2 Volume of water produced through Surface Water Sources	MLD	109.0	110.0	

2.3 Installed Capacity of Treatment Plants for Ground Water Sources	MLD	0.0	0.0
2.4 Volume of water produced through Ground water (power pumps)	MLD	0.0	0.0
2.5 Volume of water produced through any Other Sources (desalination, rainwater harvesting, etc)	MLD	0.0	0.0
Total Installed Capacity	MLD	95.00	95.000
Total Volume of water produced	MLD	109.00	110.000
Water Consumption	n		
Item	Unit	2018-2019	2019-2020
2.6 Volume of water billed from Domestic Connections	MLD	56.91	<u>59.84</u>
2.7 Volume of water billed from Bulk supply Apartments	MLD	3.85	3.85
2.8 Volume of water billed from Bulk supply Layouts/Societies	MLD	4.6	4.6
2.9 Volume of water billed from Non domestic Connections	MLD	2.5	2.5
2.10 Volume of water billed from Public taps	MLD	8.48	8.48
2.11 Volume of water billed from any other sources	MLD	0.0	0.0
Total Volume of water billed	MLD	76.34	79.27
Total Volume of water unbilled (free supplies to Public taps, stand posts, hand pumps, etc.)	MLD	8.48	8.48
Total Volume of water unbilled (free connections eg. Religious institutions etc)	MLD	0.0	0.0

3. EXTENT OF NON REVENUE WATER (NRW)					
Item	Unit	2018-2019	2019-2020		
3.1 Total Volume of Water Produced	MLD	109.00	110.000		
3.2 Total Volume of Water Billed	MLD	76.34	79.27		

4. EXTENT OF METERING OF WATER SUPPLY CONNECTIONS			
Item	Unit	2018-2019	2019-2020
4.1 Non domestic incl. commercial/Indus/Instl. (Metered Functional)	Number	1025	1025
4.2 Non domestic incl. commercial/Indus/Instl. (Metered Non-Functional)	Number	35	35
4.3 Non domestic incl. commercial/Indus/Instl. (Unmetered)	Number	0	0
Non domestic incl. commercial/Indus/Instl. (Total)	Number	1060	1060
4.4 Public taps, stand posts and hand pumps (Metered Functional)	Number	0	0
4.5 Public taps, stand posts and hand pumps (Metered Non-Functional)	Number	0	0
4.6 Public taps, stand posts and hand pumps (Unmetered)	Number	954	954
Public Taps (Total)	Number	954	954
Total number of metered and functional connections (domestic, bulk supply, others)	Number	81965	87670
Total number of Water Supply Connections	Number	96579	94320

### 5. CONTINUITY OF WATER SUPPLY

Water Supply Frequency				
Item	Unit	2018-2019	2019-2020	
5.1 Days of supply per month	Number	30	30	
5.2 Hours of supply per day to consumer	Hours	3.0	3.0	

## 6. EFFICIENCY OF REDRESSAL OF COMPLAINTS

Consumer Services				
Item	Unit	2018-2019	2019-2020	
6.1 Complaints received during the year	Number	1841	<mark>1677</mark>	
6.2 Complaints resolved within 24 hours during the year	Number	1801	<mark>1638</mark>	

Treated Water Quality Surveilance				
Item	Unit	2018-2019	2019-2020	
.1 Residual Chlorine - No. of Samples taken at the source/outlet of Water reatment Plant (in a year)	Number	8200	8200	
.2 Residual Chlorine - No. of Samples taken at intermediate points (in a year)	Number	6500	6700	
.3 Residual Chlorine - No. of Samples taken at consumer end (in a year)	Number	2000	2500	
.4 Total Samples taken for Residual Chlorine tests (if location wise samples are not vailable)	Number	0		
otal Samples taken for Residual Chlorine tests	Number	16700	17400	
.5 Number of Samples Passed	Number	16520	17360	
.6 Physical/Chemical - No. of Samples taken at the source/outlet of Water reatment Plant (in a year)	Number	4		
.7 Physical/Chemical - No. of Samples taken at intermediate points (in a year)	Number	0		
.8 Physical/Chemical - No. of Samples taken at consumer end (in a year)	Number	0		
.9 Total Samples taken for Physical/Chemical tests (if location wise samples are not vailable)	Number	0		
otal Samples taken for Physical and Chemical tests	Number	4	4	
.10 Number of Samples Passed	Number	4		
.11 Bacteriological - No. of Samples taken at the source/outlet of Water Treatment lant (in a year)	Number	300	300	
.12 Bacteriological - No. of Samples taken at intermediate points (in a year)	Number	0		
.13 Bacteriological - No. of Samples taken at consumer end (in a year)	Number	1600	160	
.14 Total Samples taken for Bacteriological tests (if location wise samples are not vailable)	Number	0		
otal Samples taken for Bacteriological tests	Number	1900	1900	
.15 Number of Samples Passed	Number	1850	1880	
otal Number of Samples taken for all types of tests	Number	18604	19304	
otal Tests Passed	Number	18374	19244	

## 8. COST RECOVERY IN WATER SUPPLY SERVICES

Financial Information - Operating Expenses			
Item	Unit	2018-2019	2019-2020
8.1 Regular Staff and administration	Rs. Lakhs	554.94	553.24
8.2 Outsourced/Contract Staff Costs	Rs. Lakhs	0.0	0.0
8.3 Electricity Charges/Fuel Costs	Rs. Lakhs	1138.61	1212.58
8.4 Chemical Costs	Rs. Lakhs	11.25	17.03
8.5 Repairs/Maintenance Costs	Rs. Lakhs	375.16	407.48
8.6 Bulk (Raw/Treated) Water Charges	Rs. Lakhs	126.12	142.56
8.7 Other Costs	Rs. Lakhs	1.37	28.5
Total Operating Expenditure	Rs. Lakhs	2207.45	2361.39
Financial Information - Opera	ating Revenues		
Item	Unit	2018-2019	2019-2020
8.8 Arrears at the beginning of the Current year	Rs. Lakhs	25359.02	30906.71
8.9 Revenue demand from user charges	Rs. Lakhs	4429.95	4591.11
8.10 Revenue demand from tax/cess - Water Service only	Rs. Lakhs	0.0	0.0
8.11 Revenue demand from other revenues (eg. connection costs/Donations etc)	Rs. Lakhs	30.0	<u>30.0</u>
Total Revenue Demand for the current year	Rs. Lakhs	4459.95	4621.11

9 COLLECTION EFFICIENCY OF WATER SUPPLY RELATED CHARGES

Item

9.1 Total Revenue Demand(from user charges, taxes etc)	Rs. Lakhs	4459.95	4621.11
9.2 Collection against arrears	Rs. Lakhs	450.0	500.0
9.3 Collection against the current demand of the year	Rs. Lakhs	2211.78	2255.0

### 10 Additional Information (Optional)

10 Additional Information (Optional)			
Staff Information	ı Unit	2018-2019	2019-2020
10.1 Senior Management (Sanctioned)	Number	1	
10.2 Senior Management (Working)	Number	1	1
10.3 Engineers (Sanctioned)	Number	7	1
10.4 Engineers (Working)	Number	6	7
			5
10.5 Clerks/Accountants (Sanctioned)	Number	2	2
10.6 Clerks/Accountants (Working)	Number	1	1
10.7 Work Inspectors/Meter Readers (Sanctioned)	Number	40	40
10.8 Work Inspectors/Meter Readers (Working)	Number	8	2
10.9 Electricians/Fitters (Sanctioned)	Number	10	10
10.10 Electricians/Fitters (Working)	Number	0	1
10.11 Lines men/plumbers (Sanctioned)	Number	18	18
10.12 Lines men/plumbers (Working)	Number	8	8
10.13 Labourers (Sanctioned)	Number	150	150
10.14 Labourers (Working)	Number	47	73
Total (Sanctioned)	Number	228	228
Total (Working)	Number	71	91
<b>Connection Costs for Water Connections</b>			
	11	2010 2010	2010 2020
Item	Unit	2018-2019	2019-2020
Item 10.15 Residential - General	Rs.	4520	2019-2020 4520
Item			
Item 10.15 Residential - General	Rs.	4520	4520
Item 10.15 Residential - General 10.16 Residential - Urban Poor	Rs. Rs.	4520 4520	4520 4520
Item         10.15 Residential - General         10.16 Residential - Urban Poor         10.17 Institutional	Rs. Rs. Rs.	4520 4520 8520	4520 4520 8520
Item         10.15 Residential - General         10.16 Residential - Urban Poor         10.17 Institutional         10.18 Commercial         10.19 Industrial         Water Tariff Structure - Flat Rate Tariff	Rs. Rs. Rs. Rs. Rs.	4520 4520 8520 21520 21520	4520 4520 8520 21520 21520
Item         10.15 Residential - General         10.16 Residential - Urban Poor         10.17 Institutional         10.18 Commercial         10.19 Industrial         Water Tariff Structure - Flat Rate Tariff         Item	Rs. Rs. Rs. Rs. Rs. Unit	4520 4520 8520 21520 21520 2018-2019	4520 4520 8520 21520
Item         10.15 Residential - General         10.16 Residential - Urban Poor         10.17 Institutional         10.18 Commercial         10.19 Industrial         Water Tariff Structure - Flat Rate Tariff         Item         10.20 Residential - General	Rs. Rs. Rs. Rs. S. Unit Rs./Month	4520 4520 8520 21520 21520 <b>2018-2019</b> 510.0	4520 4520 8520 21520 21520
Item         10.15 Residential - General         10.16 Residential - Urban Poor         10.17 Institutional         10.18 Commercial         10.19 Industrial         Water Tariff Structure - Flat Rate Tariff         Item         10.20 Residential - General         10.21 Residential - Urban Poor	Rs. Rs. Rs. Rs. Rs. Unit Rs./Month	4520 4520 8520 21520 21520 2018-2019 510.0	4520 4520 8520 21520 21520 2019-2020
Item         10.15 Residential - General         10.16 Residential - Urban Poor         10.17 Institutional         10.18 Commercial         10.19 Industrial         Water Tariff Structure - Flat Rate Tariff         Item         10.20 Residential - General         10.21 Residential - Urban Poor         10.22 Institutional	Rs. ARS. ARS. ARS. ARS. ARS. ARS. ARS. ARS	4520 4520 8520 21520 21520 <b>2018-2019</b> 510.0	4520 4520 8520 21520 21520 21520 2019-2020 510.0
Item         10.15 Residential - General         10.16 Residential - Urban Poor         10.17 Institutional         10.18 Commercial         10.19 Industrial         Water Tariff Structure - Flat Rate Tariff         Item         10.20 Residential - General         10.21 Residential - Urban Poor	Rs. Rs. Rs. Rs. Rs. Unit Rs./Month	4520 4520 8520 21520 21520 2018-2019 510.0	4520 4520 8520 21520 21520 2019-2020 510.0
Item         10.15 Residential - General         10.16 Residential - Urban Poor         10.17 Institutional         10.18 Commercial         10.19 Industrial         Water Tariff Structure - Flat Rate Tariff         Item         10.20 Residential - General         10.21 Residential - Urban Poor         10.22 Institutional         10.23 Commercial         10.24 Industrial	Rs. ARS. ARS. ARS. ARS. ARS. ARS. ARS. ARS	4520 4520 8520 21520 21520 21520 2018-2019 510.0 510.0 782.0	4520 4520 8520 21520 21520 2019-2020 510.0 510.0
Item 10.15 Residential - General 10.16 Residential - Urban Poor 10.17 Institutional 10.17 Institutional 10.18 Commercial 10.19 Industrial Water Tariff Structure - Flat Rate Tariff Item 10.20 Residential - General 10.21 Residential - Urban Poor 10.22 Institutional 10.23 Commercial 10.24 Industrial Water Tariff Structure - Volumetric Tariff	Rs. Rs. Rs. Rs. Rs. Unit Rs./Month Rs	4520 4520 8520 21520 21520 21520 2018-2019 510.0 510.0 782.0 1961.0 1961.0	4520 4520 8520 21520 21520 2019-2020 510.0 510.0 510.0 782.0 1961.0
Item         10.15 Residential - General         10.16 Residential - Urban Poor         10.17 Institutional         10.17 Institutional         10.18 Commercial         10.19 Industrial         Water Tariff Structure - Flat Rate Tariff         10.20 Residential - General         10.21 Residential - General         10.22 Institutional         10.23 Commercial         10.24 Industrial	Rs. ARS. ARS. ARS. ARS. ARS. ARS. ARS. ARS	4520 4520 8520 21520 21520 21520 2018-2019 510.0 510.0 510.0 1961.0 1961.0 2018-2019	4520 4520 8520 21520 21520 2019-2020 510.0 510.0 782.0 1961.0
Item         10.15 Residential - General         10.16 Residential - Urban Poor         10.17 Institutional         10.18 Commercial         10.19 Industrial         Water Tariff Structure - Flat Rate Tariff         Item         10.20 Residential - General         10.21 Residential - General         10.22 Institutional         10.23 Commercial         10.24 Industrial         Water Tariff Structure - Volumetric Tariff         Item         10.25 Residential - General	Rs. ARS. ARS. ARS. ARS. ARS. ARS. ARS. ARS	4520 4520 8520 21520 21520 2018-2019 510.0 510.0 510.0 1961.0 1961.0 2018-2019 2018-2019	4520 4520 8520 21520 21520 2019-2020 510.0 510.0 510.0 782.0 1961.0
Item         10.15 Residential - General         10.16 Residential - Urban Poor         10.17 Institutional         10.18 Commercial         10.19 Industrial         Water Tariff Structure - Flat Rate Tariff         Item         10.20 Residential - General         10.21 Residential - Urban Poor         10.22 Institutional         10.23 Commercial         10.24 Industrial         Water Tariff Structure - Volumetric Tariff         Item         10.25 Residential - General         10.25 Residential - General         10.26 Residential - Urban Poor	Rs. ARS. ARS. ARS. ARS. ARS. ARS. ARS. ARS	4520 4520 8520 21520 21520 21520 2018-2019 510.0 510.0 510.0 782.0 1961.0 1961.0 1965.0 1965.0 100 1965.0 100 100 100 100 100 100 100 100 100 1	4520 4520 8520 21520 21520 2019-2020 510.0 510.0 510.0 782.0 1961.0 1961.0
Item         10.15 Residential - General         10.16 Residential - Urban Poor         10.17 Institutional         10.18 Commercial         10.19 Industrial         Water Tariff Structure - Flat Rate Tariff         Item         10.20 Residential - General         10.21 Residential - Urban Poor         10.22 Institutional         10.23 Commercial         10.24 Industrial         Water Tariff Structure - Volumetric Tariff         Item         10.25 Residential - General	Rs. ARS. ARS. ARS. ARS. ARS. ARS. ARS. ARS	4520 4520 8520 21520 21520 2018-2019 510.0 510.0 510.0 1961.0 1961.0 2018-2019 2018-2019	4520 4520 8520 21520 21520 2019-2020 510.0 510.0 510.0 510.0 1961.0 1961.0 1961.0

Remark

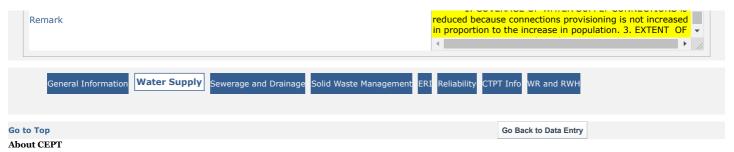
10.29 Industrial

Update Unit 2018-2019 2019-2020

Rs./KL

**79.9** 

79.9







1. COVERAGE OF TOILETS			
	n Coverage		
Item	Unit	2018-2019	2019-2020
1.1 Total Number of Properties in the City	Number	159071	153187
1.2 Properties with toilets	Number	153948	148831
.3 Households dependent on functional community toilets	Number	5123	4356
.4 Total Number of Properties with access to toilets	Number	159071	153187
2. COVERAGE OF SEWAGE NETWORK SERVICES	Unit	2018-2019	2019-2020

Item	Unit	2018-2019	2019-2020
2.1 Total Number of Properties in the City	Number	159071	153187
2.2 Properties with sewer connections	Number	3203	<mark>5177</mark>
2.3 Properties with onsite sanitary disposal	Number	155868	148010.00

### 3. COLLECTION EFFICIENCY OF SEWAGE NETWORK

Waste Water Production - Volume of Water Consumed and Waste Water Generated				
Item	Unit	2018-2019	2019-2020	
8.1 Volume of water consumed and billed from Domestic Connections	MLD	56.91	59.84	
3.2 Volume of water consumed and billed from Bulk supply - Apartments	MLD	3.85	3.85	
.3 Volume of water consumed and billed from Bulk supply - Layouts/Societies	MLD	4.6	4.6	
.4 Volume of water consumed and billed from Non domestic Connections	MLD	2.5	2.5	
.5 Volume of water consumed (both billed and unbilled) from Public taps	MLD	16.96	16.96	
.6 Volume of water from free supplies (other connections)	MLD	0.00	0.00	
.7 Volume of water consumed and billed from any other ULB sources	MLD	0.0	0.0	
8.8 Volume of water consumed from any Non ULB water sources	MLD	4.5	4	
.9 Total Water Consumption (billed and unbilled) from ULB and Non ULB sources)	MLD	89.32	92.25	
.10 Volume of waste water generated from Domestic Water Consumption	MLD	45.53	47.87	
.11 Volume of waste water generated from Bulk Supply - Apartments	MLD	3.08	3.08	
.12 Volume of waste water generated from Bulk Supply - Layouts/Societies	MLD	3.68	3.68	
.13 Volume of waste water generated from Non Domestic Water Consumption	MLD	2.00	2.00	
.14 Volume of waste water generated from Public Tap Water Consumption	MLD	13.57	13.57	
.15 Volume of waste water generated from free supplies (other connections)	MLD	0.00	0.00	
16 Volume of waste water generated from other ULB source water consumption	MLD	0.00	0.00	
17 Volume of waste water generated from Non ULB source Water consumption	MLD	3.60	3.60	

Total Waste Water Generated	MLD	71.46	73.80
Waste Water Collection and	Freatment		
Item	Unit	2018-2019	2019-2020
3.18 Volume of sewage actually treated at the Primary Treatment Plant	MLD	8.0	<mark>30.0</mark>
3.19 Volume of sewage actually treated at Secondary Treatment Plant	MLD	8.0	30.0
3.20 Total Volume of Waste Water collected and Treated at Sewage Treatment Plants	MLD	8.00	30.0

## 4. ADEQUACY OF SEWAGE TREATMENT CAPACITY

Item	Unit	2018-2019	2019-2020
4.1 Installed Capacity of Primary Treatment Plant	MLD	74.5	74.5
4.2 Installed Capacity of Secondary Treatment Plant	MLD	74.5	74.5
4.3 Total Installed Capacity (Primary / Secondary Treatment)	MLD	74.5	74.5
4.4 Total Waste Water Generated	MLD	71.46	73.80

## 5. EXTENT OF REUSE AND RECYCLING OF SEWAGE

Item	Unit	2018-2019	2019-2020
5.1 Volume of sewage actually treated at Secondary Treatment Plant	MLD	8.0	30.0
5.2 Volume of treated waste water reused after Secondary Treatment	MLD	0.0	0.0

## 6. QUALITY OF SEWAGE TREATMENT

Discharge Compliance after Secondary Treatment of Sewage			
Item	Unit	2018-2019	2019-2020
6.1 Number of Treated Effluent Samples Tested in a year	Number	24	24
6.2 Number of Treated Effluent Samples Passed in a year	Number	24	24

## 7. EFFICIENCY IN REDRESSAL OF CUSTOMER COMPLAINTS

Consumer Services			
Item	Unit	2018-2019	2019-2020
7.1 Sewage related Complaints received during the year	Number	10	12
7.2 Sewage related Complaints resolved within 24 hours during the year	Number	10	12

### 8. EXTENT OF COST RECOVERY IN SEWAGE MANAGEMENT

Financial Information - Annual Ope	rating Expenses		
Item	Unit	2018-2019	2019-2020
8.1 Regular Staff and Administration	Rs.Lakhs	280.0	295.0
8.2 Outsourced /Contract Staff Costs	Rs.Lakhs	18.5	19.5
8.3 Electricity Charges /Fuel Costs	Rs.Lakhs	41.2	41.2
8.4 Chemicals Costs	Rs.Lakhs	0.0	0.0
8.5 Repairs/Maintenance Costs	Rs.Lakhs	4.5	4.5
8.6 Contractor Costs for O&M	Rs.Lakhs	1700.0	1700.0
8.7 Ohers (Specify)	Rs.Lakhs	0.0	0.0
Total Annual Operating Expenses	Rs.Lakhs	2044.20	2060.20
Financial Information - Annual Op	erating Revenu	ies	
Item	Unit	2018-2019	2019-2020
3.8 Arrears at the beginning of the current year	Rs.Lakhs	0.0	0.0
8.9 Revenue demand from user charges - sewerage only	Rs.Lakhs	0.0	0.0
3.10 Revenue demand from tax/cess - sewerage only	Rs.Lakhs	0.0	0.0
3.11 Revenue demand from other sources (eg. connection costs/septage emptying charges/donations etc.)	Rs.Lakhs	2.12	2.1
Total Poyonus Domand for current year	Pelakhe	2 1 2	2 15

IULAI NEVELIUE		

2.12

## 9. EFFICIENCY IN COLLECTION OF SEWAGE CHARGES

Const	umer Services		
Item	Unit	2018-2019	2019-2020
9.1 Total Revenue Demand for current year	Rs.Lakhs	2.12	2.15
9.2 Collection against arrears	Rs.Lakhs	NA	NA
9.3 Collection against current demand	Rs.Lakhs	NA	NA

## 10. Storm Water Drainage Data

COVERAGE OF STORM	WATER DRAINAGE NETWORK		
Item	Unit	2018-2019	2019-2020
10.1 Total Length of Road Network	Kilometers	1115.67	1233.21
10.2 Total Length of Pucca covered drains	Kilometers	29.6	80.77
INCIDENCE OF WA	TER LOGGING/FLOODING		
Item	Unit	2018-2019	2019-2020
10.3 Number of Flood Prone Points in the city	Number	0.0	0.0
10.4 Average Frequency of Flooding	Number	0.0	0.0

### 11. Additional Information (Optional)

Staf	ff Information		
Item	Unit	2018-2019	2019-2020
11.1 Senior Management (Sanctioned)	Number	0	0
11.2 Senior Management (Working)	Number	0	0
11.3 Engineers (Sanctioned)	Number	0	0
11.4 Engineers (Working)	Number	0	0
11.5 Clerks/Accountants (Sanctioned)	Number	0	0
11.6 Clerks/Accountants (Working)	Number	0	0
11.7 Labourers/Cleaners (Sanctioned)	Number	320	320
11.8 Labourers/Cleaners (Working)	Number	320	320
Total (Sanctioned)	Number	320	320
Total (Working)	Number	320	320
Septaş	ge Management		
Item	Unit	2018-2019	2019-2020

11.9 Does the ULB practice septage management	Yes/No	YES	YES 🗸
11.10 Septage sucking machines available within ULB	Number	6	6
11.11 Private Septage machines licenced by ULB	Number	0	0

<b>G</b>	C	<b>C</b>	<b>A</b>
Connection	COSIS IOP	Sewerage	Connections

	Item	Unit	2018-2019	2019-2020
11	.12 Residential - General	Rs	250.0	250.0
11	.13 Residential - Urban Poor	Rs	250.0	250.0
11	.14 Institutional	Rs	250.0	250.0
11	.15 Commercial	Rs	250.0	250.0
11	.16 Industrial	Rs	250.0	250.0

	Sewerage Tariff S	Structure - Flat Rate Tariff		
	Item	Unit	2018-2019	2019-2020
11.17 Residential - General		Rs./Month	0.0	0.0
11.18 Residential - Urban Poor		Rs./Month	0.0	0.0
11.19 Institutional		Rs./Month	0.0	0.0
11.20 Commercial		Rs./Month	0.0	0.0

11.21 Industrial			Rs./Month	0.0	0.
		Sewerage Tariff St	ructure - Volumetric Tar		
	Item		Unit	2018-2019	2019-2020
11.22 Residential - Ge	eneral		Rs./KL	NA	N
11.23 Residential - Ur	rban Poor		Rs./KL	NA	N
11.24 Institutional			Rs./KL	NA	N
11.25 Commercial			Rs./KL	NA	N
11.26 Industrial			Rs./KL	NA	N
Remark					
Remark	Item	Unit	2018-2019	2019-2020	Upda
<b>Remark</b> Remark	Item	Unit	1.2 ar remark fo NE	nd 2.3 wrong value input ir r General Info sheet. 2. CC TWORK SERVICES is slight as with sewer connections-	0 the last year - check DVERAGE OF SEWAGE ly increased because -
			1.2 ar remark fo NE Propertie	nd 2.3 wrong value input in r General Info sheet. 2. CO TWORK SERVICES is slight as with sewer connections	0 the last year - check DVERAGE OF SEWAGE ly increased because -



157356.0

600.0

25798.0

107.0

0.0

| Sign Out |



#### 1. Household Level Coverage Of Solid Waste Management Services Door to Door Collection - Number of HHs and establishments covered by Door to Door Collection Item 2018-2019 2019-2020 Unit 1.1 Number of Households covered by Door to Door Collection Number 153182.0 1.2 Number of Hotels and Restaurants covered by Door to Door Collection Number 528.0 1.3 Number of Commercial Establishments (institutions, offices) covered by Door to Number 23795.0 Door Collection 1.4 Number of any other establishments (incl. markets) covered by Door to Door Number 98.0 Collection 1.5 Total number of establishments covered by door to door collection (if typewise Number 0.0 establishments is not available) Total Number of Households and Establishments covered by Door to Door Collection Number 177603 183861

#### 2. Efficiency Of Collection Of Municipal Solid Waste

Waste Genera	tion		
Item	Unit	2018-2019	2019-2020
2.1 Waste Generated by Households	MT/Month	0.0	0.0
2.2 Waste Generated by Street Sweeping	MT/Month	0.0	0.0
2.3 Waste Generated by Hotels and Restaurants	MT/Month	0.0	0.0
2.4 Waste Generated by Markets (Vegetable Markets, Mandis etc)	MT/Month	0.0	0.0
2.5 Waste Generated by Commercial Establishments (eg. Institutions, etc)	MT/Month	0.0	0.0
2.6 Waste Generated by other sources (eg. debris, horticulture waste etc)	MT/Month	0.0	0.0
2.7 Total Waste Generated (if typewise generation is not available)	MT/Month	15330.0	6894.0
Total Waste Generated	MT/Month	15330.00	6894.00
Total Waste Generated per capita	Gms/Day/Capita		306.16

Waste Collection and Transportation - Details of was	ste received at Process	sing/ Disposal Faci	lities
Item	Unit	2018-2019	2019-2020
2.8 Quantity of waste received at processing and recycling facilities	MT/Month	1000.0	6894.0
2.9 Quantity of waste received at disposal sites	MT/Month	13330.0	0.0
Total waste received at processing/disposal facility and recycled	MT/Month	15330.00	6894.00
Waste Collection and Transportation - Details of wast	e transported to Proce	essing/ Disnosal Fa	ailitias
	e transported to rrote	bisposul i u	lunites
Item	Unit	2018-2019	2019-2020
	<b>^</b>		
Item	Unit	2018-2019	

Total quantity of waste collected by trucks	MT/Month	3375.00	3240.00
2.13 Number of dumper placers used for transportation of waste	Number	15	0
2.14 Capacity of each dumper placer	Metric Tons	1.0	0.0
2.15 Total number of trips made by all dumper placers each day to the disposal site	Trips Per Day	5.0	0.0
Total quantity of waste collected by dumper placers	MT/Month	2250.00	0.00
2.16 Number of mini lorries used for transportation of waste	Number	2	0
2.17 Capacity of each mini lorry	Metric Tons	6.0	0.0
2.18 Total number of trips made by all mini lorries each day to the disposal site	Trips Per Day	2.0	0.0
Total quantity of waste collected by mini lorries	MT/Month	720.00	0.00
2.19 Number of tractor trailers used for transportation of waste	Number	0	2
2.20 Capacity of each tractor trailer	Metric Tons	0.0	0.5
2.21 Total number of trips made by all tractor trailer each day to the disposal site	Trips Per Day	0.0	3.0
Total quantity of waste collected by tractor trailer	MT/Month	0.00	90.00
2.22 Number of tipper trucks used for transportation of waste	Number	15	0
2.23 Capacity of each tipper trucks	Metric Tons	1.5	0.0
2.24 Total number of trips made by all tipper trucks each day to the disposal site	Trips Per Day	5.0	0.0
Total quantity of waste collected by tipper trucks	MT/Month	3375.00	0.00
2.25 Number of 3 wheeler auto tippers used for transportation of waste	Number	136	132
2.26 Capacity of each 3 wheeler auto tipper	Metric Tons	0.275	0.3
$2.27\ \mbox{Total}$ number of trips made by all 3 wheeler auto tippers each day to the disposal site	Trips Per Day	5.0	3.0
Total quantity of waste collected by 3 wheeler auto tippers	MT/Month	5610.00	3564.00
Total quantity of waste collected and transported to disposal site	MT/Month	15330.00	6894.00

3. Extent Of Segregation Of Municipal Solid Waste			
Segregation of Was	te		
Item	Unit	2018-2019	2019-2020
3.1 Quantity of waste arriving at Processing/ Disposal facility in segregated manner	MT/Month	0.0	480.0
3.2 Quantity of waste taken away by recycler from intermediate points	MT/Month	1000.0	0.

# 4. Extent Of Municipal Solid Waste Recovered

Quantity of Waste Processing				
Item	Unit	2018-2019	2019-2020	
4.1 Installed Capacity of Composting Plant	MT/Month	0.0	7500.0	
4.2 Waste Quantity Input at the Composting Plant	MT/Month	0.0	5644.0	
4.3 Installed Capacity of Vermi-composting Plant	MT/Month	1000.0	1000.0	
4.4 Waste Quantity Input at the Vermi-composting Plant	MT/Month	1000.0	1000.0	
4.5 Installed Capacity of Refuse Derived Fuel	MT/Month	0.0	0.0	
4.6 Waste Quantity Input at the Refuse Derived Fuel	MT/Month	0.0	0.0	
4.7 Installed Capacity of Bio Methanation/ Waste-to-Energy Plants	MT/Month	0.0	150.0	
4.8 Waste Quantity Input at Bio methanation/ Waste-to-Energy plants	MT/Month	0.0	150.0	
4.9 Installed Capacity of any other processing facilities	MT/Month	0.0	100.0	
4.10 Waste Quantity Input at other processing facilities	MT/Month	0.0	100.0	
Total Installed Capacity of Processing facilities	MT/Month	1000.00	8750.00	
Total Waste Quantity Input at all types of processing facilities	MT/Month	1000.00	6894.00	
4.11 Quantity of waste rejected by processing facilities at intake point	MT/Month	0.0	0.0	
4.12 Quantity of post-processing rejects sent to dumpsite/ landfills	MT/Month	0.0	0.0	
Total Waste Processed in the ULB	MT/Month	2000.00	6894.00	

5. Extent Of Scientific Disposal Of Municipal Solid Waste			
Quantity of	Waste Disposal		
Item	Unit	2018-2019	2019-2020
5.1 Quantity of waste disposed in compliant landfill sites	MT/Month	NA	NA
5.2 Quantity of waste disposed in open dump sites	MT/Month	8200.0	0.0

## 6. Efficiency In Redressal Of Customer Complaints Customer Service

Item	Unit	2018-2019	2019-2020	
6.1 Complaints received during the year	Number	30419.0	23020.0	
6.2 Complaints resolved within 24 hours during the year	Number	30194.0	23020.0	

## 7. Extent Of Cost Recovery In SWM Services

Financial Information - Operational Expenditure on SWM during previous year					
Item	Unit	2018-2019	2019-2020		
7.1 Regular Staff & Administration	Rs In Lakh	1320.0	1335.0		
7.2 Outsourced/Contracted Staff Costs	Rs In Lakh	1840.0	1845.0		
7.3 Electricity Charges/Fuel Costs	Rs In Lakh	80.0	82.0		
7.4 Chemical Costs	Rs In Lakh	20.5	22.0		
7.5 Repair/Maintenance Costs	Rs In Lakh	45.0	30.0		
7.6 Contracted Services Cost	Rs In Lakh	1000.0	900.0		
7.7 Other Costs (Specify)	Rs In Lakh	0.0	0.0		
Total Operational Expenses	Rs In Lakh	4305.50	4214.00		

Financial Information - Operational Revenues from SWM during previous year					
Item	Unit	2018-2019	2019-2020		
7.8 Arrears at the beginning of current year	Rs In Lakh	0.0	0.0		
7.9 Tax / Cess - Solid Waste only	Rs In Lakh	0.0	0.0		
7.10 User Charges	Rs In Lakh	0.0	0.0		
7.11 Fixed Charges based on Property Tax/ State Taxes/Cess/Surcharges	Rs In Lakh	0.0	0.0		
7.12 Sale of Recyclables	Rs In Lakh	0.0	0.0		
7.13 Sale from processing - compost/energy	Rs In Lakh	0.0	0.0		
7.14 Royalty	Rs In Lakh	0.0	0.0		
7.15 Others (Specify)	Rs In Lakh	30.0	28.0		
Total Revenue Demand Raised for the current year	Rs In Lakh	30.00	28.00		

# 8. Efficiency In Collection Of SWM Charges

1	ltem		
Item	Unit	2018-2019	2019-2020
8.1 Total Revenue Demand Raised for the current year	Rs In Lakh	30.00	28.00
8.2 Collection against arrears	Rs In Lakh	NA	NA
8.3 Collection against Current Demand	Rs In Lakh	NA	NA

# 9 Additional Information(Optional)

Staff Information					
Item	Unit	2018-2019	2019-2020		
9.1 Senior Management-Health Officer (Sanctioned)	Number	1	1		
9.2 Senior Management-Health Officer (Working)	Number	1	1		
9.3 Sanitary Inspector (Sanctioned)	Number	22			

General Informatic	on Water Supply Sewerage and	d Drainage	te Management	ERI Reliability CT	PT Info WR and RWH	
Remark				MAN implementation	HOLD LEVEL COVERAG AGEMENT SERVICES in 1. 2.7 as per data filled SBM portal submitted a	ncreased under SBM I under SBM urban -
	Item	Unit	2018-2019		2019-2020	
Remark						🗆 Upd
9.22 Others				Rs/Month	NA	
9.21 Fixed charge the	rough property tax			Rs/Month	NA	
9.20 Commercial Esta	ablishment			Rs/Month	NA	
9.19 Slum HH				Rs/Month	NA	
9.18 Residential				Rs/Month	NA	
	Item			Unit	2018-2019	2019-2020
9.17 IS weigh-bridge	available at dump-site?	Ue	er charges	Yes/No	NO	NO
	s of waste received at open of available at dump-site?	iumpsites maintained?		Yes/No	YES	YES
	available at landfill site?			Yes/No	NA	NA
2000)	rds of waste received at co	mpliant landfill maint	ained (MSW	Yes/No	NA	NA
Total (Working)		en liest les d'illes siste	in a d (MCM)	Number	2082	2077
Total (Sanctioned)				Number	899	922
9.13 Others Specify				Number	1230	1.
9.12 Laborers (Worki	ing)			Number	0	
9.11 Laborers (Sanct	cioned)			Number	0	
9.10 Cleaners/Drivers	s (Working)			Number	18	
9.9 Cleaners/Drivers	(Sanctioned)			Number	18	
9.8 Maistries/Safai Ka	aram chari (Working)			Number	768	
9.7 Maistries/Safai Ka	aram chari (Sanctioned)			Number	815	
9.6 Sanitary Supervis	sor (Working)			Number	43	-
9.5 Sanitary Supervis	sor (Sanctioned)			Number	43	



Home Performance Assessment Performance Improvement Urba	an Sanitation	Resources About U	s Data Entry
PP_KPI			
PERFORMANCE ASSESSMENT SY Amravati	STEM (PAS	6) PROJECT	S
eneral Information Water Supply Sewerage and Drainage Solid Waste Management	Reliability CTPT In	fo WR and RWH	
Equity Related Information	: FY 2019-	2020	
		Go Back to Data Entry	
1. Slums			
General Details Item	Unit	2018-2019	2019-2020
.1 Number of slum settlements	Number	126	126
2 Population in slums	Number	292374	301145
	Number	58800	60229
1.4 Household size in slums	Ratio	5.0	5.0
5 Total number of slums notified by state	Number	107	107
.6 Number of slums that have been de notified in the current year	Number	19	0
Services in slums at cit Item	t <b>y level</b> Unit	2018-2019	2019-2020
1.20 Number of settlements which have an internal water supply network	Number	107	107
1.21 Number of individual water connections in slums	Number	17667	17817
1.23 Number of group connections in slums	Number	0	0
1.24 Number functional stand posts in slums	Number	933	933
1.25 Number of stand posts converted to group connections for slums	Number	0	0
1.26 Number of individual toilets in slums	Number	55000	55929
1.28 Number of seats in pay-n-use toilets (functional toilets) in slums	Number	NA	0
1.29 Number of seats in community toilets (functional toilets) in slums	Number	1612	1612
1.30 Number of settlements which have an internal underground sewerage network	Number	0	0
1.31 Number of sewerage connections in slums	Number	0	0
1.33 Number of slum HHs served by door to door collection of MSW (Municipal Solid Naste)	Number	58800	60229.0
2. Water supply			
Network details Item	Unit	2018-2019	2019-2020
2.1 Length of trunk main (Source to treatment plant)	Km	57.0	

2.1 Length of trunk main (Source to treatment plant)	Km	57.0	57.0
2.2 Length of transmission mains (Treatment plant to distribution station)	Km	19.0	19.0
2.3 Length of trunk and/or transmission mains that have undergone renovation	Km	0.0	0.0
2.4 Length of distribution network	Km	850.0	1050.0
2.5 Number of pipe breaks in the current year	Number	22.0	5.0
2.6 Total area under water distribution network	Sq Km	121.0	90.0
2.7 Length of road network	Km	1115.67	1022.01

ItemUnit2018-20192019-20202.8 Average daily quantity of water supplied from own survace sourcesMLD0.0602.9 Average daily quantity of water supplied from own survace sourcesMLD0.0602.11 Average daily quantity of water supplied from bulk treated waterMLD0.0602.12 Average daily quantity of water supplied from bulk treated waterMLD0.0602.13 Average daily quantity of water supplied from bulk treated waterMLD109.50110.0002.14 Average daily quantity of water supplied from WDS (Water distribution station)MLD109.50110.0002.14 Average faily quantity of water supplied from WDS (Water distribution station)MLD109.50110.0002.15 Average fails quantity of water supplied from WDS (Water distribution station)MLD109.50110.0002.16 Average pressure at WDS (Water distribution station)MLD109.50100.0002.17 Does the ULB conduct regular sessense of availability of sources through pressure at Consumer andMLD61.00.02.18 Capacity addition/quantitation to pressure at supply of water commissioned over new from regets/schemes/bulk purchaseYes/NoYESYEG2.19 Has the ULB conducted studies for energy audits?Yes/NoYESYEGYEGYEG2.19 Has the ULB conducted studies for energy audits?Yes/NoYESYEGYEGYEGYEG2.21 Number of pumps at water source, treatment and distribution points inspected in the current yearNumber0.00.00.00.0<	Source level detail	-			
2.0 Average daily quantity of water supplied from own surface sources       MLD       0.0       0.00         2.10 Average daily quantity of water supplied from bulk treated water       MLD       0.0       0.00         2.11 Average daily quantity of water supplied from bulk treated water       MLD       0.0       0.00         2.12 Average daily quantity of water supplied from bulk treated water       MLD       0.0       0.00         2.13 Total daily quantity of water supplied from source       MLD       109.05       110.000         2.14 Average daily quantity of water supplied from source       MLD       109.0       0.0       0.0         2.14 Average daily quantity of water supplied from source       MLD       109.0       0.0       0.0         2.15 Average pressure at VOS (Water distribution station)       MLD       109.0       0.0       0.0         2.16 Average daily quantity of water supplied from work to source strongh       Yex/No       NO       0.0       0.0         2.17 Does the ULB conduct regular assessment of availability of source strongh       Yex/No       NO       0.0       0.0       0.0         2.18 Capacity addition/augmentation to present supply of water commissioned over preparation of depletion statements, etc?       Yex/No       YES       Yes       Yes       Yes       Yes       Yes       Yes       Yes	Item	Unit	2018-2019	2019-2020	
2.10 Average daily quantity of water supplied from bulk raw purchase     MLD     109.5     103       2.11 Average daily quantity of water supplied from bulk treated water     MLD     0.0     0.0       2.12 Average daily quantity of water supplied from bulk treated water     MLD     0.0     0.0       2.13 Total daily quantity of water supplied from source     MLD     109.50     110.000       2.13 Total daily quantity of water supplied from Source     MLD     109.50     100.000       2.14 Average daily quantity of water supplied from Source     MLD     109.50     100.000       2.14 Average daily quantity of water supplied from Source     MLD     109.50     100.000       2.15 Average pressure at WDS (Water distribution station)     MLD     109.00     100.000       2.16 Average pressure at consumer end     Average     3.0     .0     .0       2.17 Does the ULB conduct regular assessment of availability of sources through preparation of depletion statements, etc?     MLD     61.0     .0     .0       2.19 Has the ULB conducted studies for preliminary or detailed water audits?     Yes/No     YES	2.8 Average daily quantity of water supplied from ground sources	MLD	0.0	0.0	
2.11 Worsg dily quantity of water supplied from bulk treated water       MLD       0.0       0.0         2.12 Average dally quantity of water supplied from other sources (desalination, rainwater harvesting, etc)       MLD       109.50       110.000         2.13 transpared adly quantity of water supplied from source       MLD       109.50       110.000         2.14 Average daily quantity of water supplied from WDS (Water distribution station)       MLD       109.50       100.00         2.14 Average daily quantity of water supplied from WDS (Water distribution station)       MLD       109.50       100.00         2.15 Average pressure at WDS (Water distribution station)       Meters       3.0       3.0         2.16 Average pressure at Consumer end       Meters       3.0       61.0       61.0         2.17 Does the ULB conduct regular assessment of availability of sources through preparation of depletion statements, et?       Yes/N0       YES       Yes       Yes         2.19 Lobe the ULB conducted studies for preliminary or detailed water audits?       Yes/N0       YES	2.9 Average daily quantity of water supplied from own surface sources	MLD	0.0	0.0	
1.12 Average daily quantity of water supplied from other sources (desalination, rainwater harvesting, etc)     MLD     0.0     0.0       2.13 Vortal daily quantity of water supplied from source     MLD     109.50     110.000       2.14 Average daily quantity of water supplied from Source     MLD     109.50     110.000       2.14 Average daily quantity of water supplied from Source     MLD     109.50     110.000       2.14 Average daily quantity of water supplied from Source     MLD     109.50     110.000       2.15 Average pressure at WDS (Water distribution station)     Meters     3.0     3.0       2.16 Average pressure at WDS (Water distribution station)     Meters     3.0     3.0       2.17 Does the ULB conduct egular assessment of availability of sources through preparation of depletion statements, etc?     MLD     61.0     61.0       2.17 Dates the ULB conducted studies for preliminary or detailed water audits?     Yes/No     YES     Yes     Yes       2.10 Hous the ULB conducted studies for preliminary or detailed water audits?     Yes/No     YES     Yes     Yes       2.10 Hous the ULB conducted studies for preliminary or detailed water audits?     Yes/No     YES     Yes     Yes       2.11 Number of pumps at water source, treatment and distribution points inspected in the current year     Number     0.0     2019-2020       2.22 Number of pumps replaced/replaced in the current year	2.10 Average daily quantity of water supplied from bulk raw purchase	MLD	109.5	110.0	
numberNLD0.00.002.13 Total daily quantity of water supplied from sourceMLD109.50110.0002.14 Average daily quantity of water supplied from WDS (Water distribution station)MLD109.0110.0002.15 Average pressure at WDS (Water distribution station)MLD109.0100.02.16 Average pressure at consumer endMeters5.05.02.16 Average pressure at consumer endMeters3.03.02.17 Does the ULB conduct regular assessment of availability of sources through preparation of depletion statemets, etc?MLD61.0	2.11 Average daily quantity of water supplied from bulk treated water	MLD	0.0	0.0	
2.14 Average daily quantity of water supplied from WDS (Water distribution station)       MLD       109.0       100.0         2.15 Average pressure at WDS (Water distribution station)       Meters       3.0       3.0         2.16 Average pressure at consumer end       Meters       3.0       3.0         2.17 Does the ULB conduct regular assessment of availability of sources through preparation of depletion statements, etc?       MLD       61.0       .0         2.18 Capacity addition/augmentation to present supply of water commissioned over next 3 years from projects/schemes/bulk purchase       MLD       61.0       .0       .0         2.19 Has the ULB conduct et studies for preliminary or detailed water audits?       Yes/No       YES       .ves       .ves         2.20 Has the ULB conducted studies for energy audits?       Yes/No       YES       .ves       .ves         2.11 Number of pumps at wate source, treatment and distribution points inspected       Number       7.0       .0       .00         2.20 Has the ULB consumer meters stat are repaired/replaced in the current year       Number       0.0       .00       .00         2.24 Number of consumer meters stat are repaired/replaced in the current year       Number       0.0       .00       .00         2.25 Metered consumption (where consumer meters are functional)       MLD       71.0       .00       .00		MLD	0.0	0.0	
2.15 Average pressure at WDS (Water distribution station)       Meters       5.0       6.0         2.16 Average pressure at consumer end       Meters       3.0       30         2.17 Does the ULB conduct regular assessment of availability of sources through preparation of depletion statements, etc?       NO       NO       NO         2.18 Capacity addition/augmentation to present supply of water commissioned over next 3 years from projects/schemes/bulk purchase       MLD       61.0 <t< td=""><td>2.13 Total daily quantity of water supplied from source</td><td>MLD</td><td>109.50</td><td>110.000</td></t<>	2.13 Total daily quantity of water supplied from source	MLD	109.50	110.000	
2.16 Average pressure at consumer end Meters 3.0 30   2.17 Does the ULB conduct regular assessment of availability of sources through preparation of depletion statements, etc? NO 300   2.18 Capacity addition/augmentation to present supply of water commissioned over next 3 years from projects/schemes/bulk purchase MLD 61.0 61.0   Audits   Unit 2018-2019 2019-2020   2.19 Has the ULB conducted studies for preliminary or detailed water audits? Yes/No YES YES   2.20 Has the ULB conducted studies for preliminary or detailed water audits? Yes/No YES YES   2.21 Number of pumps at water source, treatment and distribution points inspected in the current year Number 0.0 000   2.21 Number of pumps replaced/repaired in the current year Number 0.0 000   Autering   Unit 2018-2019 2019-2020   2.24 Number of consumer meters that are repaired/replaced in the current year Number 0.0 000   Consumer meters that are repaired/replaced in the current year   2.25 Metered consumption (where consumer meters are functional) MLD 71.0 72.0   2.25 Metered consumption (where consumer meters are functional) MLD 71.0 72.0   2.26 Number of connections exempted from property tax/ water bills Number 0 0   2.25 Metered consumption (where consumer meters are functional) MLD 71.0 72.0   2.26 Number of connections exempted from property	2.14 Average daily quantity of water supplied from WDS (Water distribution station)	MLD	109.0	110.0	
2.17 Does the ULB conduct regular assessment of availability of sources through preparation of depletion statements, etc?       NO       NO <td>2.15 Average pressure at WDS (Water distribution station)</td> <td>Meters</td> <td>5.0</td> <td>5.0</td>	2.15 Average pressure at WDS (Water distribution station)	Meters	5.0	5.0	
preparation of depletion statements, etc?     res/No     NO     NO       2.18 Capacity addition/augmentation to present supply of water commissioned over next 3 years from projects/schemes/bulk purchase     MLD     61.0     61.0     61.0       Audits       Audits       VES     VES     VES       2.19 Has the ULB conducted studies for preliminary or detailed water audits?     Yes/No     YES     VES     VES       2.20 Has the ULB conducted studies for energy audits?     Yes/No     YES     VES     VES       2.21 Number of pumps at water source, treatment and distribution points inspected     Number     7.0     7.0       2.22 Number of pumps replaced/repaired in the current year     Number     0.0     0.0       Autering       2.25 Metered consumption (where consumer meters are functional)     MLD     71.0     7.0       2.25 Metered consumption (where consumer meters are functional)     MLD     71.0     7.0       2.25 Metered consumption (where consumer meters are functional)     MLD     71.0     7.0       2.25 Metered consumption (where consumer theter same functional)     MLD     71.0     7.0       2.25 Metered consumption (where consumer meters are functional)     MLD     71.0     7.0       2.25 Metered consumption (where consumer meters are functional)     Number     0 <td>2.16 Average pressure at consumer end</td> <td>Meters</td> <td>3.0</td> <td>3.0</td>	2.16 Average pressure at consumer end	Meters	3.0	3.0	
MLD     BLD     BLD     BLD     BLD     BLD     BLD       Audits       Audits       2018-2019     2019-2020       2.19 Has the ULB conducted studies for preliminary or detailed water audits?     Yes/No     YES     YES     YES       2.20 Has the ULB conducted studies for preliminary or detailed water audits?     Yes/No     YES     YES     YES       2.21 Number of pumps at water source, treatment and distribution points inspected in the current year     Number     7.0     7.0       2.22 Number of pumps replaced/repaired in the current year     Number     0.0     0.0       Atterning       Atterning       Atterning       Austerning       Austerning <td></td> <td>Yes/No</td> <td>NO</td> <td>NO 🗸</td>		Yes/No	NO	NO 🗸	
ItemUnit2018-20192019-20202.19 Has the ULB conducted studies for preliminary or detailed water audits?Yes/NoYESYESYES2.20 Has the ULB conducted studies for energy audits?Yes/NoYESYESYESYES2.11 Number of pumps at water source, treatment and distribution points inspected in the current yearNumber7.07.07.02.22 Number of pumps replaced/repaired in the current yearNumber0.00.00.0MeteringUnit2018-20192019-20202.24 Number of consumer meters that are repaired/replaced in the current yearNumber3000.04500.02.24 Number of consumer meters that are repaired/replaced in the current yearNumber3000.04500.02.25 Metered consumption (where consumer meters are functional)MLD71.072.02.26 Number of connections exempted from property tax/ water billsNumber00Unit2018-20192019-20202.29 Does the ULB have any measures to identify and/or regularise illegal connections?YESYESYESYESYES2.30 illegal connections regularisedPercent20.010.02.31 % of illegal connections regularisedPercent20.010.0For Water supply2.32 iilegal connections regularisedPercent20.010.02.32 iilegal connectionsNumbe		MLD	61.0	61.0	
2.19 Has the ULB conducted studies for preliminary or detailed water audits?       Yes/No       YES       YES       YES         2.20 Has the ULB conducted studies for energy audits?       Yes/No       YES       YES       YES         2.21 Number of pumps at water source, treatment and distribution points inspected in the current year       Number       7.0       7.0         2.22 Number of pumps replaced/repaired in the current year       Number       0.0       0.0         2.22 Number of consumer meters that are repaired/replaced in the current year       Number       3000.0       4500.0         2.24 Number of consumer meters that are repaired/replaced in the current year       Number       0       0.0         2.25 Metered consumption (where consumer meters are functional)       MLD       71.0       7.0         2.25 Number of connections exempted from property tax/ water bills       Number       0       0         2.26 Number of connections exempted from property tax/ water bills       Number       0       0       0         2.29 Does the ULB have any measures to identify and/or regularise illegal connections?       YES       YES       YES       YES       YES         2.30 illegal connections       Number       960       770       10.0       10.0       10.0       10.0       10.0       10.0       10.0       10.0 <t< td=""><td></td><td></td><td></td><td></td></t<>					
2.20 Has the ULB conducted studies for energy audits?       Yes/No       YES       YES       YES         2.21 Number of pumps at water source, treatment and distribution points inspected in the current year       Number       7.0       7.0         2.22 Number of pumps replaced/repaired in the current year       Number       0.0       0.0         Metering         Mumber of consumer meters that are repaired/replaced in the current year       Number       3000.0       4500.0         2.24 Number of consumer meters that are repaired/replaced in the current year       Number       3000.0       4500.0         Consumer meters that are repaired/replaced in the current year       Number       3000.0       4500.0         2.25 Metered consumption (where consumer meters are functional)       MLD       71.0       72.0         Consumer meters that are repaired/replaced in the current year       Number       0       0       0         Consumption (where consumer meters are functional)       MLD       71.0       72.0         Consumer meters that are repaired/replaced in the current year       Number       0       0       0         Consumer meters that are repaired/replaced in the current year       Number       10       70       20         Cons	Item	Unit	2018-2019	2019-2020	
2.21 Number of pumps at water source, treatment and distribution points inspectedNumber7.07.02.22 Number of pumps replaced/repaired in the current yearNumber0.00.0MetteringUnit2018-20192019-20202.24 Number of consumer meters that are repaired/replaced in the current yearNumber3000.04500.02.25 Metered consumption (where consumer meters are functional)MLD71.072.02.26 Number of connections exempted from property tax/ water billsNumber00Unauthorised Connections2.29 Does the ULB have any measures to identify and/or regularise illegal connections?YESYESVESFor Water supply2.30 illegal connections regularisedPercent20.0100ConnectionsNumber9607702.31 % of illegal connections regularisedNumberND100Reservet2.32 illegal connectionsNumberNumberNDA unit colspan="2">ConnectionsSupply2.32 illegal connectionsNumberNDNDSupply2.32 illegal connectionsNumberNDNDSupplySupply2.32 illegal connectionsNumberNDNDSupplySupply2.32 illegal connectionsNumberNDND <td c<="" td=""><td>2.19 Has the ULB conducted studies for preliminary or detailed water audits?</td><td>Yes/No</td><td>YES</td><td>YES 🗸</td></td>	<td>2.19 Has the ULB conducted studies for preliminary or detailed water audits?</td> <td>Yes/No</td> <td>YES</td> <td>YES 🗸</td>	2.19 Has the ULB conducted studies for preliminary or detailed water audits?	Yes/No	YES	YES 🗸
NumberNumber7.07.011 the current yearNumber0.00.02.22 Number of pumps replaced/repaired in the current yearNumber0.00.0Metering12 2018-20192019-20202.24 Number of consumer meters that are repaired/replaced in the current yearNumber3000.04500.02.25 Metered consumption (where consumer meters are functional)MLD71.072.02.26 Number of connections exempted from property tax/ water billsNumber002.29 Does the ULB have any measures to identify and/or regularise illegal connections?YESYESYESFor Water supply2.30 illegal connections regularisedPercent20.01002.31 % of illegal connections regularisedNumberNDND2.32 illegal connectionsNumberNDND	2.20 Has the ULB conducted studies for energy audits?	Yes/No	YES	YES 🗸	
Metering       Unit       2018-2019       2019-2020         2.24 Number of consumer meters that are repaired/replaced in the current year       Number       3000.0       4500.0         2.25 Metered consumption (where consumer meters are functional)       MLD       71.0       72.0         2.26 Number of connections exempted from property tax/ water bills       Number       0       0         Unauthorised Connections         VES         VES         VES         OUNIC         2.29 Does the ULB have any measures to identify and/or regularise illegal connections?       YES       YES       VES       VES         For Water supply         2.30 illegal connections regularised       Percent       20.0       10.0         For Water supply         2.31 % of illegal connections regularised       Percent       20.0       10.0         For Water supply         2.32 illegal connections       Number       ND       ND         August connections         Supplementions         Supplementions         Supplementions         Supplementions         Supplementions <td></td> <td>Number</td> <td>7.0</td> <td>7.0</td>		Number	7.0	7.0	
ItemUnit2018-20192019-20202.24 Number of consumer meters that are repaired/replaced in the current yearNumber3000.04600.02.25 Metered consumption (where consumer meters are functional)MLD71.072.02.26 Number of connections exempted from property tax/ water billsNumber00Unauthorised ConnectionsUnauthorised ConnectionsVES2019-20202.29 Does the ULB have any measures to identify and/or regularise illegal connections?YESYESFor Water supply2.30 illegal connections regularisedPercent20.010.0For Water supply2.31 % of illegal connectionsNumberNDNDNumberNumberNumber2.32 % of illegal connections	2.22 Number of pumps replaced/repaired in the current year	Number	0.0	0.0	
Letter and the construction of consumer meters that are repaired/replaced in the current yearNumber3000.04500.02.25 Metered consumption (where consumer meters are functional)MLD71.072.02.26 Number of connections exempted from property tax/ water billsNumber00Unauthorised ConnectionsUnit2018-20192019-20202.29 Does the ULB have any measures to identify and/or regularise illegal connections?YESYESFor Water supply2.30 illegal connections regularisedPercent20.010.0For Water supply2.31 % of illegal connections regularisedNumberNDNDAugust for illegal connectionsSupply2.32 % of illegal connectionsSupplySupplySupplySupply2.32 % of illegal connectionsSupplyS					
2.25 Metered consumption (where consumer meters are functional)       MLD       71.0       72.0         2.26 Number of connections exempted from property tax/ water bills       Number       0       0       0         Chauthorised Connections         Unauthorised Connections         Unit       2018-2019       2019-2020         2.29 Does the ULB have any measures to identify and/or regularise illegal connections?       YES       YES       V         For Water supply         2.30 illegal connections regularised       Percent       20.0       10.0         For Wastewater         2.31 % of illegal connections regularised       Number       960       770         2.32 % ef illegal connections	Item	Unit	2018-2019	2019-2020	
2.26 Number of connections exempted from property tax/ water bills Number 0 0 0 Unauthorised Connections Item Unit 2018-2019 2019-2020 2.29 Does the ULB have any measures to identify and/or regularise illegal Yes/No YES YES V connections? YES YES V For Water supply 2.30 illegal connections regularised Percent 20.0 10.0 For Wastewater 2.32 illegal connections regularised Number ND ND	2.24 Number of consumer meters that are repaired/replaced in the current year	Number	3000.0	4500.0	
Unauthorised Connections         Item       Unit       2018-2019       2019-2020         2.29 Does the ULB have any measures to identify and/or regularise illegal yes/No       YES	2.25 Metered consumption (where consumer meters are functional)	MLD	71.0	72.0	
ItemUnit2018-20192019-20202.29 Does the ULB have any measures to identify and/or regularise illegal connections?Yes/NoYESYESYFor Water supplyYes/NoYESYESY2.30 illegal connectionsNumber9607702.31 % of illegal connections regularisedPercent20.010.0For WastewaterYYY2.32 illegal connectionsNumberNDND2.33 % of illegal connections regularisedNumberNDND	2.26 Number of connections exempted from property tax/ water bills	Number	0	0	
2.29 Does the ULB have any measures to identify and/or regularise illegal onnections?       YES       YES       ✓         For Water supply       2.30 illegal connections       Number       960       770         2.31 % of illegal connections regularised       Percent       20.0       10.0         For Wastewater       2.32 illegal connections       Number       ND       ND         2.32 % of illegal connections regularised       Percent       ND       ND					
connections?Yes/NoYESYE	Item	Unit	2018-2019	2019-2020	
2.30 illegal connections     Number     960     770       2.31 % of illegal connections regularised     Percent     20.0     10.0       For Wastewater       2.32 illegal connections     Number     ND     ND       2.32 % of illegal connections regularised     Percent     ND     ND	, , , , , , , , , , , , , , , , , , , ,	Yes/No	YES	YES 🗸	
2.31 % of illegal connections regularised Percent 20.0 10.0 For Wastewater 2.32 illegal connections and the second			6.50		
For Wastewater 2.32 illegal connections 2.32 % of illegal connections regularized				770	
2.32 illegal connections regularised Number ND ND		Percent	20.0	10.0	
2 22 0% of illegal connections regularized Dercent ND		Number	ND		
2.55 % or negal connections regularised Percent ND ND				ND	
	2.33 % of Hiegal connections regularised	Percent	ND	ND	

### 3. Sewerage and/or sullage network

Туре	e of system			
Item	Unit	2018-2019	2019-	2020
3.1 Does the ULB have an underground piped network?	Yes/No	YES	YES	~
3.2 Total length of underground piped network	Km	249.06		249.06
3.3 Total area covered by underground piped network	Sq Km	34.3		34.3
3.4 Does the ULB have a covered drainage network?	Yes/No	YES	YES	~
3.5 Length of covered drainage network	Km	29.6		80.77
3.6 Area covered by covered drainage network	Sq Km	2.9		7.91
3.7 Does the ULB have open drainage network?	Yes/No	YES	YES	<b>~</b>
3.8 Length of open drainage network	Km	312.0		321.0
3.9 Area covered by open drainage network	Sq Km	85.8		
				88.28

Augmentation and efficiency	of network				
Item	Unit	2018	-2019	2019-	2020
3.10 Does the ULB have a plan to develop/augment its sewer network?	Yes/No	YI	ES	YES	~
3.11 Does the ULB contract out services related to O&M operations for sewerage?	Yes/No	N	0	NO	<b>*</b>
3.12 Number of HHs with individual toilets in the city	Number	149	877		153000.00
3.13 Number of HHs with toilets connected to sewer network in the city	Number	32	.03		<mark>3400</mark>
3.14 Number of residential sewer connections in the city	Number	32	.03		3400
3.15 Number of non-residential sewer connections in the city	Number		D		1777
3.16 Total no. of community toilet seats in city (including mobile toilet / public toilet which are used by community)	Number				2063
3.17 Total no. of functional community toilet seats in city	Number	20	63		2063
3.18 Number of functional community toilet seats connected to sewer network	Number	6	0		<mark>60</mark>
3.19 Number of sewer overflows reported in the current year	Number	(	D		0
3.20 Does the ULB have a sewage treatment plant?	Yes/No	YI	ES	YES	~
3.21 If Yes, specify type of treatment				Activated slu	idge 🔻
Reuse of wastewate	r Unit	2019	-2019	2019-	2020
				2019-	2020
3.22 Does the ULB charge for untreated/treated wastewater that is reused?	Yes/No		0	NO	~
3.23 If Yes, please specify the rate for untreated wastewater	Rs/MLD		IA		NA
3.24 If Yes, please specify the rate for treated wastewater	Rs/MLD		A		NA
3.25 Is the untreated waste water being reused?	Yes/No		0	NO	~
3.26 If Yes, estimated volume of untreated wastewater reused	MLD	N	IA		NA
3.27 If Yes, specify the purpose Means of disposal of waste				NA	~
Item 3.28 Sullage (Grey water from bathroom, kitchen, sink, etc. and outlet of septic tank)	Unit	2018	-2019	2019- Others	·2020 、
3.29 Untreated sewage				Others	~
3.30 Treated sewage				Others	~
In areas of ULB/ULBs with no sewer/	drainage no	etwork			
Item		Unit	2018- 2019	2019	-2020
3.32 Households with toilets connected to septic tanks		Number	146674		149600
3.33 Households connected to septic tank as per design standards		Number	91116		91116
3.34 Households with septic tank connected to drains / settled sewer		Number	114550		115560
3.35 Houeholds with toilets with septic tank connected to soak pits		Number	32124		34040
3.36 Households with toilets connected to single pit		Number	0		0
3.37 Households with toilets connected to twin pit		Number	0		0
3.38 Households with toilets connected to other safe system (Zero discharge - eco Improved / Package septic tank, Advance onsite treatment - Johkasou, etc)	osan toilets,	Number	0		0
3.39 Households with toilets connected to other unsafe system (Night soil disposal, etc)		Number	0		0
3.41 Estimated number of septic tanks / single pits cleaned annually (ULB and Private op	erators)	Number	1210.0		1320.0
3.42 Total septage generated		Cu.m / Year	166373		168766
3.43 Average capacity of septage sucking machine/ vacuum emptier		Cu.m / Year	3		3
3.44 Number of trips in a year by all sucking machine/ vaccum emptier		Number	585		1320
3.45 Total volume of septage collected by septage sucking machines		Cu.m / Year	1755.0		3960
3.46 Total quantity of septic tank effluent collected through settled sewer / drain at treatment plant / disposal point	the inlet of	MLD	52.81		54.20
3.47 Charge levied by agency for emptying septic tanks inside city limits		Rs/trip	1000		1000

3.49 Does the ULB have facilities to treat septage?	Yes/No	YES	YES	~
3.50 If Yes, then specify type of treatment facility		1	Co-treatment at own	~
Enter city name where septage is being treated			Lakhadi	
If Yes, then specify treatment technology of STP or FSTP			Activated Sludge	
3.51 If yes, then specify installed capacity of septage treatment facility	Cu.m / Year	NA		NA
3.52 If yes, then specify quantity of septage received at treatment facility	Cu.m / Year	1755.0	39	960.0
3.53 If yes, then specify quantum of treated septage reused after treatment	Kgs / Year	1163500.0	11638	<mark>54.0</mark>
3.54 Number of Treated Septage Samples Tested in a year	Number	24.0		24.0
3.55 Number of Treated Septage Samples Passed in a year	Number	24.0		24.0
3.56 Location of disposal of untreated septage			Water bodies	~
3.57 Does ULB have treatmet plant for grey water / effluent collected from settled sewers/drains ?	Yes/No	YES	YES	~
3.58 If yes, specify type of treatment?		74.5	At existing STP	~
3.59 If yes, specify installed capacity of treatment plant?	MLD			74.5
3.60 If yes, specify quantity of effluent received at treatment plant	MLD	7.0		7.0
3.61 If yes, specify quantity of treated effluent reused	MLD	0.0		0.0
3.62 Number of treated effluent samples tested in a year	Number	24		24
3.63 Number of treated effluent samples passed in a year	Number	24		24

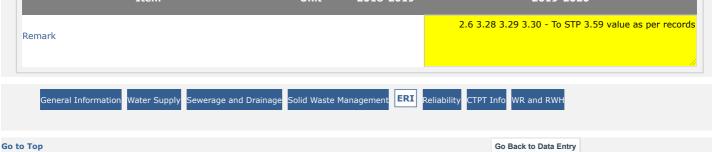
## 4. Solid Waste Management

Item	Unit	2018-2019	2019-2020
4.1 Total number of wards in the city	Number	22	22
Number of wards covered by primary collection agencies for SWM			
4.2 ULB	Number	0	0
4.3 Private Agencies	Number	22	22
4.4 Resident Welfare Associations	Number	0	0
4.5 Non Governmental Organization (NGO) / Community Based Organization (CBOs)	Number	0	0
4.6 Number of sweepers deployed for road sweeping	Number	861	861
4.7 Total length of road swept	Km	256.0	256.0
4.8 Number of secondary storage bins	Number	210.0	0.0
4.9 Capacity of secondary storage bins	Tonnes	2.0	0.0
4.10 Frequency of secondary collection of waste in a week	Days	7.0	0.0
Does the ULB contract out services related to			
4.11 Secondary collection?	Yes/No	YES	YES 🗸
4.12 Transportation?	Yes/No	YES	YES 🗸
4.13 Treatment?	Yes/No	NO	NO 🗸
4.14 Disposal?	Yes/No	YES	YES 🗸

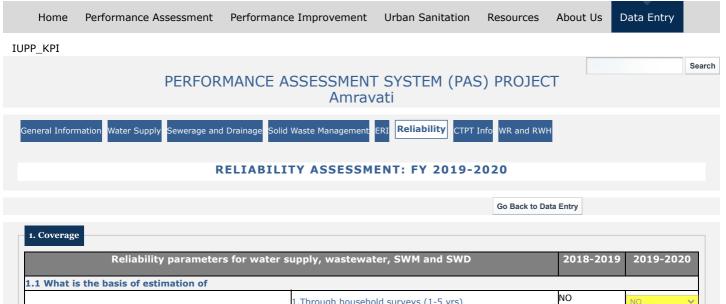
# 5. Financial Details for ULB

Capital receipts of ULB					
Item	Unit	2018-2019	2019-2020		
5.1 Grants (financial award given by the state or central government for capital work only)	Rs. Lakhs	32922	18772		
5.2 Borrowings / loans	Rs. Lakhs	0	0		
5.3 Others	Rs. Lakhs	0.0	0.0		
Total	Rs. Lakhs	32922.00	18772.00		
Capital expenditure of	f ULB				
5.4 Water supply	Rs. Lakhs	1420.0	1570.0		
5.5 Wastewater	Rs. Lakhs	2050.0	1970.0		

5.6 MSWM (Solid waste management)	Rs. Lakhs	2000.0	2372
5.7 Others	Rs. Lakhs	31040.0	20905.
Total	Rs. Lakhs	36510.00	26817.00
Revenue Receipts of			
5.8 Own Tax Revenue Income	Rs. Lakhs	15777.0	5927.9
5.9 Non-Tax Revenue Income	Rs. Lakhs	1016.0	13434
5.10 Revenue Grants & Contribution	Rs. Lakhs	4664.0	5264
Total	Rs. Lakhs	21457.00	24625.95
Revenue Expenditure of			
5.11 Establishment Expenditure	Rs. Lakhs	11750.0	13142
5.12 Operations and maintenance	Rs. Lakhs	2127.0	1353
5.13 Outsourcing / Contract	Rs. Lakhs	364.0	8059
5.14 Others	Rs. Lakhs	16231.0	26998
Total	Rs. Lakhs	30472.00	49552.00
5.15 Total Extraordinary Income of ULB	Rs. Lakhs	0.0	0.
5.16 Total Extraordinary Expenditure of ULB	Rs. Lakhs	0.0	0.
Property tax details for	r ULB		
5.17 Arrears at the beginning of current year	Rs. Lakhs	1050.9	638.8
5.18 Current year billed demand	Rs. Lakhs	3352.43	3704.6
5.19 Collection against arrears	Rs. Lakhs	630.54	396.7
5.20 Collection against current year demand	Rs. Lakhs	3056.28	2776.2
Outstanding Payments	of ULB		
5.21 Total payment due to the state electricity board for oustanding electricity bills and penalties	Rs. Lakhs	400	46
5.22 Total payments due for bulk supply (irrigation) including charges and penalties	Rs. Lakhs	1300	130
5.23 Repayment of loans	Rs. Lakhs	0.0	0.
5.24 Others	Rs. Lakhs	0.0	0.
5.24 Total	Rs. Lakhs	1700.00	1762.00
Improving Collection eff	ficiency		
Item	Unit	2018-2019	2019-2020
5.29 Does the ULB facilitate payment of bills through banks?	Yes/No	YES	YES 🗸
5.30 Does the ULB have various mechanisms to facilitate collection of bills at ward level like e-kiosks, civic centres,etc?	Yes/No	YES	YES 🗸
5.31 Does the ULB outsource its bill collections to private agencies, etc?	Yes/No	NO	NO 🗸
5.32 What is the penalty for late payment?	%	NA	N
Remark			
Item Unit 2018-201	19	2019-2020	







.1 What is the basis of estimation of			
	1.Through household surveys (1-5 yrs)	NO	NO
	2.Through property tax/billing records	NO	NO
	3. Number of residential connections	YES	YES
HHs served with individual water supply connections	4. Past trends/surveys	NO	NO
	5. Area covered by distribution network	NO	NO
	6. Road covered by network length	NO	NO
	1. Through household surveys (1-5 yrs)	YES	YES
Properties served with toilets (individual + community)	2. Through property tax records	YES	YES
	3. Area covered by toilet facilities	YES	YES
	1. through household surveys (1-5 yrs)	NO	NO
	2. Through property tax records	NO	NO
	3. Number of sewer connections	YES	YES
Properties served with sewerage connections	4. Past trends/surveyse	NO	NO
	5. Area covered by sewer network	YES	YES
	6. Road length covered by sewerage	YES	YES
	1. Through household surveys (1-5 yrs)	NO	NO
Households served with septic tank connections / twin pit	2. Through property tax records or BU permission records	NO	NO
system	3. Past trends/surveys	NO	NO
	4. Area covered by septic tank	NO	NO
	1. Through household surveys (1-5 yrs)	NO	NO
HHS and established served by door to door collection.	2. Quantity of waste collected	NO	NO
	3. No. of wards served	NO	NO
1.2 How are records of HHs served by water supply	1. Computerised	YES	YES
maintained?	2. Only Manual	NO	NO
ow are records of population saved maintained for		•	
<b>7</b> -11	1. Computerised	NO	NO
Toilets	2. Only Manual	YES	YES
Sewerage	1. Computerised	NO	NO
	2. Only Manual	YES	YES

	1. Computerised	ND	NO
Onsite sanitation system	2. Only Manual	YES	YES
Door to door collection of MSW	1. Computerised	ND	NO
	2. Only Manual	YES	YES
How are connection registers maintained for		·	
Weber events	1. Computerised	YES	YES
Water supply	2. Only Manual	NO	NO
_	1. Computerised	NO	NO
Sewerage	2. Only Manual	YES	YES
Storm Water Drains			•
What is the basis of estimation of length of pucca and	1. Ground level surveys (1-5 yrs)	NO	NO
covered drains?	2. Based on road maps (<5 yrs old)	YES	YES
	1. Flood monitoring stations	YES	YES
How are flood prone points identified in the city?	2. Complaints/reports from citizens	YES	YES

Reliability parameters for water	supply, wastewater, SWM and SWD	2018-2019	2019-2020
.1 What is the basis of estimation of population/HHs in	1. Recent Survey (1-3yrs)	YES	YES
lums?	2. Past Survey	NO	NO
2 What is the basis of estimation of UWSS services	1. Recent Survey (1-3yrs)	NO	NO
rovided in slums?	2. Past Survey	NO	NO
low are records of information on slums maintained	for?	•	
	1. Computerised	YES	YES
Water supply	2. Only Manual	NO	NO
_	1. Computerised	NO	NO
Sewerage	2. Only Manual	NO	NO
	1. Computerised	NA	NA
Onsite sanitation system	2. Only Manual	NA	NA
	1. Computerised	NO	NO
Individual toilets	2. Only Manual	YES	YES
	1. Computerised	NO	NO
Door to door collection of MSW	2. Only Manual	YES	YES

3. Water Production, treatment and consumption			
Reliability parameters for water s	upply, wastewater, SWM and SWD	2018-2019	2019-2020
	1. Bulk flow meters	YES	YES 🗸
Basis of measurement of water produced at WTP/tube wells	2. Pump/level details	NO	NO 🗸
Basis of measurement of water supplied from bulk distribution points	1. Bulk flow meters	YES	YES 🗸
	2. Pump/level details	NO	NO 🗸
	3. Periodic sample surveys	NO	NO 🗸
	1. Computerised	NO	NO 🗸
How are records maintained at WTP/tube wells?	2. Only Manual	YES	NO 🗸
How are records maintained at bulk distribution points like	1. Computerised	YES	NO 🗸
ESRs, etc?	2. Only Manual	NO	NO 🗸

4. Quality of Water

Are proper records of samples conducted and passed/failed a consumer end maintained?	at source, WTP/bore wells, bulk distribution points and	YES	YES
	1. Own laboratory regularly	YES	YES
Are tests for quality conducted through	2. Accredited centres regularly	NO	NO
	3. Third party agencies intermittently	NO	NO
How are audits to monitor water quality procedures carried	1. by independent agencies periodically	NO	NO
out?	2. ULB itself occassionally	YES	YES
Decord Konning	1. Computerised	NO	NO
Record Keeping	2. Only Manual	YES	YES

## 5. Continuity of water supplied

Reliability parameters for water supply, wastewater, SWM and SWD		2018-2019	2019-2020
	1. Valve operating points across zones	YES	YES 🗸
How is the duration of water supplied for the city estimated?	2. Periodic surveys	NO	NO 🗸
	3. Feedback from city field engineers	NO	NO
Is adequacy of pressure and hours of supply at consumer end assessed?		NO	NO
	1. Computerised	NO	NO
Record Keeping	2. Only Manual	YES	YES 🗸

6. Metering of Water Connections			
Reliability parameters for	water supply, wastewater, SWM and SWD	2018-2019	2019-2020
Are meters installed at consumer level?		YES	YES 🗸
	1. At all consumer points	YES	YES
Extent of metering of connections	2. Only bulk & commercial consumers	NO	NO
	1. Regular reading and billing of meters	YES	YES 🗸
How are functional meters assessed?	2. Spot checks	NO	NO
	1. Meters installed at all consumer points	YES	YES
	2. Periodic Survey	NO	NO
How is household consumption estimated?	3. Spot Survey	NO	NO
	4. Ferrule size and hours of supply	NO	NO
	1. Computerised	YES	YES 🗸
Record Keeping	2. Only Manual	NO	NO 🗸

7. Wastewater collection and treatment			
Reliability parameters for water s	supply, wastewater, SWM and SWD	2018-2019	2019-2020
	1. Bulk flow meters at inlet of treatment plants	NO	NO 🗸
How is quantity of wastewater collected by network estimated?	2. V-Notch at outlet of channel	YES	YES 🗸
	3. Installed Plant Capacity	NO	NO 🗸
	1. Bulk flow meters at inlet of treatment plants	NA	NA 🗸
How is quantity of wastewater actually treated estimated?	2. V-Notch at outlet of channel	NA	NA 🗸
	3. Installed Plant Capacity	NA	NA 🗸
	1. Through rigorous testing and commissioning procedures	YES	YES 🗸
How treatment plant system capacity is assessed?	2. On the basis of reliable operational data	YES	YES 🗸
	<ol> <li>No estimate of treatment capacity that is actually functional and in operation</li> </ol>	NA	NA 🗸
How is quantity of septage collected estimated?	1.Bulk meters at inlet of treatment plant	NA	NO 🗸
	2. Register maintained for number and volume of trucks	NO	NO 🗸

emptier at the treatment plant or dump site			
	2. Installed Plant Capacity	YES	YES 🗸
	4. Number of septic tank cleaned annually	NO	NO 🗸
	1.Weighing scale at outlet of treatment plant	NO	NO 🗸
How quantity of septage actually treated estimated?	2. Installed Plant Capacity	YES	YES 🗸
Description of westowntow and contact	1. Computerised	NO	NO 🗸
Record keeping of wastewater and septage	2. Only Manual	YES	YES 🗸

8. Quality of Wastewater			
Reliability parameters for water s	supply, wastewater, SWM and SWD	2018-2019	2019-2020
Are proper records of samples conducted and passed/failed	for all parameters (BOD, COD, etc) maintained?	YES	YES 🗸
	1. Own laboratory regularly	NO	NO 🗸
Are tests for quality conducted through	2. Accredited centres regularly	YES	YES 🗸
How are audits to monitor waste water quality procedures	1. by independent agencies periodically	YES	YES 🗸
carried out?	2. ULB itself occassionally	NO	NO 🗸
Decard Keeping	1. Computerised	NO	NO 🗸
Record Keeping	2. Only Manual	YES	YES 🗸

9. SWM			
Reliability parameters for wat	er supply, wastewater, SWM and SWD	2018-2019	2019-2020
	1. Quarterly/ sample surveys	NO	NO 🗸
How is quantity of waste generated estimated?	2. Per capita waste generation	YES	YES 🗸
	1. Measurement at treatment/disposal site	NA	NA 🗸
How is quantity of waste segregated estimated?	2. HHs & establishments with two bins	NA	NA 🗸
	3. Inputs from door to door collection agencies	NA	NA 🗸
Estimation of municipal waste received at			
	1. Weighbrige	NA	NA 🗸
	2. On the basis of Trips	NA	NA 🗸
Treatment plant	3. Aggregate mass balance	NA	NA 🗸
	4. Installed capacity	NA	NA 🗸
	1. Weighbrige	NA	NA 🗸
	2. On the basis of Trips	NA	NA 🗸
Scientific landfil	3. Aggregate mass balance	NA	NA 🗸
	4. Installed capacity	NA	NA 🗸
	1. Weighbrige	NO	NO 🗸
Open dumps	2. On the basis of Trips	YES	YES 🗸
	3. Aggregate mass balance	NO	NO 🗸
Record keeping at			
Tractment plant	1. Computerised	NA	NA 🗸
Treatment plant	2. Only Manual	NA	NA 🗸
	1. Computerised	NA	NA 🗸
Scientific landfil	2. Only Manual	NA	NA 🗸
Oran dumos	1. Computerised	NO	NO 🗸
Open dumps	2. Only Manual	YES	YES 🗸

10. Finance

Is regualar (quarterly/annual) reporting of the financia	al statements conducted to state/central agencies?	YES	YES
e arrears segregated from current demand in financial statements/budgets?		YES	YES
Extent of segregation of budget heads for			
	1. Fully	YES	YES
Water supply	2. Partially	NO	NO
Wastewater (sewage, sullage, septage, public and	1. Fully	NO	NO
community toilets)	2. Partially	YES	YES
	1. Fully	NO	NO
SWM	2. Partially	YES	YES
	1. Accrual-Double entry	NO	NO
Accounting System	2. Cash Based	YES	YES
	3. Both systems	NO	NO
	1. Water supply	YES	YES
Are records maintained for charges collected against the specific bill issued?	2. Sewerage	YES	YES
	3. SWM	NO	NO
Are DCB tables linked to billing and collection system?	>	YES	YES
	1. Computerised	YES	YES
Billing Systems	2. Only Manual	NO	NO
re billing and collection records regularly updated?		YES	YES
	1. Computerised	YES	YES
Record Keeping	2. Only Manual	NO	NO

Reliability parameters for water	supply, wastewater, SWM and SWD	2018-2019	2019-2020
re records of complaints redressed maintained?			
Wat	er supply	YES	YES
Wastewater (sewage, sullage, se	eptage, public and community toilets)	YES	YES
	SWM	YES	YES
ystem for Collating, sorting and tracking of complain	ints		1
	1. Computerised	NO	NO
Water supply	2. Only Manual	YES	YES
Wastewater (sewage, sullage, septage, public and	1. Computerised	NO	NO
community toilets)	2. Only Manual	YES	YES
	1. Computerised	YES	YES
SWM	2. Only Manual	YES	YES
re the records of types of complaints (low water pr	essure, no water, sewer blocks, etc) maintaine	d?	
Wate	er supply	YES	YES
Wastewater (sewage, sullage, se	eptage, public and community toilets)	YES	YES
	SWM	YES	YES
re multiple mechanisms to register complaints (thr	ough telephone, in person, by email) available	to the consumers in	
Wate	er supply	YES	YES
Wastewater (sewage, sullage, se	eptage, public and community toilets)	YES	YES
	SWM	YES	YES

Remark \_\_\_\_\_\_ Item

2018-2019

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Unit

2019-2020

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## 24x7 WATER SUPPLY IN COMMUNITY AND PUBLIC TOILETS: FY 2019-2020

1. COMMUNITY TOILETS			
Item	Unit	2018-2019	2019-2020
1.1 Number of community toilet blocks in ULBs	Number	277	277
1.2 Number of community toilet blocks assured 24x7 water supply	Number	277	277
1.3 Number of community toilet blocks connected with municipal water supply connections	Number	0	0
1.4 Number of community toilet blocks connected with bore well	Number	277	276
1.5 Number of community toilet blocks connected with tanker supply	Number	0	1
1.6 Number of community toilet blocks connected with other sources, mention source name in remark section	Number	0	C
1.7 Number of community toilet blocks operated and maintained by ULB	Number	247	247
1.8 Number of community toilet blocks operated and maintained by private agency	Number	30	30
1.9 Number of community toilet blocks operated and maintained by community	Number	0	C

### 2. PUBLIC TOILETS

Item	Unit	2018-2019	2019-2020
1.10 Number of public toilet blocks in ULBs (including public toilets at bus stations, railway stations, markets, etc.)	Number	139	139
1.11 Number of public toilet blocks assured 24x7 water supply	Number	0	139
1.12 Number of public toilet blocks connected with municipal water supply connections	Number	0	0
1.13 Number of public toilet blocks connected with bore well	Number	139	138
1.14 Number of public toilet blocks connected with tanker supply	Number	0	1
$1.15\ {\rm Number}$ of public toilet blocks connected with other sources, mention source name in remark section	Number	0	0
1.16 Number of public toilet blocks operated and maintained by ULB	Number	139	139
1.17 Number of public toilet blocks operated and maintained by private agency	Number	0	0
1.18 Number of public toilet blocks operated and maintained by other agency	Number	0	0

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## WATER-BODIES REJUVENATION AND RAIN WATER HARVESTING : FY 2019-2020

Item	Unit	2018-2019	2019-2020
1.1 Does ULB have water body (i.e. Lakes, Ponds, Tanks, Stepwells/Baolis) in the city?	Yes/No		YES 🗸
1.2 If yes, total number of existing water bodies in the city	Number		02
1.3 Total area of water bodies (If more than one then enter total area of all the water bodies)	Sq Km		0.8237
1.4 Does city rejuvenated water bodies till April 2019?	Yes/No		NO 🗸
1.5 If yes, number of water bodies rejuvenated before April 2019	Number		0
1.6 Total area of water bodies that are rejuvenated before the April 2019 (If more chan one then enter total area of all the water bodies that were rejuvenated)	Sq Km		0
1.7 Number of water bodies are rejuvenated between April 2019 to August 2020	Number		0
1.8 Total area of water bodies that are rejuvenated between September 2019 to August 2020 (If more than one then enter total area of all the water bodies that are rejuvenated)	Sq Km		0
1.9 Does city have plan to rejuvenate water bodies next year (September 2020 to August 2021)?	Yes/No		YES 🗸
1.10 If yes, then number of water bodies that will be rejuvenated next year (September 2020 to August 2021)	Number		1
1.11 Does ULB conduct pre monsoon cleaning of water bodies ?	Yes/No		NO 🗸
1.12 If yes, number of water bodies cleaned in this year	Number		0

### 2. RAINWATER HARVESTING

Item	Unit	2018-2019	2019-2020
2.1 Total number of properties with RWH structure	Number		48
2.2 Does city government completed any RWH project in current financial year?	Yes/No		YES 🗸
2.3 If yes, then number of RWH project completed in this financial year	Number		05
2.4 Does ULB link rainwater harvesting (RWH) structure data with property database?	Yes/No		NO 🗸
2.5 Does ULB check functionality of RWH structure?	Yes/No		YES 🗸
2.6 If yes, Number of non-functional RWH structures	Number		0

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General Information Water Supply Sewerage and Drainage Solid Waste Management	ERI Reliability CTPT Info WR and RWH
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1. Demographics Item	Unit	2019-2020	2020-2021
1.1 Population (Census 2001/2011)	Persons	647057	64705
1.2 Decadal Growth Rate of the City	%	17.71	17.3
1.3 Population (Present Year)	Persons	750589	7505
1.4 Number of Households (Census 2001/2011)	Number	136796	1367
1.5 Number of Households (Present Year)	Number	157356	1618
1.6 Family Size (Census 2001/2011)	Persons	4.73	4.
1.7 Family Size (Present Year)	Persons	4.77	4.
1.8 Number of Slums (2001/2011)	Number	102	1
1.9 Number of Slums (Present Year)	Number	126	1
1.10 Number of Slum Households (2001/2011)	Number	18000	180
1.11 Number of Slum Households (Present Year)	Number	60229	602
1.12 Number of Properties (2001/2011)	Number	83136	831
1.13 Number of Properties excluding open plots (Present Year)	Number	153187	1536
.14 Number of Election Wards (2001/2011)	Number	81	
.15 Number of Election Wards (Present Year)	Number	22	
.16 Town/City Area (Census 2001/2011)	Sq.km	121.65	121
1.17 Present Town/City Area	Sq.km	121.65	121
Built up area within Municipal Boundary	Sq.km	107.15	109.
.18 Population Density (Present Year)	Number	6170.0	61
.19 Number of Commercial and other establishments (offices, institutions, narkets), Hotels and Restaurants (Year 2001/2011)	Number	15550	155
20 Number of Commercial and other establishments (offices, institutions, narkets,Hotels and Restaurants)(Present Year)	Number	26505	282

Remark	

	Item	Unit	2019-2020	2020-2021
			1.13 - data is	
			correct as per	
Demonto			records -	
Remark			validation	
			certificate has	
			been submitted.	

2.1 Name of Town/City	Amravati
2.2 Name of the Department/Unit	мјр
2.3 Name of the Head of Department/Unit	Mr. Rakatade
2.4 Designation of the Department Head	Ex Engineer
2.5 Address	Maltekadi Amravati Division
2.6 Telephone Number	07212551303
2.7 Mobile Number	9421830634
2.8 Fax Number	07212663332
2.9 Email	mail.mjp@gov.in
2.10 Website	mjp.maharashtra.gov.in
2.11 Name of the Contact Person	Mr. Wakekar
2.12 Designation of the contact person	Dy Engineer
2.13 Address	Maltekadi Amravati Division
2.14 Telephone Number	07212663341
2.15 Mobile Number	8380049517
2.16 Fax Number	07212663332
2.17 Email	mail.mjp@gov.in
2.18 Website	mjp.maharashtra.gov.in

3. Service Provider Details - Sewerage and Drainage	
3.1 Name of Town/City	Amravati
3.2 Name of the Department/Unit	МЈР
3.3 Name of the Head of Department/Unit	Mr. Satish Bakshi
3.4 Designation of the Department Head	Ex Eng.
3.5 Address	MJP Amravati Jail Road Camp
3.6 Telephone Number	9763714301
3.7 Mobile Number	9763714301
3.8 Fax Number	07212663332
3.9 Email	mjpsubn1@gmail.com
3.10 Website	mjp.maharashtra.gov.in
3.11 Name of the Contact Person	darvekar
3.12 Designation of the contact person	Asst Eng
3.13 Address	MJP Amravati Jail Road Camp
3.14 Telephone Number	9657713516
3.15 Mobile Number	9657713516
3.16 Fax Number	07212663332
3.17 Email	dndarwhekar@gmail.com
3.18 Website	mjp.maharashtra.gov.in

4. Service Provider Details - Solid Waste Management	
4.1 Name of Town/City	Amravati
4.2 Name of the Department/Unit	Sanitation department
4.3 Name of the Head of Department/Unit	Dr. Seema Naitam
4.4 Designation of the Department Head	M.O.H. sanitation
4.5 Address	Amravati Municipal Corporation Amravati
4.6 Telephone Number	0721576482
4.7 Mobile Number	7030922874

4.8 Fax Number	07212673950
4.9 Email	sanitationdepartment.amc@gmail.com
4.10 Website	www.amtcorp.org
4.11 Name of the Contact Person	
4.12 Designation of the contact person	
4.13 Address	
4.14 Telephone Number	0721576482
4.15 Mobile Number	
4.16 Fax Number	07212673950
4.17 Email	sanitationdepartment.amc@gmail.com
4.18 Website	www.amtcorp.org

3. Service Provider Details - Stuffs	
5.1 Name of Town/City	Amravati
5.2 Name of the Contact Person for Information related to slums	Mr. Ravindra Pawar
5.3 Designation	City Engineer
5.4 Address	AMC
5.5 Telephone Number	7030922884
5.6 Mobile Number	7030922884
5.7 Fax Number	07212673950
5.8 Email	
5.9 Website	www.amtcorp.org
General Information Water Supply Sewerage and Drainage Solid Waste Mana	agement ERI Reliability CTPT Info WR and RWH
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Water Service Coverage -	Number of Connections		
Item	Unit	2019-2020	2020-2021
ooes the ULB have water meters at consumer end?	Yes/No		YES
.1 Domestic Connections (Metered Functional)	Number	87325	877
.2 Domestic Connections (Metered Non-Functional)	Number	4596	52
.3 Domestic Connections (Unmetered)	Number	0	
oomestic connections (Total)	Number	91921	92973
.4 Bulk supply Apartments (Metered Functional)	Number	259	
.5 Bulk supply Apartments (Metered Non-Functional)	Number	30	
.6 Bulk supply Apartments (Unmetered)	Number	0	
ulk supply Apartments (Total)	Number	289	289
.7 Bulk supply Layouts/Societies (Metered Functional)	Number	86	
.8 Bulk supply Layouts/Societies (Metered Non-Functional)	Number	10	
.9 Bulk supply Layouts/societies (Unmetered)	Number	0	
ulk supply Layouts/Societies (Total)	Number	96	96
.10 Others-Specify (Metered Funtional)	Number	0	
.11 Others-Specify (Metered Non-Functional)	Number	0	
.12 Others-Specify (Unmetered)	Number	0	
thers - Specify (Total)	Number	0	0
otal Number of Water Supply Connections - Residential	Number	92306	93358
Water Service Coverag	e - Households Served		
Item	Unit	2019-2020	2020-2021
.13 Households served by Domestic Connections	Number	91921	929
.14 Households served by Bulk supply - Apartments	Number	9880	98
.15 Households served by Bulk supply - Layouts/Societies	Number	7650	76
otal Households served with Water Supply	Number	109451	110503

### 2. PER CAPITA SUPPLY OF WATER

Water Production	Capacity		
Item	Unit	2019-2020	2020-2021
2.1 Installed Capacity of Treatment Plants for Surface Water Sources	MLD	95.0	95.0
2.2 Volume of water produced through Surface Water Sources	MLD	110.0	110.0

2.3 Installed Capacity of Treatment Plants for Ground Water Sources	MLD	0.0	120.0
2.4 Volume of water produced through Ground water (power pumps)	MLD	0.0	0.0
2.5 Volume of water produced through any Other Sources (desalination, rainwater harvesting, etc)	MLD	0.0	0.0
Total Installed Capacity	MLD	95.00	215.000
Total Volume of water produced	MLD	110.00	110.000
Water Consumption	L		
Item	Unit	2019-2020	2020-2021
2.6 Volume of water billed from Domestic Connections	MLD	59.84	62.84
2.7 Volume of water billed from Bulk supply Apartments	MLD	3.85	3.85
2.8 Volume of water billed from Bulk supply Layouts/Societies	MLD	4.6	4.6
2.9 Volume of water billed from Non domestic Connections	MLD	2.5	2.5
2.10 Volume of water billed from Public taps	MLD	8.48	8.5
2.11 Volume of water billed from any other sources	MLD	0.0	0.0
Total Volume of water billed	MLD	79.27	82.29
Total Volume of water unbilled (free supplies to Public taps, stand posts, hand pumps, etc.)	MLD	8.48	8.48
Total Volume of water unbilled (free connections eg. Religious institutions etc)	MLD	0.0	0.0

3. EXTENT OF NON REVENUE WATER (NRW)			
Item	Unit	2019-2020	2020-2021
3.1 Total Volume of Water Produced	MLD	110.00	110.000
3.2 Total Volume of Water Billed	MLD	79.27	82.29

4. EXTENT OF METERING OF WATER SUPPLY CONNECTIONS			
Item	Unit	2019-2020	2020-2021
4.1 Non domestic incl. commercial/Indus/Instl. (Metered Functional)	Number	1025	1025
4.2 Non domestic incl. commercial/Indus/Instl. (Metered Non-Functional)	Number	35	35
4.3 Non domestic incl. commercial/Indus/Instl. (Unmetered)	Number	0	0
Non domestic incl. commercial/Indus/Instl. (Total)	Number	1060	1060
4.4 Public taps, stand posts and hand pumps (Metered Functional)	Number	0	0
4.5 Public taps, stand posts and hand pumps (Metered Non-Functional)	Number	0	0
4.6 Public taps, stand posts and hand pumps (Unmetered)	Number	954	954
Public Taps (Total)	Number	954	954
Total number of metered and functional connections (domestic, bulk supply, others)	Number	87670	88118
Total number of Water Supply Connections	Number	94320	95372

### 5. CONTINUITY OF WATER SUPPLY

Water Sup	ply Frequency		
Item	Unit	2019-2020	2020-2021
5.1 Days of supply per month	Number	30	30
5.2 Hours of supply per day to consumer	Hours	3.0	3.0

## 6. EFFICIENCY OF REDRESSAL OF COMPLAINTS

Consume	r Services		
Item	Unit	2019-2020	2020-2021
6.1 Complaints received during the year	Number	1677	1800
6.2 Complaints resolved within 24 hours during the year	Number	1638	1755

Treated Water Quality Surv	eilance		
Item	Unit	2019-2020	2020-2021
7.1 Residual Chlorine - No. of Samples taken at the source/outlet of Water Treatment Plant (in a year)	Number	8200	8200
7.2 Residual Chlorine - No. of Samples taken at intermediate points (in a year)	Number	6700	6700
7.3 Residual Chlorine - No. of Samples taken at consumer end (in a year)	Number	2500	2500
7.4 Total Samples taken for Residual Chlorine tests (if location wise samples are not available)	Number	0	0
Total Samples taken for Residual Chlorine tests	Number	17400	17400
7.5 Number of Samples Passed	Number	17360	17380
7.6 Physical/Chemical - No. of Samples taken at the source/outlet of Water Treatment Plant (in a year)	Number	4	4
7.7 Physical/Chemical - No. of Samples taken at intermediate points (in a year)	Number	0	0
7.8 Physical/Chemical - No. of Samples taken at consumer end (in a year)	Number	0	0
7.9 Total Samples taken for Physical/Chemical tests (if location wise samples are not available)	Number	0	0
Total Samples taken for Physical and Chemical tests	Number	4	4
7.10 Number of Samples Passed	Number	4	4
7.11 Bacteriological - No. of Samples taken at the source/outlet of Water Treatment Plant (in a year)	Number	300	300
7.12 Bacteriological - No. of Samples taken at intermediate points (in a year)	Number	0	0
7.13 Bacteriological - No. of Samples taken at consumer end (in a year)	Number	1600	1600
7.14 Total Samples taken for Bacteriological tests (if location wise samples are not available)	Number	0	0
Total Samples taken for Bacteriological tests	Number	1900	1900
7.15 Number of Samples Passed	Number	1880	1885
otal Number of Samples taken for all types of tests	Number	19304	19304
Fotal Tests Passed	Number	19244	19269

## 8. COST RECOVERY IN WATER SUPPLY SERVICES

Financial Information - Opera	ting Expenses		
Item	Unit	2019-2020	2020-2021
8.1 Regular Staff and administration	Rs. Lakhs	553.24	570.19
8.2 Outsourced/Contract Staff Costs	Rs. Lakhs	0.0	0.0
8.3 Electricity Charges/Fuel Costs	Rs. Lakhs	1212.58	1384.88
8.4 Chemical Costs	Rs. Lakhs	17.03	38.01
8.5 Repairs/Maintenance Costs	Rs. Lakhs	407.48	505.05
8.6 Bulk (Raw/Treated) Water Charges	Rs. Lakhs	142.56	177.62
8.7 Other Costs	Rs. Lakhs	28.5	0.81
Total Operating Expenditure	Rs. Lakhs	2361.39	2676.56
Financial Information - Opera	ating Revenues		
Item	Unit	2019-2020	2020-2021
8.8 Arrears at the beginning of the Current year	Rs. Lakhs	30906.71	35521.14
8.9 Revenue demand from user charges	Rs. Lakhs	4591.11	4623.0
8.10 Revenue demand from tax/cess - Water Service only	Rs. Lakhs	0.0	32.0
8.11 Revenue demand from other revenues (eg. connection costs/Donations etc)	Rs. Lakhs	30.0	0.0
Total Revenue Demand for the current year	Rs. Lakhs	4621.11	4655.00

9 COLLECTION EFFICIENCY OF WATER SUPPLY RELATED CHARGES

Item

9.1 Total Revenue Demand(from user charges, taxes etc)	Rs. Lakhs	4621.11	4655.00
9.2 Collection against arrears	Rs. Lakhs	500.0	450.0
9.3 Collection against the current demand of the year	Rs. Lakhs	2255.0	1944.3

#### 10 Additional Information (Optional)

10.29 Industrial

10 Additional Information (Optional) Staff Informatio	n		
Item	Unit	2019-2020	2020-2021
10.1 Senior Management (Sanctioned)	Number	1	1
10.2 Senior Management (Working)	Number	1	1
10.3 Engineers (Sanctioned)	Number	7	7
10.4 Engineers (Working)	Number	5	5
10.5 Clerks/Accountants (Sanctioned)	Number	2	2
10.6 Clerks/Accountants (Working)	Number	1	1
10.7 Work Inspectors/Meter Readers (Sanctioned)	Number	40	40
10.8 Work Inspectors/Meter Readers (Working)	Number	2	
10.9 Electricians/Fitters (Sanctioned)	Number	10	10
10.10 Electricians/Fitters (Working)	Number	1	C
10.11 Lines men/plumbers (Sanctioned)	Number	18	18
10.12 Lines men/plumbers (Working)	Number	8	8
10.13 Labourers (Sanctioned)	Number	150	150
10.14 Labourers (Working)	Number	73	50
Total (Sanctioned)	Number	228	228
Total (Working)	Number	91	66
Connection Costs for Water Connections	11-14	2019-2020	2020-2021
Item	Unit	4520	2020-2021
10.15 Residential - General	Rs.		
10.16 Desidential Licken Deer	De		4520
	Rs.	4520	
10.17 Institutional	Rs.	4520 8520	4520
10.17 Institutional 10.18 Commercial	Rs. Rs.	4520 8520 21520	4520
10.17 Institutional 10.18 Commercial 10.19 Industrial	Rs.	4520 8520	4520 8520 21520
10.17 Institutional 10.18 Commercial	Rs. Rs.	4520 8520 21520	4520 8520 21520
10.17 Institutional 10.18 Commercial 10.19 Industrial Water Tariff Structure - Flat Rate Tariff Item	Rs. Rs. Rs.	4520 8520 21520 21520	4520 8520 21520 21520 21520 2020-2021
10.17 Institutional 10.18 Commercial 10.19 Industrial Water Tariff Structure - Flat Rate Tariff Item 10.20 Residential - General	Rs. Rs. Rs. Unit	4520 8520 21520 21520 2019-2020	4520 8520 21520 21520 21520 2020-2021 510.0
10.17 Institutional 10.18 Commercial 10.19 Industrial Water Tariff Structure - Flat Rate Tariff Item 10.20 Residential - General 10.21 Residential - Urban Poor	Rs. Rs. Rs. Unit Rs./Month	4520 8520 21520 21520 <b>2019-2020</b> 510.0	4520 8520 21520 21520 2020-2021 510.0
10.17 Institutional 10.18 Commercial 10.19 Industrial Water Tariff Structure - Flat Rate Tariff Item 10.20 Residential - General 10.21 Residential - Urban Poor 10.22 Institutional	Rs. Rs. Rs. Unit Rs./Month Rs./Month	4520 8520 21520 21520 <b>2019-2020</b> 510.0	4520 8520 21520 21520 2020-2021 510.0 510.0 782.0
10.17 Institutional 10.18 Commercial 10.19 Industrial Water Tariff Structure - Flat Rate Tariff Item 10.20 Residential - General 10.21 Residential - Urban Poor 10.22 Institutional 10.23 Commercial	Rs. Rs. Rs. Unit Rs./Month Rs./Month	4520 8520 21520 21520 <b>2019-2020</b> 510.0 510.0 782.0	4520 8520 21520 21520 2020-2021 510.0 510.0 782.0 1961.0
10.17 Institutional 10.18 Commercial 10.19 Industrial Water Tariff Structure - Flat Rate Tariff Item 10.20 Residential - General 10.21 Residential - Urban Poor 10.22 Institutional 10.23 Commercial 10.24 Industrial Water Tariff Structure - Volumetric Tariff	Rs. Rs. Unit Rs./Month Rs./Month Rs./Month Rs./Month	4520 8520 21520 21520 <b>2019-2020</b> 510.0 510.0 782.0 1961.0	4520 8520 21520 21520 2020-2021 510.0 510.0 510.0 782.0 1961.0 1961.0
10.17 Institutional 10.18 Commercial 10.19 Industrial <b>Water Tariff Structure - Flat Rate Tariff</b> <b>Item</b> 10.20 Residential - General 10.21 Residential - Urban Poor 10.22 Institutional 10.23 Commercial 10.24 Industrial <b>Water Tariff Structure - Volumetric Tariff</b> <b>Item</b>	Rs. ARS. ARS. ARS. ARS. ARS. ARS. AND	4520 8520 21520 21520 2019-2020 510.0 510.0 782.0 1961.0 1961.0 2019-2020	452 852 2152 2152 2020-2021 510. 510. 782. 1961.
10.17 Institutional 10.18 Commercial 10.19 Industrial <b>Water Tariff Structure - Flat Rate Tariff</b> <b>Item</b> 10.20 Residential - General 10.21 Residential - Urban Poor 10.22 Institutional 10.23 Commercial 10.24 Industrial <b>Water Tariff Structure - Volumetric Tariff</b> <b>Item</b>	Rs. Rs. Rs. Unit Rs./Month Rs./Month Rs./Month Rs./Month Unit Rs./KL	4520 8520 21520 21520 <b>2019-2020</b> 510.0 510.0 782.0 1961.0	4520 8520 21520 21520 2020-2021 510.0 510.0 510.0 782.0 1961.0 1961.0
Item 10.20 Residential - General 10.21 Residential - Urban Poor 10.22 Institutional 10.23 Commercial 10.24 Industrial Water Tariff Structure - Volumetric Tariff	Rs. Rs. Unit Rs./Month Rs./Month Rs./Month Rs./Month Rs./Month CRS./Month	4520 8520 21520 21520 2019-2020 510.0 510.0 510.0 1961.0 1961.0 2019-2020 2019-2020 17.3	4520 8520 21520 21520 2020-2021 510.0 510.0 782.0 1961.0 1961.0 1961.0 1961.0
10.17 Institutional 10.18 Commercial 10.19 Industrial <b>Water Tariff Structure - Flat Rate Tariff</b> <b>Item</b> 10.20 Residential - General 10.21 Residential - Urban Poor 10.22 Institutional 10.23 Commercial 10.24 Industrial <b>Water Tariff Structure - Volumetric Tariff</b> <b>Item</b>	Rs. Rs. Rs. Unit Rs./Month Rs./Month Rs./Month Rs./Month Unit Rs./KL	4520 8520 21520 21520 <b>2019-2020</b> 510.0 510.0 782.0 1961.0 1961.0 2019-2020 17.3	510.0 510.0 782.0 1961.0 1961.0

Remark 🗌 Update Unit 2019-2020 2020-2021 Item

1. COVERAGE OF

Rs./KL

79.9

**79.9** 

	WATER SUPPLY
	CONNECTIONS is
	reduced because
	connections
	provisioning is not
	increased in
	proportion to the
	increase in
	population. 3.
	EXTENT OF NON
	REVENUE WATER
	(NRW) is decreased
	because Water
	billed is increased
	comparatively
	efficiently with
	respect to the
	water produced. 4.
	EXTENT OF
	METERING OF
	WATER SUPPLY
	CONNECTIONS is
	increased because
	the metering
	(functional) is
	substantially
	increased with
	respect to the
	number of
	connections. 8.
	COST RECOVERY
Remark	IN WATER SUPPLY
	SERVICES is
	decreased
	compared to the
	previous year
	because Electricity
	- Repair and
	maintenance and
	bulk water charges
	have increased and
	comparatively the
	revenue demand
	from user charges
	did not increase.
	8.1 Staffing cost is
	decreased although
	number of staff has
	increased because
	high paid senior
	staff is replaced
	with more number
	of low paid junior
	staff. 9.
	COLLECTION
	EFFICIENCY OF
	WATER SUPPLY
	RELATED CHARGES
	is reduced because
	collection affected
	due to COVID
	10.20 to 10.24 -
	rates confirmed by
	the ULB
General Information Water Supply Sewerage and Drainage Severage and Drainage	olid Waste Management ERI Reliabi <u>lity CTPT Info WR and RWH</u>
General Information Water Supply Sewerage and Drainage St	olid Waste Management ERI Reliability CTPT Info WR and RWH

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#### About CEPT

CEPT University located in Ahmedabad in India is a leading institution offering undergraduate and postgraduate programmes in Architecture, Planning, Building Construction, Interior Design, Technology Management and Arts through its various schools. Since its inception in 1962, CEPT's mission has been to contribute to development issues related to urban and rural settlements through its academic programmes as well as research and professional activities. In 2005, it was made into a State University by an Act of the State Legislative Assembly of

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Gujarat.





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1. COVERAGE OF TOILETS						
Sanitation Coverage						
Item	Unit	2019-2020	2020-2021			
1.1 Total Number of Properties in the City	Number	153187	153686			
1.2 Properties with toilets	Number	148831	148831			
1.3 Households dependent on functional community toilets	Number	4356	4855			
1.4 Total Number of Properties with access to toilets	Number	153187	153686			
2. COVERAGE OF SEWAGE NETWORK SERVICES						
Item	Unit	2019-2020	2020-2021			

2.1 Total Number of Properties in the City	Number	153187	153686
2.2 Properties with sewer connections	Number	5177	<mark>8240</mark>
2.3 Properties with onsite sanitary disposal	Number	148010	145446.00

#### 3. COLLECTION EFFICIENCY OF SEWAGE NETWORK

Waste Water Production - Volume of Water Consumed and Waste Water Generated					
Item	Unit	2019-2020	2020-2021		
3.1 Volume of water consumed and billed from Domestic Connections	MLD	59.84	62.84		
3.2 Volume of water consumed and billed from Bulk supply - Apartments	MLD	3.85	3.85		
.3 Volume of water consumed and billed from Bulk supply - Layouts/Societies	MLD	4.6	4.6		
.4 Volume of water consumed and billed from Non domestic Connections	MLD	2.5	2.5		
.5 Volume of water consumed (both billed and unbilled) from Public taps	MLD	16.96	16.98		
.6 Volume of water from free supplies (other connections)	MLD	0.00	0.00		
.7 Volume of water consumed and billed from any other ULB sources	MLD	0.0	0.0		
.8 Volume of water consumed from any Non ULB water sources	MLD	4.5	4		
.9 Total Water Consumption (billed and unbilled) from ULB and Non ULB sources)	MLD	92.25	95.27		
.10 Volume of waste water generated from Domestic Water Consumption	MLD	47.87	50.27		
.11 Volume of waste water generated from Bulk Supply - Apartments	MLD	3.08	3.08		
.12 Volume of waste water generated from Bulk Supply - Layouts/Societies	MLD	3.68	3.68		
.13 Volume of waste water generated from Non Domestic Water Consumption	MLD	2.00	2.00		
.14 Volume of waste water generated from Public Tap Water Consumption	MLD	13.57	13.58		
15 Volume of waste water generated from free supplies (other connections)	MLD	0.00	0.00		
16 Volume of waste water generated from other ULB source water consumption	MLD	0.00	0.00		
.17 Volume of waste water generated from Non ULB source Water consumption	MLD	3.60	3.60		

Total Waste Water Generated	MLD	73.80	76.22
Waste Water Collection and	Freatment		
Item	Unit	2019-2020	2020-2021
3.18 Volume of sewage actually treated at the Primary Treatment Plant	MLD	30.0	44.0
3.19 Volume of sewage actually treated at Secondary Treatment Plant	MLD	30.0	44.0
3.20 Total Volume of Waste Water collected and Treated at Sewage Treatment Plants	MLD	30.00	44.0

## 4. ADEQUACY OF SEWAGE TREATMENT CAPACITY

Item	Unit	2019-2020	2020-2021
4.1 Installed Capacity of Primary Treatment Plant	MLD	74.5	74.5
4.2 Installed Capacity of Secondary Treatment Plant	MLD	74.5	74.5
4.3 Total Installed Capacity (Primary / Secondary Treatment)	MLD	74.5	74.5
4.4 Total Waste Water Generated	MLD	73.80	76.22

## 5. EXTENT OF REUSE AND RECYCLING OF SEWAGE

Item	Unit	2019-2020	2020-2021
5.1 Volume of sewage actually treated at Secondary Treatment Plant	MLD	30.0	44.0
5.2 Volume of treated waste water reused after Secondary Treatment	MLD	0.0	0.0

## 6. QUALITY OF SEWAGE TREATMENT

Discharge Compliance after Secondary Treatment of Sewage				
Item	Unit	2019-2020	2020-2021	
6.1 Number of Treated Effluent Samples Tested in a year	Number	24	24	
6.2 Number of Treated Effluent Samples Passed in a year	Number	24	24	

## 7. EFFICIENCY IN REDRESSAL OF CUSTOMER COMPLAINTS

Consumer Services				
Item	Unit	2019-2020	2020-2021	
7.1 Sewage related Complaints received during the year	Number	12	30	
7.2 Sewage related Complaints resolved within 24 hours during the year	Number	12	<mark>30</mark>	

#### 8. EXTENT OF COST RECOVERY IN SEWAGE MANAGEMENT

Financial Information - Annual Ope	erating Expenses		
Item	Unit	2019-2020	2020-2021
8.1 Regular Staff and Administration	Rs.Lakhs	295.0	295.0
8.2 Outsourced /Contract Staff Costs	Rs.Lakhs	19.5	19.5
8.3 Electricity Charges /Fuel Costs	Rs.Lakhs	41.2	41.2
8.4 Chemicals Costs	Rs.Lakhs	0.0	0.0
8.5 Repairs/Maintenance Costs	Rs.Lakhs	4.5	44.5
8.6 Contractor Costs for O&M	Rs.Lakhs	1700.0	1700.0
8.7 Ohers (Specify)	Rs.Lakhs	0.0	0.0
Total Annual Operating Expenses	Rs.Lakhs	2060.20	2100.20
Financial Information - Annual Op	erating Revenu	ies	
Item	Unit	2019-2020	2020-2021
8.8 Arrears at the beginning of the current year	Rs.Lakhs	0.0	0.0
8.9 Revenue demand from user charges - sewerage only	Rs.Lakhs	0.0	0.0
8.10 Revenue demand from tax/cess - sewerage only	Rs.Lakhs	0.0	0.0
8.11 Revenue demand from other sources (eg. connection costs/septage emptying charges/donations etc.)	Rs.Lakhs	2.15	2.1
Tatal Poyonus Domand for current year	Pe Lakhe	2 15	2 15

IULAI NEVELIUE		

# 9. EFFICIENCY IN COLLECTION OF SEWAGE CHARGES

Consumer Services				
Item	Unit	2019-2020	2020-2021	
9.1 Total Revenue Demand for current year	Rs.Lakhs	2.15	2.15	
9.2 Collection against arrears	Rs.Lakhs	NA	NA	
9.3 Collection against current demand	Rs.Lakhs	NA	NA	

## 10. Storm Water Drainage Data

COVERAGE OF STORM	WATER DRAINAGE NETWORI	K	
Item	Unit	2019-2020	2020-2021
0.1 Total Length of Road Network	Kilometers	1233.21	1233.21
0.2 Total Length of Pucca covered drains	Kilometers	80.77	80.77
INCIDENCE OF WAT	TER LOGGING/FLOODING		
Item	Unit	2019-2020	2020-2021
0.3 Number of Flood Prone Points in the city	Number	0.0	0.0
0.4 Average Frequency of Flooding	Number	0.0	0.0

#### 11. Additional Information (Optional)

Staff Information					
Item	Unit	2019-2020	2020-2021		
11.1 Senior Management (Sanctioned)	Number	0	0		
11.2 Senior Management (Working)	Number	0	0		
11.3 Engineers (Sanctioned)	Number	0	0		
11.4 Engineers (Working)	Number	0	0		
11.5 Clerks/Accountants (Sanctioned)	Number	0	0		
11.6 Clerks/Accountants (Working)	Number	0	0		
11.7 Labourers/Cleaners (Sanctioned)	Number	320	320		
11.8 Labourers/Cleaners (Working)	Number	320	320		
Total (Sanctioned)	Number	320	320		
Total (Working)	Number	320	320		
Septage Management					
Item	Unit	2019-2020	2020-2021		
11.9 Does the ULB practice septage management	Yes/No	YES	VEC		

11.9 Does the ULB practice septage management	Yes/No Number	YES	YES 🗸	
11.10 Septage sucking machines available within ULB		6	6	
11.11 Private Septage machines licenced by ULB	Number	0	0	
Connection Costs for Sewerage Connections				

onnection	Costs for	Sewerage	Connections	

Item	Unit	2019-2020	2020-2021
11.12 Residential - General	Rs	250.0	0.0
11.13 Residential - Urban Poor	Rs	250.0	0.0
11.14 Institutional	Rs	250.0	0.0
11.15 Commercial	Rs	250.0	0.0
11.16 Industrial	Rs	250.0	0.0

Sewerage Tariff Structure - Flat Rate Tariff				
	Item	Unit	2019-2020	2020-2021
11.17 Residential - General		Rs./Month	0.0	0.0
11.18 Residential - Urban Poor		Rs./Month	0.0	0.0
11.19 Institutional		Rs./Month	0.0	0.0
11.20 Commercial		Rs./Month	0.0	0.0

Rs./Month	0.0	0.0
Fariff Structure - Volumetric Tariff		
Unit	2019-2020	2020-2021
Rs./KL	NA	NA
	Tariff Structure - Volumetric Tariff Unit Rs./KL Rs./KL Rs./KL Rs./KL	Cariff Structure - Volumetric Tariff Unit2019-2020Rs./KLNARs./KLNARs./KLNARs./KLNA

Remark

Item	Unit 2019-2020	2020-2021	
	1.2 and 2.3 wrong		
	value input in the		
	last year - check		
	remark for General		
	Info sheet. 2.		
	COVERAGE OF		
	SEWAGE NETWORK		
	SERVICES is		
	slightly increased		
	because -Properties		
	with sewer		
	connections- have		
	proportionately		
	slightly increased in		
	comparison to the		
	total number of		
	properties. 3.		
	COLLECTION		
	EFFICIENCY OF		
	SEWAGE NETWORK		
	is significantly		
	increased because		
lemark	the input in the		
CONTRACT N	primary and		
	secondary		
	treatment plant has		
	significantly		
	increased. 3.8		
	Water tankers 4.		
	ADEQUACY OF		
	SEWAGE		
	TREATMENT		
	CAPACITY has		
	reduced because		
	waste water		
	generation has		
	increased 8.1 Staff		
	salaries are revised.		
	10. COVERAGE OF		
	STORM WATER		
	DRAINAGE		
	NETWORK		
	increased because		
	length of pucca		
	drains have		
	increased.		

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#### About CEPT

CEPT University located in Ahmedabad in India is a leading institution offering undergraduate and postgraduate programmes in Architecture, Planning, Building Construction, Interior Design, Technology Management and Arts through its various schools. Since its inception in 1962, CEPT's mission has been to contribute to development issues related to urban and rural

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settlements through its academic programmes as well as research and professional activities. In 2005, it was made into a State University by an Act of the State Legislative Assembly of

Gujarat.



2020-2021

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#### Door to Door Collection - Number of HHs and establishments covered by Door to Door Collection 2019-2020 Item Unit 1.1 Number of Households covered by Door to Door Collection Number

1. Household Level Coverage Of Solid Waste Management Services

1.2 Number of Hotels and Restaurants covered by Door to Door Collection	Number	600.0	700.0
1.3 Number of Commercial Establishments (institutions, offices) covered by Door to Door Collection	Number	25798.0	25800.0
1.4 Number of any other establishments (incl. markets) covered by Door to Door Collection	Number	107.0	128.0
1.5 Total number of establishments covered by door to door collection (if typewise establishments is not available)	Number	0.0	0.0
Total Number of Households and Establishments covered by Door to Door Collection	Number	183861	188438

#### 2. Efficiency Of Collection Of Municipal Solid Waste

Waste Genera	tion		
Item	Unit	2019-2020	2020-2021
2.1 Waste Generated by Households	MT/Month	0.0	0.0
2.2 Waste Generated by Street Sweeping	MT/Month	0.0	0.0
2.3 Waste Generated by Hotels and Restaurants	MT/Month	0.0	0.0
2.4 Waste Generated by Markets (Vegetable Markets, Mandis etc)	MT/Month	0.0	0.0
2.5 Waste Generated by Commercial Establishments (eg. Institutions, etc)	MT/Month	0.0	0.0
2.6 Waste Generated by other sources (eg. debris, horticulture waste etc)	MT/Month	0.0	0.0
2.7 Total Waste Generated (if typewise generation is not available)	MT/Month	6894.0	9054.0
Total Waste Generated	MT/Month	6894.00	9054.00
Total Waste Generated per capita	Gms/Day/Capita		402.08

Waste Collection and Transportation - Details of waste received at Processing/ Disposal Facilities				
Item	Unit	2019-2020	2020-2021	
2.8 Quantity of waste received at processing and recycling facilities	MT/Month	6894.0	6894.0	
2.9 Quantity of waste received at disposal sites	MT/Month	0.0	0.0	
Total waste received at processing/disposal facility and recycled	MT/Month	6894.00	6894.00	
Waste Collection and Transportation - Details of wast	e transported to Proce	essing/ Disposal Fa	cilities	
Item	Unit	2019-2020	2020-2021	
2.10 Number of trucks used for transportation of waste	Number	45	45	
2.11 Capacity of each trucks	Metric Tons	1.2	<mark>1.2</mark>	
2.12 Total number of trips made by trucks each day to the disposal site	Trips Per Day	2.0	2.0	

Total quantity of waste collected by trucks	MT/Month	3240.00	3240.00
2.13 Number of dumper placers used for transportation of waste	Number	0	0
2.14 Capacity of each dumper placer	Metric Tons	0.0	0.0
2.15 Total number of trips made by all dumper placers each day to the disposal site	Trips Per Day	0.0	0.0
Total quantity of waste collected by dumper placers	MT/Month	0.00	0.00
2.16 Number of mini lorries used for transportation of waste	Number	0	0
2.17 Capacity of each mini lorry	Metric Tons	0.0	0.0
2.18 Total number of trips made by all mini lorries each day to the disposal site	Trips Per Day	0.0	0.0
Total quantity of waste collected by mini lorries	MT/Month	0.00	0.00
2.19 Number of tractor trailers used for transportation of waste	Number	2	2
2.20 Capacity of each tractor trailer	Metric Tons	0.5	0.5
2.21 Total number of trips made by all tractor trailer each day to the disposal site	Trips Per Day	3.0	3.0
Total quantity of waste collected by tractor trailer	MT/Month	90.00	90.00
2.22 Number of tipper trucks used for transportation of waste	Number	0	0
2.23 Capacity of each tipper trucks	Metric Tons	0.0	0.0
2.24 Total number of trips made by all tipper trucks each day to the disposal site	Trips Per Day	0.0	0.0
Total quantity of waste collected by tipper trucks	MT/Month	0.00	0.00
2.25 Number of 3 wheeler auto tippers used for transportation of waste	Number	132	132
2.26 Capacity of each 3 wheeler auto tipper	Metric Tons	0.3	0.3
$2.27\ {\rm Total}\ {\rm number}\ {\rm of}\ {\rm trips}\ {\rm made}\ {\rm by}\ {\rm all}\ 3$ wheeler auto tippers each day to the disposal site	Trips Per Day	3.0	3.0
Total quantity of waste collected by 3 wheeler auto tippers	MT/Month	3564.00	3564.00
Total quantity of waste collected and transported to disposal site	MT/Month	6894.00	6894.00

3. Extent Of Segregation Of Municipal Solid Waste			
Segregation of Was	te		
Item	Unit	2019-2020	2020-2021
3.1 Quantity of waste arriving at Processing/ Disposal facility in segregated manner	MT/Month	480.0	581.0
3.2 Quantity of waste taken away by recycler from intermediate points	MT/Month	0.0	0.0

# 4. Extent Of Municipal Solid Waste Recovered

Quantity of Waste Processing			
Item	Unit	2019-2020	2020-2021
4.1 Installed Capacity of Composting Plant	MT/Month	7500.0	7500.0
4.2 Waste Quantity Input at the Composting Plant	MT/Month	5644.0	5644.0
4.3 Installed Capacity of Vermi-composting Plant	MT/Month	1000.0	1000.0
4.4 Waste Quantity Input at the Vermi-composting Plant	MT/Month	1000.0	1000.0
4.5 Installed Capacity of Refuse Derived Fuel	MT/Month	0.0	0.0
4.6 Waste Quantity Input at the Refuse Derived Fuel	MT/Month	0.0	0.0
4.7 Installed Capacity of Bio Methanation/ Waste-to-Energy Plants	MT/Month	150.0	150.0
4.8 Waste Quantity Input at Bio methanation/ Waste-to-Energy plants	MT/Month	150.0	150.0
4.9 Installed Capacity of any other processing facilities	MT/Month	100.0	100.0
4.10 Waste Quantity Input at other processing facilities	MT/Month	100.0	100.0
Total Installed Capacity of Processing facilities	MT/Month	8750.00	8750.00
Total Waste Quantity Input at all types of processing facilities	MT/Month	6894.00	6894.00
4.11 Quantity of waste rejected by processing facilities at intake point	MT/Month	0.0	0.0
4.12 Quantity of post-processing rejects sent to dumpsite/ landfills	MT/Month	0.0	0.0
Total Waste Processed in the ULB	MT/Month	6894.00	6894.00

5. Extent Of Scientific Disposal Of Municipal Solid Waste			
Quantity of	Waste Disposal		
Item	Unit	2019-2020	2020-2021
5.1 Quantity of waste disposed in compliant landfill sites	MT/Month	NA	NA
5.2 Quantity of waste disposed in open dump sites	MT/Month	0.0	0.0

# 6. Efficiency In Redressal Of Customer Complaints

Customer Service			
Item	Unit	2019-2020	2020-2021
6.1 Complaints received during the year	Number	23020.0	9000.0
6.2 Complaints resolved within 24 hours during the year	Number	23020.0	9000.0

## 7. Extent Of Cost Recovery In SWM Services

Financial Information - Operational Expenditure on SWM during previous year						
Item	Unit	2019-2020	2020-2021			
7.1 Regular Staff & Administration	Rs In Lakh	1335.0	1335.0			
7.2 Outsourced/Contracted Staff Costs	Rs In Lakh	1845.0	1845.0			
7.3 Electricity Charges/Fuel Costs	Rs In Lakh	82.0	82.0			
7.4 Chemical Costs	Rs In Lakh	22.0	22.0			
7.5 Repair/Maintenance Costs	Rs In Lakh	30.0	<mark>30.0</mark>			
7.6 Contracted Services Cost	Rs In Lakh	900.0	900.0			
7.7 Other Costs (Specify)	Rs In Lakh	0.0	0.0			
Total Operational Expenses	Rs In Lakh	4214.00	4214.00			

Financial Information - Operational Revenues from SWM during previous year					
Item	Unit	2019-2020	2020-2021		
7.8 Arrears at the beginning of current year	Rs In Lakh	0.0	0.0		
7.9 Tax / Cess - Solid Waste only	Rs In Lakh	0.0	0.0		
7.10 User Charges	Rs In Lakh	0.0	0.0		
7.11 Fixed Charges based on Property Tax/ State Taxes/Cess/Surcharges	Rs In Lakh	0.0	0.0		
7.12 Sale of Recyclables	Rs In Lakh	0.0	0.0		
7.13 Sale from processing - compost/energy	Rs In Lakh	0.0	0.0		
7.14 Royalty	Rs In Lakh	0.0	0.0		
7.15 Others (Specify)	Rs In Lakh	28.0	28.0		
Total Revenue Demand Raised for the current year	Rs In Lakh	28.00	28.00		

# 8. Efficiency In Collection Of SWM Charges

Item					
Item	Unit	2019-2020	2020-2021		
8.1 Total Revenue Demand Raised for the current year	Rs In Lakh	28.00	28.00		
8.2 Collection against arrears	Rs In Lakh	NA	NA		
8.3 Collection against Current Demand	Rs In Lakh	NA	NA		

# 9 Additional Information(Optional)

Staff Information						
Item	Unit	2019-2020	2020-2021			
9.1 Senior Management-Health Officer (Sanctioned)	Number	1	1			
9.2 Senior Management-Health Officer (Working)	Number	1	1			
9.3 Sanitary Inspector (Sanctioned)	Number	45				

9.4 Sanitary Inspector (Working)	Number	43	43
9.5 Sanitary Supervisor (Sanctioned)	Number	43	43
9.6 Sanitary Supervisor (Working)	Number	43	43
9.7 Maistries/Safai Karam chari (Sanctioned)	Number	815	815
9.8 Maistries/Safai Karam chari (Working)	Number	742	742
9.9 Cleaners/Drivers (Sanctioned)	Number	18	18
9.10 Cleaners/Drivers (Working)	Number	18	18
9.11 Laborers (Sanctioned)	Number	0	0
9.12 Laborers (Working)	Number	0	0
9.13 Others Specify	Number	1230	1230
Total (Sanctioned)	Number	922	922
Total (Working)	Number	2077	2077
9.14 Are daily records of waste received at compliant landfill maintained (MSW 2000)	Yes/No	NA	NA 🗸
9.15 Is weigh-bridge available at landfill site?	Yes/No	NA	NA 🗸
9.16 Are daily records of waste received at open dumpsites maintained?	Yes/No	YES	YES 🗸
9.17 Is weigh-bridge available at dump-site?	Yes/No	NO	NO 🗸
User charges			
Item	Unit	2019-2020	2020-2021
9.18 Residential	Rs/Month	NA	NA
9.19 Slum HH	Rs/Month	NA	NA
9.20 Commercial Establishment	Rs/Month	NA	NA

Rs/Month

Rs/Month

NA

NA

NA

NA

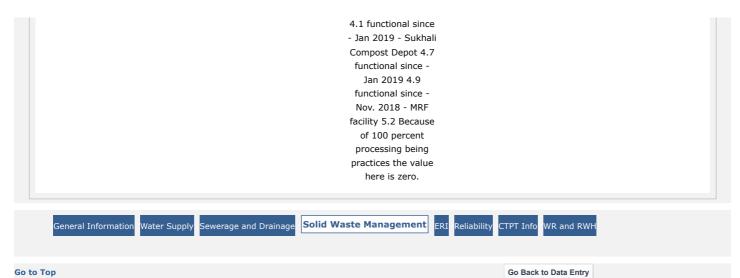
9.22 Others

Remark

9.21 Fixed charge through property tax

🗌 Update Unit 2019-2020 2020-2021 Item 1. HOUSEHOLD Remark LEVEL COVERAGE OF SOLID WASTE MANAGEMENT SERVICES increased under SBM implementation. 2.7 as per data filled under SBM urban data filled on SBM portal submitted as a proof. 2.8 value increased because processing facilities added 2.10 to 2.27 - data as per SBM. 3.1 and 3.2 are correct as per records segregation efficiency is improved - no recyclers in practice. 4. EXTENT OF MUNICIPAL SOLID WASTE RECOVERED has drastically increased because processing facilities have been added as per below

mentioned remarks.



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About CEPT



PP_KPI			
			Se
PERFORMANCE ASSESSMENT SYS Amravati	STEM (PAS	5) PROJECT	
eneral Information Water Supply Sewerage and Drainage Solid Waste Management <b>ERI</b> Re	eliability CTPT In	fo WR and RWH	
Equity Related Information :	FY 2020-	2021	
		Go Back to Data Entry	
1. Slums		-	
General Details			
Item	Unit	2019-2020	2020-2021
.1 Number of slum settlements	Number	126	126
.2 Population in slums	Number	301145	301145
.3 Households in slums	Number	60229	60229
.4 Household size in slums	Ratio	5.0	5.0
.5 Total number of slums notified by state	Number	107	107
.6 Number of slums that have been de notified in the current year	Number	0	0
Services in slums at city		2010 2020	2020 2024
Item	Unit	2019-2020	2020-2021
.20 Number of settlements which have an internal water supply network	Number	107	107
.21 Number of individual water connections in slums	Number	17817	17817
.23 Number of group connections in slums	Number	0	0
	Number	933	933
.25 Number of stand posts converted to group connections for slums	Number	0	0
26 Number of individual toilets in slums	Number	55929	55929
28 Number of seats in pay-n-use toilets (functional toilets) in slums	Number	0	0
.29 Number of seats in community toilets (functional toilets) in slums	Number	1612	1612
30 Number of settlements which have an internal underground sewerage network	Number	0	NA
	Number	0	NA
33 Number of slum HHs served by door to door collection of MSW (Municipal Solid Vaste)	Number	60229	60229.0
2. Water supply			
Network details	Unit	2019-2020	2020-2021

Item	Unit	2019-2020	2020-2021
2.1 Length of trunk main (Source to treatment plant)	Km	57.0	<mark>57.0</mark>
2.2 Length of transmission mains (Treatment plant to distribution station)	Km	19.0	19.0
2.3 Length of trunk and/or transmission mains that have undergone renovation	Km	0.0	0.0
2.4 Length of distribution network	Km	1050.0	1050.0
2.5 Number of pipe breaks in the current year	Number	5.0	5.0
2.6 Total area under water distribution network	Sq Km	90.0	90.0
2.7 Length of road network	Km	1233.21	1233.21

Source level details	S		
Item	Unit	2019-2020	2020-2021
2.8 Average daily quantity of water supplied from ground sources	MLD	0.0	0.0
2.9 Average daily quantity of water supplied from own surface sources	MLD	0.0	0.0
2.10 Average daily quantity of water supplied from bulk raw purchase	MLD	110.0	110.0
2.11 Average daily quantity of water supplied from bulk treated water	MLD	0.0	0.0
2.12 Average daily quantity of water supplied from other sources (desalination, rainwater harvesting, etc)	MLD	0.0	0.0
2.13 Total daily quantity of water supplied from source	MLD	110.00	110.000
2.14 Average daily quantity of water supplied from WDS (Water distribution station)	MLD	110.0	110.0
2.15 Average pressure at WDS (Water distribution station)	Meters	5.0	5.0
2.16 Average pressure at consumer end	Meters	3.0	3.0
2.17 Does the ULB conduct regular assessment of availability of sources through preparation of depletion statements, etc?	Yes/No	NO	NO 🗸
2.18 Capacity addition/augmentation to present supply of water commissioned over next 3 years from projects/schemes/bulk purchase	MLD	61.0	61.0
Audits			
Item	Unit	2019-2020	2020-2021
2.19 Has the ULB conducted studies for preliminary or detailed water audits?	Yes/No	YES	YES 🗸
2.20 Has the ULB conducted studies for energy audits?	Yes/No	YES	YES 🗸
2.21 Number of pumps at water source, treatment and distribution points inspected in the current year	Number	7.0	7.0
2.22 Number of pumps replaced/repaired in the current year	Number	0.0	0.0
Metering			
Item	Unit	2019-2020	2020-2021
2.24 Number of consumer meters that are repaired/replaced in the current year	Number	4500.0	1000.0
2.25 Metered consumption (where consumer meters are functional)	MLD	72.0	77.2
2.26 Number of connections exempted from property tax/ water bills	Number	0	0
Unauthorised Connect			
Item	Unit	2019-2020	2020-2021
2.29 Does the ULB have any measures to identify and/or regularise illegal connections?	Yes/No	YES	YES 🗸
For Water supply	Number	770	
2.30 illegal connections	Number	770	770
2.31 % of illegal connections regularised	Percent	10.0	50.0
For Wastewater 2.32 illegal connections	Number	ND	
2.33 % of illegal connections regularised	Percent	ND	NA
			NA

#### 3. Sewerage and/or sullage network

Type of system				
Item	Unit	2019-2020	2020 <sup>.</sup>	-2021
3.1 Does the ULB have an underground piped network?	Yes/No	YES	YES	~
3.2 Total length of underground piped network	Km	249.06		249.06
3.3 Total area covered by underground piped network	Sq Km	34.3		<mark>34.3</mark>
3.4 Does the ULB have a covered drainage network?	Yes/No	YES	YES	~
3.5 Length of covered drainage network	Km	80.77		80.77
3.6 Area covered by covered drainage network	Sq Km	7.91		7.91
3.7 Does the ULB have open drainage network?	Yes/No	YES	YES	~
3.8 Length of open drainage network	Km	321.0		<mark>321.0</mark>
3.9 Area covered by open drainage network	Sq Km	88.28		
				88.28

Augmentation and efficiency	of network				
Item	Unit	2019	-2020	2020	-2021
3.10 Does the ULB have a plan to develop/augment its sewer network?	Yes/No	YE	ĒS	YES	~
3.11 Does the ULB contract out services related to O&M operations for sewerage?	Yes/No	N	0	NA	~
3.12 Number of HHs with individual toilets in the city	Number	153	000		156955.00
3.13 Number of HHs with toilets connected to sewer network in the city	Number	34	00		NA
3.14 Number of residential sewer connections in the city	Number	34	00		NA
3.15 Number of non-residential sewer connections in the city	Number	17	77		0
3.16 Total no. of community toilet seats in city (including mobile toilet / public toilet which are used by community)	Number				248
3.17 Total no. of functional community toilet seats in city	Number	20	63		63
3.18 Number of functional community toilet seats connected to sewer network	Number	6	0		60
3.19 Number of sewer overflows reported in the current year	Number	(	0		0
3.20 Does the ULB have a sewage treatment plant?	Yes/No	YE	ES	YES	<b>v</b>
3.21 If Yes, specify type of treatment				NA	~
Reuse of wastewate	e <b>r</b> Unit	- 2010	-2020	2020	-2021
Item				2020	2021
3.22 Does the ULB charge for untreated/treated wastewater that is reused?	Yes/No		0	NO	<b>~</b>
3.23 If Yes, please specify the rate for untreated wastewater	Rs/MLD		IA		NA
3.24 If Yes, please specify the rate for treated wastewater	Rs/MLD		IA		NA
3.25 Is the untreated waste water being reused?	Yes/No		0	NO	*
3.26 If Yes, estimated volume of untreated wastewater reused	MLD	N	IA		NA
3.27 If Yes, specify the purpose Means of disposal of wast				NA	~
Item	Unit	2019	-2020	2020	-2021
3.28 Sullage (Grey water from bathroom, kitchen, sink, etc. and outlet of septic tank)				in water boo	lies 🗸
3.29 Untreated sewage					
3.30 Treated sewage					
Sist freded sendge				NA	~
In areas of ULB/ULBs with no sewer	/drainage ne	twork		NA	× ×
In areas of ULB/ULBs with no sewer, Item	/drainage ne	etwork Unit	2019-	NA	-2021
Item	/drainage ne	Unit	2020	NA	~
Item 3.32 Households with toilets connected to septic tanks	/drainage ne	<b>Unit</b> Number	<b>2020</b> 149600	NA	-2021
Item 3.32 Households with toilets connected to septic tanks 3.33 Households connected to septic tank as per design standards	/drainage ne	Unit Number Number	<b>2020</b> 149600 91116	NA	-2021 156955
Item 3.32 Households with toilets connected to septic tanks 3.33 Households connected to septic tank as per design standards 3.34 Households with septic tank connected to drains / settled sewer	/drainage ne	Unit Number Number Number	<b>2020</b> 149600 91116 115560	NA	- <b>2021</b> 156955 2400
Item 3.32 Households with toilets connected to septic tanks 3.33 Households connected to septic tank as per design standards 3.34 Households with septic tank connected to drains / settled sewer 3.35 Houeholds with toilets with septic tank connected to soak pits	/drainage ne	Unit Number Number Number Number	2020 149600 91116 115560 34040	NA	- <b>2021</b> 156955 2400 3600
Item 3.32 Households with toilets connected to septic tanks 3.33 Households connected to septic tank as per design standards 3.34 Households with septic tank connected to drains / settled sewer 3.35 Houeholds with toilets with septic tank connected to soak pits 3.36 Households with toilets connected to single pit	/drainage no	Unit Number Number Number Number	2020 149600 91116 115560 34040 0	NA	-2021 156955 2400 3600 153355
Item 3.32 Households with toilets connected to septic tanks 3.33 Households connected to septic tank as per design standards 3.34 Households with septic tank connected to drains / settled sewer 3.35 Houeholds with toilets with septic tank connected to soak pits 3.36 Households with toilets connected to single pit 3.37 Households with toilets connected to twin pit 3.38 Households with toilets connected to other safe system (Zero discharge - eco		Unit Number Number Number Number	2020 149600 91116 115560 34040	NA	-2021 156955 2400 3600 153355 (0 0
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Item 3.32 Households with toilets connected to septic tanks 3.33 Households connected to septic tank as per design standards 3.34 Households with septic tank connected to drains / settled sewer 3.35 Houeholds with toilets with septic tank connected to soak pits 3.36 Households with toilets connected to single pit 3.37 Households with toilets connected to twin pit 3.38 Households with toilets connected to other safe system (Zero discharge - eco Improved / Package septic tank, Advance onsite treatment - Johkasou, etc) 3.39 Households with toilets connected to other unsafe system (Night soil disposal, etc) 3.41 Estimated number of septic tanks / single pits cleaned annually (ULB and Private op 3.42 Total septage generated 3.43 Average capacity of septage sucking machine/ vacuum emptier 3.44 Number of trips in a year by all sucking machine/ vacuum emptier 3.45 Total volume of septage collected by septage sucking machines	osan toilets, perators)	Unit Number Number Number Number Number Number Number Cu.m / Year	2020 149600 91116 115560 34040 0 0 0 0 1320.0 168766 3	NA	-2021 156955 2400 3600 153355 0 0 153355 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
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3.49 Does the ULB have facilities to treat septage?	Yes/No	YES	YES 🗸
3.50 If Yes, then specify type of treatment facility		1	Co-treatment at own 💙
Enter city name where septage is being treated			NA
If Yes, then specify treatment technology of STP or FSTP			STP
3.51 If yes, then specify installed capacity of septage treatment facility	Cu.m / Year	NA	N
3.52 If yes, then specify quantity of septage received at treatment facility	Cu.m / Year	3960.0	3960.
3.53 If yes, then specify quantum of treated septage reused after treatment	Kgs / Year	1163854.0	1163921.0
3.54 Number of Treated Septage Samples Tested in a year	Number	24.0	30.
3.55 Number of Treated Septage Samples Passed in a year	Number	24.0	30.
3.56 Location of disposal of untreated septage			Water bodies
3.57 Does ULB have treatmet plant for grey water / effluent collected from settled sewers/drains ?	Yes/No	YES	YES 🗸
3.58 If yes, specify type of treatment?		74.5	At existing STP 🗸
3.59 If yes, specify installed capacity of treatment plant?	MLD		74.
3.60 If yes, specify quantity of effluent received at treatment plant	MLD	7.0	1.4
3.61 If yes, specify quantity of treated effluent reused	MLD	0.0	0.1
3.62 Number of treated effluent samples tested in a year	Number	24	3
3.63 Number of treated effluent samples passed in a year	Number	24	31

## 4. Solid Waste Management

Item	Unit	2019-2020	2020-2021
4.1 Total number of wards in the city	Number	22	22
Number of wards covered by primary collection agencies for SWM			
4.2 ULB	Number	0	0
4.3 Private Agencies	Number	22	22
4.4 Resident Welfare Associations	Number	0	0
4.5 Non Governmental Organization (NGO) / Community Based Organization (CBOs)	Number	0	0
4.6 Number of sweepers deployed for road sweeping	Number	861	861
4.7 Total length of road swept	Km	256.0	256.0
4.8 Number of secondary storage bins	Number	0.0	0.0
4.9 Capacity of secondary storage bins	Tonnes	0.0	0.0
4.10 Frequency of secondary collection of waste in a week	Days	0.0	0.0
Does the ULB contract out services related to			
4.11 Secondary collection?	Yes/No	YES	YES 🗸
4.12 Transportation?	Yes/No	YES	YES 🗸
4.13 Treatment?	Yes/No	NO	NO 🗸
4.14 Disposal?	Yes/No	YES	YES 🗸

# 5. Financial Details for ULB

Capital receipts of ULB					
Item	Unit	2019-2020	2020-2021		
5.1 Grants (financial award given by the state or central government for capital work only)	Rs. Lakhs	18772	18669.28		
5.2 Borrowings / loans	Rs. Lakhs	0	0		
5.3 Others	Rs. Lakhs	0.0	0.0		
Total	Rs. Lakhs	18772.00	18669.28		
Capital expenditure of	f ULB				
5.4 Water supply	Rs. Lakhs	1570.0	101.52		
5.5 Wastewater	Rs. Lakhs	1970.0	1055.0		

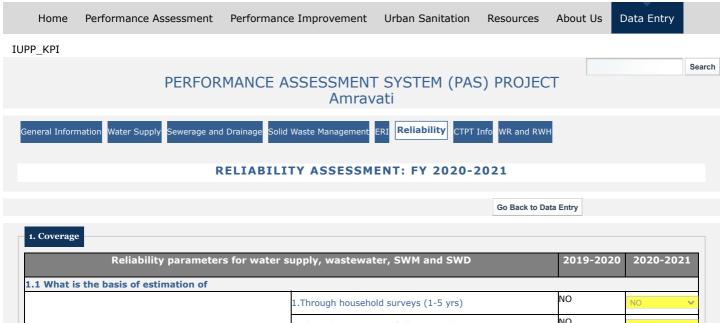
5.6 MSWM (Solid waste management)	Rs. Lakhs	2372.0	4246.94
5.7 Others	Rs. Lakhs	20905.0	21074.8
Total	Rs. Lakhs	26817.00	26478.26
Revenue Receipts of	ULB		
5.8 Own Tax Revenue Income	Rs. Lakhs	5927.95	12957.0
5.9 Non-Tax Revenue Income	Rs. Lakhs	13434.0	968.37
5.10 Revenue Grants & Contribution	Rs. Lakhs	5264.0	14169.0
Total	Rs. Lakhs	24625.95	28094.37
Revenue Expenditure of	of ULB		
5.11 Establishment Expenditure	Rs. Lakhs	13142.0	14069.78
5.12 Operations and maintenance	Rs. Lakhs	1353.0	542.14
5.13 Outsourcing / Contract	Rs. Lakhs	8059.0	7793.37
5.14 Others	Rs. Lakhs	26998.0	407297.0
Total	Rs. Lakhs	49552.00	429702.29
5.15 Total Extraordinary Income of ULB	Rs. Lakhs	0.0	0.0
5.16 Total Extraordinary Expenditure of ULB	Rs. Lakhs	0.0	0.0
Property tax details fo	r ULB		
5.17 Arrears at the beginning of current year	Rs. Lakhs	638.85	1170.55
5.18 Current year billed demand	Rs. Lakhs	3704.65	3711.11
5.19 Collection against arrears	Rs. Lakhs	396.75	585.27
5.20 Collection against current year demand	Rs. Lakhs	2776.20	2712.57
Outstanding Payments	of ULB		
5.21 Total payment due to the state electricity board for oustanding electricity bills and penalties	Rs. Lakhs	462	1253
5.22 Total payments due for bulk supply (irrigation) including charges and penalties	Rs. Lakhs	1300	1300
5.23 Repayment of loans	Rs. Lakhs	0.0	0.0
5.24 Others	Rs. Lakhs	0.0	0.0
5.24 Total	Rs. Lakhs	1762.00	2553.00
Improving Collection ef	ficiency		
Item	Unit	2019-2020	2020-2021
5.29 Does the ULB facilitate payment of bills through banks?	Yes/No	YES	YES 🗸
5.30 Does the ULB have various mechanisms to facilitate collection of bills at ward level like e-kiosks, civic centres,etc?	Yes/No	YES	YES 🗸
5.31 Does the ULB outsource its bill collections to private agencies, etc?	Yes/No	NO	NO 🗸
5.32 What is the penalty for late payment?	%	NA	NA



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L.1 What is the basis of estimation of			
	1.Through household surveys (1-5 yrs)	NO	NO
- 3	2.Through property tax/billing records	NO	NO
	3. Number of residential connections	YES	YES
HHs served with individual water supply connections	4. Past trends/surveys	NO	NO
	5. Area covered by distribution network	NO	NO
	6. Road covered by network length	NO	NO
	1. Through household surveys (1-5 yrs)	YES	YES
Properties served with toilets (individual + community)	2. Through property tax records	YES	YES
	3. Area covered by toilet facilities	YES	YES
	1. through household surveys (1-5 yrs)	NO	NO
	2. Through property tax records	NO	NO
Deposition convol with coverage connections	3. Number of sewer connections	YES	YES
Properties served with sewerage connections	4. Past trends/surveyse	NO	NO
	5. Area covered by sewer network	YES	YES
	6. Road length covered by sewerage	YES	YES
	1. Through household surveys (1-5 yrs)	NO	NO
Households served with septic tank connections / twin pit	2. Through property tax records or BU permission records	NO	NO
system	3. Past trends/surveys	NO	NO
	4. Area covered by septic tank	NO	NO
	1. Through household surveys (1-5 yrs)	NO	NO
HHS and established served by door to door collection.	2. Quantity of waste collected	NO	NO
	3. No. of wards served	NO	NO
1.2 How are records of HHs served by water supply	1. Computerised	YES	YES
maintained?	2. Only Manual	NO	NO
low are records of population saved maintained for			
Toilets	1. Computerised	NO	NO
	2. Only Manual	YES	YES
Sewerage	1. Computerised	NO	NO
	2. Only Manual	YES	YES

	1. Computerised	NO	NO
Onsite sanitation system	2. Only Manual	YES	YES 🗸
	1. Computerised	NO	NO
Door to door collection of MSW	2. Only Manual	YES	YES 🗸
How are connection registers maintained for		·	<u>.</u>
Water combi	1. Computerised	YES	YES 🗸
Water supply	2. Only Manual	NO	NO
_	1. Computerised	NO	NO
Sewerage	2. Only Manual	YES	YES 🗸
Storm Water Drains	•		•
What is the basis of estimation of length of pucca and	1. Ground level surveys (1-5 yrs)	NO	NO 🗸
covered drains?	2. Based on road maps (<5 yrs old)	YES	YES 🗸
Low are flood areas points identified in the situ?	1. Flood monitoring stations	YES	YES 🗸
How are flood prone points identified in the city?	2. Complaints/reports from citizens	YES	YES 🗸

Reliability parameters for water	supply, wastewater, SWM and SWD	2019-2020	2020-2021
1.1 What is the basis of estimation of population/HHs in	1. Recent Survey (1-3yrs)	YES	YES
lums?	2. Past Survey	NO	NO
2 What is the basis of estimation of UWSS services	1. Recent Survey (1-3yrs)	NO	NO
rovided in slums?	2. Past Survey	NO	NO
low are records of information on slums maintained	for?	•	
	1. Computerised	YES	YES
Water supply	2. Only Manual	NO	NO
_	1. Computerised	NO	NO
Sewerage	2. Only Manual	NO	NO
	1. Computerised	NA	NA
Onsite sanitation system	2. Only Manual	NA	NA
	1. Computerised	NO	NO
Individual toilets	2. Only Manual	YES	YES
	1. Computerised	NO	NO
Door to door collection of MSW	2. Only Manual	YES	YES

3. Water Production, treatment and consumption			
Reliability parameters for water s	upply, wastewater, SWM and SWD	2019-2020	2020-2021
	1. Bulk flow meters	YES	YES 🗸
Basis of measurement of water produced at WTP/tube wells	2. Pump/level details	NO	NO 🗸
	1. Bulk flow meters	YES	YES 🗸
Basis of measurement of water supplied from bulk distribution points	2. Pump/level details	NO	NO 🗸
	3. Periodic sample surveys	NO	NO 🗸
	1. Computerised	NO	NO 🗸
How are records maintained at WTP/tube wells?	2. Only Manual	NO	NO 🗸
FSRs etc?	1. Computerised	NO	NO 🗸
	2. Only Manual	NO	NO 🗸

4. Quality of Water

Are proper records of samples conducted and passed/failed a consumer end maintained?	at source, WTP/bore wells, bulk distribution points and	YES	YES
	1. Own laboratory regularly	YES	YES
Are tests for quality conducted through	2. Accredited centres regularly	NO	NO
	3. Third party agencies intermittently	NO	NO
How are audits to monitor water quality procedures carried	1. by independent agencies periodically	NO	NO
put?	2. ULB itself occassionally	YES	YES
	1. Computerised	NO	NO
Record Keeping	2. Only Manual	YES	YES

## 5. Continuity of water supplied

Reliability parameters for water supply, wastewater, SWM and SWD		2019-2020	2020-2021
	1. Valve operating points across zones	YES	YES 🗸
How is the duration of water supplied for the city estimated?	2. Periodic surveys	NO	NO 🗸
	3. Feedback from city field engineers	NO	NO 🗸
Is adequacy of pressure and hours of supply at consumer en	d assessed?	NO	NO
	1. Computerised	NO	NO
Record Keeping	2. Only Manual	YES	YES 🗸

6. Metering of Water Connections			
Reliability parameters for	water supply, wastewater, SWM and SWD	2019-2020	2020-2021
Are meters installed at consumer level?		YES	YES 🗸
	1. At all consumer points	YES	YES
Extent of metering of connections	2. Only bulk & commercial consumers	NO	NO
How are functional meters assessed?	1. Regular reading and billing of meters	YES	YES
	2. Spot checks	NO	NO 🗸
	1. Meters installed at all consumer points	YES	YES 🗸
	2. Periodic Survey	NO	NO 🗸
How is household consumption estimated?	3. Spot Survey	NO	NO
	4. Ferrule size and hours of supply	NO	NO 🗸
	1. Computerised	YES	YES 🗸
Record Keeping	2. Only Manual	NO	NO 🗸

7. Wastewater collection and treatment			
Reliability parameters for water s	supply, wastewater, SWM and SWD	2019-2020	2020-2021
	1. Bulk flow meters at inlet of treatment plants	NO	NO 🗸
How is quantity of wastewater collected by network estimated?	2. V-Notch at outlet of channel	YES	YES 🗸
	3. Installed Plant Capacity	NO	NO 🗸
	1. Bulk flow meters at inlet of treatment plants	NA	NA 🗸
How is quantity of wastewater actually treated estimated?	2. V-Notch at outlet of channel	NA	NA 🗸
	3. Installed Plant Capacity	NA	NA 🗸
	1. Through rigorous testing and commissioning procedures	YES	YES 🗸
How treatment plant system capacity is assessed?	2. On the basis of reliable operational data	YES	YES 🗸
	<ol> <li>No estimate of treatment capacity that is actually functional and in operation</li> </ol>	YES	YES 🗸
How is quantity of septage collected estimated?	1.Bulk meters at inlet of treatment plant	NA	NO 🗸
	2. Register maintained for number and volume of trucks	NO	NO 🗸

	emptier at the treatment plant or dump site		
	2. Installed Plant Capacity	NO	NO 🗸
	4. Number of septic tank cleaned annually	YES	YES 🗸
	1.Weighing scale at outlet of treatment plant	NO	NO 🗸
How quantity of septage actually treated estimated?	2. Installed Plant Capacity	NO	NO 🗸
Description of westowntow and contact	1. Computerised	NO	NO 🗸
Record keeping of wastewater and septage	2. Only Manual	YES	YES 🗸

8. Quality of Wastewater			
Reliability parameters for water s	supply, wastewater, SWM and SWD	2019-2020	2020-2021
Are proper records of samples conducted and passed/failed	for all parameters (BOD, COD, etc) maintained?	YES	YES 🗸
	1. Own laboratory regularly	NO	NO 🗸
Are tests for quality conducted through	2. Accredited centres regularly	YES	YES 🗸
How are audits to monitor waste water quality procedures	1. by independent agencies periodically	YES	YES 🗸
rried out?	2. ULB itself occassionally	NO	NO 🗸
Record Keeping	1. Computerised	NO	NO 🗸
	2. Only Manual	YES	YES 🗸

9. SWM			
Reliability parameters for wa	ter supply, wastewater, SWM and SWD	2019-2020	2020-2021
	1. Quarterly/ sample surveys	NO	NO 🗸
How is quantity of waste generated estimated?	2. Per capita waste generation	YES	YES 🗸
	1. Measurement at treatment/disposal site	NA	NA 🗸
How is quantity of waste segregated estimated?	2. HHs & establishments with two bins	NA	NA 🗸
	3. Inputs from door to door collection agencies	NA	NA 🗸
Estimation of municipal waste received at			
	1. Weighbrige	NA	NA 🗸
	2. On the basis of Trips	NA	NA 🗸
Treatment plant	3. Aggregate mass balance	NA	NA 🗸
	4. Installed capacity	NA	NA 🗸
	1. Weighbrige	NA	NA 🗸
	2. On the basis of Trips	NA	NA 🗸
Scientific landfil	3. Aggregate mass balance	NA	NA 🗸
	4. Installed capacity	NA	NA 🗸
	1. Weighbrige	NO	NO 🗸
Open dumps	2. On the basis of Trips	YES	YES 🗸
	3. Aggregate mass balance	NO	NO 🗸
Record keeping at			
Treatment	1. Computerised	NA	NA 🗸
Treatment plant	2. Only Manual	NA	NA 🗸
Crischië - Isradël	1. Computerised	NA	NA 🗸
Scientific landfil	2. Only Manual	NA	NA 🗸
	1. Computerised	NO	NO 🗸
Open dumps	2. Only Manual	YES	YES 🗸

10. Finance

Reliability parameters for water supply, wastewater, SWM and SWD

Is regualar (quarterly/annual) reporting of the financia	al statements conducted to state/central agencies?	YES	YES
Are arrears segregated from current demand in finance	cial statements/budgets?	YES	YES
Extent of segregation of budget heads for			
	1. Fully	YES	YES
Water supply	2. Partially	NO	NO
Wastewater (sewage, sullage, septage, public and	1. Fully	NO	NO
community toilets)	2. Partially	YES	YES
	1. Fully	NO	NO
SWM	2. Partially	YES	YES
Accounting System	1. Accrual-Double entry	NO	NO
	2. Cash Based	YES	YES
	3. Both systems	NO	NO
	1. Water supply	YES	YES
Are records maintained for charges collected against the specific bill issued?	2. Sewerage	YES	YES
the specific bill issued:	3. SWM	NO	NO
Are DCB tables linked to billing and collection system?	>	YES	YES
	1. Computerised	YES	YES
Billing Systems	2. Only Manual	NO	NO
Are billing and collection records regularly updated?		YES	YES
	1. Computerised	YES	YES
Record Keeping	2. Only Manual	NO	NO

Reliability parameters for water	Reliability parameters for water supply, wastewater, SWM and SWD				
re records of complaints redressed maintained?					
Wat	er supply	YES	YES		
Wastewater (sewage, sullage, se	eptage, public and community toilets)	YES	YES		
	SWM	YES	YES		
ystem for Collating, sorting and tracking of compla	ints				
	1. Computerised	NO	NO		
Water supply	2. Only Manual	YES	YES		
Wastewater (sewage, sullage, septage, public and	1. Computerised	NO	NO		
community toilets)	2. Only Manual	YES	YES		
	1. Computerised	YES	YES		
SWM	2. Only Manual	YES	YES		
re the records of types of complaints (low water pr	essure, no water, sewer blocks, etc) maintaine	ed?			
Wat	er supply	YES	YES		
Wastewater (sewage, sullage, se	YES	YES			
	YES	YES			
re multiple mechanisms to register complaints (thr	ough telephone, in person, by email) available	to the consumers in			
Wate	YES	YES			
Wastewater (sewage, sullage, se	eptage, public and community toilets)	YES	YES		
	SWM	YES	YES		

Remark Item

Unit 2019-2020

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2020-2021

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# 24x7 WATER SUPPLY IN COMMUNITY AND PUBLIC TOILETS: FY 2020-2021

1. COMMUNITY TOILETS			
Item	Unit	2019-2020	2020-2021
1.1 Number of community toilet blocks in ULBs	Number	277	335
1.2 Number of community toilet blocks assured 24x7 water supply	Number	277	275
1.3 Number of community toilet blocks connected with municipal water supply connections	Number	0	
.4 Number of community toilet blocks connected with bore well	Number	276	274
.5 Number of community toilet blocks connected with tanker supply	Number	1	1
6 Number of community toilet blocks connected with other sources, mention ource name in remark section	Number	0	
.7 Number of community toilet blocks operated and maintained by ULB	Number	247	245
.8 Number of community toilet blocks operated and maintained by private agency	Number	30	30
1.9 Number of community toilet blocks operated and maintained by community	Number	0	60

#### 2. PUBLIC TOILETS

Item	Unit	2019-2020	2020-2021
1.10 Number of public toilet blocks in ULBs (including public toilets at bus stations, railway stations, markets, etc.)	Number	139	139
1.11 Number of public toilet blocks assured 24x7 water supply	Number	139	139
1.12 Number of public toilet blocks connected with municipal water supply connections	Number	0	0
1.13 Number of public toilet blocks connected with bore well	Number	138	138
1.14 Number of public toilet blocks connected with tanker supply	Number	1	1
1.15 Number of public toilet blocks connected with other sources, mention source name in remark section	Number	0	0
1.16 Number of public toilet blocks operated and maintained by ULB	Number	139	139
1.17 Number of public toilet blocks operated and maintained by private agency	Number	0	0
1.18 Number of public toilet blocks operated and maintained by other agency	Number	0	0

Remark	2019-2020	2020-2021
Remark		

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## WATER-BODIES REJUVENATION AND RAIN WATER HARVESTING : FY 2020-2021

1. WATER BODIES REJUVENATION			
Item	Unit	2019-2020	2020-2021
1.1 Does ULB have water body (i.e. Lakes, Ponds, Tanks, Stepwells/Baolis) in the city?	Yes/No	YES	YES 🗸
1.2 If yes, total number of existing water bodies in the city	Number	02	2
1.3 Total area of water bodies (If more than one then enter total area of all the water bodies)	Sq Km	0.8237	0.8237
1.4 Does city rejuvenated water bodies till August 2020?	Yes/No	NO	NO 🗸
1.5 If yes, number of water bodies rejuvenated before August 2020	Number	0	0
1.6 Total area of water bodies that are rejuvenated before the August 2020 (If more than one then enter total area of all the water bodies that were rejuvenated)	Sq Km	0	0
1.7 Number of water bodies are rejuvenated between September 2020 to August 2021	Number	0	0
1.8 Total area of water bodies that are rejuvenated between September 2020 to August 2021 (If more than one then enter total area of all the water bodies that are rejuvenated)	Sq Km	0	0
1.9 Does city have plan to rejuvenate water bodies next year (September 2021 to August 2022)?	Yes/No	YES	YES 🗸
1.10 If yes, then number of water bodies that will be rejuvenated next year (September 2021 to August 2022)	Number	1	1
1.11 Does ULB conduct pre monsoon cleaning of water bodies ?	Yes/No	NO	NO 🗸
1.12 If yes, number of water bodies cleaned in this year	Number	0	0

#### 2. RAINWATER HARVESTING

Item	Unit	2019-2020	2020-2021
2.1 Total number of properties with RWH structure	Number	48	106
2.2 Does city government completed any RWH project in current financial year?	Yes/No	YES	NO 🗸
2.3 If yes, then number of RWH project completed in this financial year	Number	05	0
2.4 Does ULB link rainwater harvesting (RWH) structure data with property database?	Yes/No	NO	NO 🗸
2.5 Does ULB check functionality of RWH structure?	Yes/No	YES	YES 🗸
2.6 If yes, Number of non-functional RWH structures	Number	0	0.0

#### Remark

2019-2020

General Information Water Supply Sewerage and Drainage Solid Waste Managem	ent ERI Reliability CTPT Info WR and RWH
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PERFORM		IENT SYSTEM (PAS	S) PROJECT	
	An	nravati		
General Information Water Supply Sewerage	and Drainage Solid Waste M	lanagement ERI Reliability CTF	PT Info WR and RWH	
G	ENERAL INFORM	ATION: FY 2021-20	022	
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1. Demographics				
				🗌 Update
Item		Unit	2020-2021	2021-2022
1.1 Population (Census 2001/2011)		Persons	647057	647057
1.2 Decadal Growth Rate of the City		%	17.71	17.71
1.3 Population (Present Year)		Persons	750589	771162
1.4 Number of Households (Census 2001/2011)		Number	136796	136796
1.5 Number of Households (Present Year)		Number	161810	164568
1.6 Family Size (Census 2001/2011)		Persons	4.73	4.73
1.7 Family Size (Present Year)		Persons	4.64	4.69
1.8 Number of Slums (2001/2011)		Number	102	102
1.9 Number of Slums (Present Year)		Number	126	126
1.10 Number of Slum Households (2001/2011)		Number	18000	18000
1.11 Number of Slum Households (Present Year	)	Number	60229	60229
1.12 Number of Properties (2001/2011)		Number	83136	83136
1.13 Number of Properties excluding open plots	(Present Year)	Number	153686	154683
1.14 Number of Election Wards (2001/2011)		Number	81	81
1.15 Number of Election Wards (Present Year)		Number	22	22
1.16 Town/City Area (Census 2001/2011)		Sq.km	121.65	121.65
1.17 Present Town/City Area		Sq.km	121.65	121.65
Built up area within Municipal Boundary		Sq.km	109.85	109.88
1.18 Population Density (Present Year)		Number	6170.0	6339
1.19 Number of Commercial and other emarkets), Hotels and Restaurants (Year 2001/20	· · · · · ·	nstitutions, Number	15550	15550
1.20 Number of Commercial and other em markets, Hotels and Restaurants) (Present Year)	stablishments (offices, i	nstitutions, Number	28200	28200

Remark

Item	Unit	2020-2021	Upda 2021-2022	te
Remark				

2.1 Name of Town/City	Amravati
2.2 Name of the Department/Unit	МЈР
2.3 Name of the Head of Department/Unit	Mr. Rakatade
2.4 Designation of the Department Head	Ex Engineer
2.5 Address	Maltekadi Amravati Division
2.6 Telephone Number	07212551303
2.7 Mobile Number	9421830634
2.8 Fax Number	07212663332
2.9 Email	mail.mjp@gov.in
2.10 Website	mjp.maharashtra.gov.in
2.11 Name of the Contact Person	Mr. Wakekar
2.12 Designation of the contact person	Dy Engineer
2.13 Address	Maltekadi Amravati Division
2.14 Telephone Number	07212663341
2.15 Mobile Number	8380049517
2.16 Fax Number	07212663332
2.17 Email	mail.mjp@gov.in
2.18 Website	mjp.maharashtra.gov.in

# 3. Service Provider Details - Sewerage and Drainage

3.1 Name of Town/CityAnravall3.2 Name of the Department/UnitM.P3.3 Name of the Head of Department/UnitMr. Salah Bashi3.4 Designation of the Department HeadEx Eng.3.5 AddressM.P Anraval Jail Road Camp3.6 Telephone Number9637143013.7 Mobile Number97637143013.8 Fax Number07212683323.9 Emailmjp.subn1@gmal.com3.10 Websitemjp.subn1@gmal.com3.12 Designation of the contact PersonAst Eng3.13 AddressMP Anravat Jail Road Camp3.14 Telephone Number9657135163.15 Mobile Number96577135163.16 Fax Number96577135163.17 Emailindauxekar@gmail.com3.18 Websitemip.maharashtra.gov.in			Update
3.3 Name of the Head of Department/Unit       Mr. Satish Bakshi         3.4 Designation of the Department Head       Ex Eng.         3.5 Address       MJP Anravati Jail Road Camp         3.6 Telephone Number       9763714301         3.7 Mobile Number       9763714301         3.8 Fax Number       0721266332         3.9 Email       mjp:mharashtra.gov.in         3.10 Website       mjp:msharashtra.gov.in         3.11 Name of the Contact Person       darekar         3.12 Designation of the contact person       Asst Eng         3.13 Address       MJP Amravati Jail Road Camp         3.14 Telephone Number       9657713516         3.15 Mobile Number       97713516         3.16 Fax Number       9771266332         3.17 Email       1021266332         3.18 Mobile Number       9657713516         3.19 Muber       9771266332         3.11 Smobile Number       9771266332         3.12 Designation of the contact person       10314         3.14 Telephone Number       9657713516         3.15 Mobile Number       9721266332         3.16 Fax Number       1021266332         3.17 Email       210 Muber	3.1 Name of Town/City	Amravati	
A. Designation of the Department HeadEx Eng.3.4 Designation of the Department HeadEx Eng.3.5 AddressMJP Amravail Jail Road Camp3.6 Telephone Number97637143013.7 Mobile Number97637143013.8 Fax Number072126633323.9 Emailnijpsubr1@gmail.com3.10 Websitemjp.maharashtra.gov.in3.11 Name of the Contact Persondarvekar3.12 Designation of the contact personAsst Eng3.13 AddressMJP Amravati Jail Road Camp3.14 Telephone Number96577135163.15 Mobile Number96577135163.16 Fax Number072126633323.17 Emailindarwhekar@gmail.com	3.2 Name of the Department/Unit	MJP	
3.5 AddressMJP Amravati Jail Road Camp3.6 Telephone Number97637143013.7 Mobile Number97637143013.8 Fax Number07212663323.9 Emailmjpsubn1@gmail.com3.10 Websitemjp.maharashtra.gov.in3.11 Name of the Contact Persondarvekar3.12 Designation of the contact personAsst Eng3.13 AddressMJP Amravati Jail Road Camp3.14 Telephone Number96577135163.15 Mobile Number96577135163.16 Fax Number07212663323.17 Emailindavwhekar@gmail.com	3.3 Name of the Head of Department/Unit	Mr. Satish Bakshi	
Act eventsMutra valua v	3.4 Designation of the Department Head	Ex Eng.	
3.7 Mobile Number97637143013.8 Fax Number072126633323.9 Emailmjpsubn1@gmail.com3.10 Websitemjp.maharashtra.gov.in3.11 Name of the Contact Persondarvekar3.12 Designation of the contact personAsst Eng3.13 AddressMJP Amravati Jail Road Camp3.14 Telephone Number96577135163.15 Mobile Number96577135163.16 Fax Number072126633323.17 Emaildndawhekar@gmail.com	3.5 Address	MJP Amravati Jail Road Camp	
3.8 Fax Number9787 Fast 13.9 Emailmjpsubn1@gmail.com3.10 Websitemjp.maharashtra.gov.in3.11 Name of the Contact Persondarvekar3.12 Designation of the contact personAsst Eng3.13 AddressMJP Amravati Jail Road Camp3.14 Telephone Number96577135163.15 Mobile Number96577135163.16 Fax Number072126633323.17 Email07212663332	3.6 Telephone Number	9763714301	
3.9 Emailmjpubn1@gmail.com3.10 Websitemjp.maharashtra.govin3.11 Name of the Contact Persondarvekar3.12 Designation of the contact personAsst Eng3.13 AddressMJP Amravati Jail Road Camp3.14 Telephone Number96577135163.15 Mobile Number96577135163.16 Fax Number072126633223.17 Emaildndarwhekar@gmail.com	3.7 Mobile Number	9763714301	
3.10 Websitemjp.maharashtra.gov.in3.11 Name of the Contact Persondarvekar3.12 Designation of the contact personAsst Eng3.13 AddressMJP Amravati Jail Road Camp3.14 Telephone Number96577135163.15 Mobile Number96577135163.16 Fax Number072126633323.17 Emaildndarwhekar@gmail.com	3.8 Fax Number	07212663332	
3.11 Name of the Contact Person     darvekar       3.12 Designation of the contact person     Asst Eng       3.13 Address     MJP Amravati Jail Road Camp       3.14 Telephone Number     9657713516       3.15 Mobile Number     9657713516       3.16 Fax Number     07212663332       3.17 Email     dndarwhekar@gmail.com	3.9 Email	mjpsubn1@gmail.com	
3.12 Designation of the contact person     Asst Eng       3.13 Address     MJP Amravati Jail Road Camp       3.14 Telephone Number     9657713516       3.15 Mobile Number     9657713516       3.16 Fax Number     07212663332       3.17 Email     dndarwhekar@gmail.com	3.10 Website	mjp.maharashtra.gov.in	
3.13 AddressMJP Amravati Jail Road Camp3.14 Telephone Number96577135163.15 Mobile Number96577135163.16 Fax Number072126633323.17 Emaildndarwhekar@gmail.com	3.11 Name of the Contact Person	darvekar	
3.14 Telephone Number     9657713516       3.15 Mobile Number     9657713516       3.16 Fax Number     07212663332       3.17 Email     dndarwhekar@gmail.com	3.12 Designation of the contact person	Asst Eng	
3.15 Mobile Number     9657713516       3.16 Fax Number     07212663332       3.17 Email     dndarwhekar@gmail.com	3.13 Address	MJP Amravati Jail Road Camp	
3.16 Fax Number     07212663332       3.17 Email     dndarwhekar@gmail.com	3.14 Telephone Number	9657713516	
3.17 Email dndarwhekar@gmail.com	3.15 Mobile Number	9657713516	
andarwiekal@gmail.com	3.16 Fax Number	07212663332	
3.18 Website mjp.maharashtra.gov.in	3.17 Email	dndarwhekar@gmail.com	
	3.18 Website	mjp.maharashtra.gov.in	

4. Service Provider Details - Solid Waste Management	
	🗌 Update
4.1 Name of Town/City	Amravati
4.2 Name of the Department/Unit	Sanitation department
4.3 Name of the Head of Department/Unit	Dr. Seema Naitam
4.4 Designation of the Department Head	M.O.H. sanitation
4.5 Address	Amravati Municipal Corporation Amravati
4.6 Telephone Number	0721576482

4.7 Mobile Number	7030922874
4.8 Fax Number	07212673950
4.9 Email	sanitationdepartment.amc@gmail.com
4.10 Website	www.amravaticorporation.in
4.11 Name of the Contact Person	
4.12 Designation of the contact person	
4.13 Address	
4.14 Telephone Number	0721576482
4.15 Mobile Number	
4.16 Fax Number	07212673950
4.17 Email	sanitationdepartment.amc@gmail.com
4.18 Website	www.amravaticorporation.in

		🗌 Update
5.1 Name of Town/City	Amravati	
5.2 Name of the Contact Person for Information related to slums	Mr. Ravindra Pawar	
5.3 Designation	City Engineer	
5.4 Address	АМС	
5.5 Telephone Number	7030922884	
5.6 Mobile Number	7030922884	
5.7 Fax Number	07212673950	
5.8 Email		
5.9 Website	www.amravaticorporation.in	
General Information Water Supply Sewerage and Drainage Solid Waste Ma	anagement ERI Reliability CTPT Info WR and RWH	

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CEPT University located in Ahmedabad in India is a leading institution offering undergraduate and postgraduate programmes in Architecture, Planning, Building Construction, Interior Design, Technology Management and Arts through its various schools. Since its inception in 1962, CEPT's mission has been to contribute to development issues related to urban and rural settlements through its academic programmes as well as research and professional activities. In 2005, it was made into a State University by an Act of the State Legislative Assembly of Gujarat.

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PERFORMANC		NT SYSTEM (PAS) ravati	PROJECT	
General Information Water Supply Sewerage and Drain	age Solid Waste Manag	gement ERI Reliability CTPT Inf	o WR and RWH	
w	ATER SUPPLY	: FY 2021-2022		
Reset	Validation	Submit	Go Back to Data Entry	Sa
1. COVERAGE OF WATER SUPPLY CONNECTIONS	-	- Number of Connections		🗌 Update
Item	er ber nee ebverage	Unit	2020-2021	2021-2022
Does the ULB have water meters at consumer end?		Yes/No		YES 🗸
1.1 Domestic Connections (Metered Functional)		Number	87773	88739
1.2 Domestic Connections (Metered Non-Functional)		Number	5200	5652
1.3 Domestic Connections (Unmetered)		Number	0	0
Domestic connections (Total)		Number	92973	94391
1.4 Bulk supply Apartments (Metered Functional)		Number	259	259
1.5 Bulk supply Apartments (Metered Non-Functional)		Number	30	30
1.6 Bulk supply Apartments (Unmetered)		Number	0	0
Bulk supply Apartments (Total)		Number	289	289
1.7 Bulk supply Layouts/Societies (Metered Functional	)	Number	86	86
1.8 Bulk supply Layouts/Societies (Metered Non-Funct	ional)	Number	10	10
1.9 Bulk supply Layouts/societies (Unmetered)		Number	0	c
Bulk supply Layouts/Societies (Total)		Number	96	96
1.10 Others-Specify (Metered Funtional)		Number	0	0
1.11 Others-Specify (Metered Non-Functional)		Number	0	0
1.12 Others-Specify (Unmetered)		Number	0	0
Others - Specify (Total)		Number	0	0
Total Number of Water Supply Connections - Residenti	al	Number	93358	94776
	er Service Covera	ge - Households Served	2020 2021	2021 2022
Item		Unit	2020-2021	2021-2022
1.13 Households served by Domestic Connections		Number	92973	94391
1.14 Households served by Bulk supply - Apartments	atios	Number	9880	9880
1.15 Households served by Bulk supply - Layouts/Soci	eues	Number	7650	7650 111921
Total Households served with Water Supply	ac chall not be included		110503	111921
Households served by one sources such as wells, handpum	os sitali not de included.			
2. PER CAPITA SUPPLY OF WATER				

water Production	Capacity		
Item	Unit	2020-2021	2021-2022
2.1 Installed Capacity of Treatment Plants for Surface Water Sources	MLD	95.0	156.0

2.2 Volume of water produced through Surface Water Sources	MLD	110.0	126.0
2.3 Installed Capacity of Treatment Plants for Ground Water Sources	MLD	120.0	156.0
2.4 Volume of water produced through Ground water (power pumps)	MLD	0.0	0.0
2.5 Volume of water produced through any Other Sources (desalination, rainwater harvesting, etc)	MLD	0.0	0.0
Total Installed Capacity	MLD	215.00	312.000
Total Volume of water produced	MLD	110.00	126.000
Water Consumption	L		
Item	Unit	2020-2021	2021-2022
2.6 Volume of water billed from Domestic Connections	MLD	62.84	63.65
2.7 Volume of water billed from Bulk supply Apartments	MLD	3.85	3.85
2.8 Volume of water billed from Bulk supply Layouts/Societies	MLD	4.6	4.6
2.9 Volume of water billed from Non domestic Connections	MLD	2.5	2.5
2.10 Volume of water billed from Public taps	MLD	8.5	8.5
2.11 Volume of water billed from any other sources	MLD	0.0	0.0
Total Volume of water billed	MLD	82.29	83.10
Total Volume of water unbilled (free supplies to Public taps, stand posts, hand pumps, etc.)	MLD	8.48	8.48
Total Volume of water unbilled (free connections eg. Religious institutions etc)	MLD	0.0	0.0

# 3. EXTENT OF NON REVENUE WATER (NRW)ItemUnit2020-20212021-20223.1 Total Volume of Water ProducedMLD110.00126.0003.2 Total Volume of Water BilledMLD82.2983.10

# 4. EXTENT OF METERING OF WATER SUPPLY CONNECTIONS

Item	Unit	2020-2021	Update 2021-2022
4.1 Non domestic incl. commercial/Indus/Instl. (Metered Functional)	Number	1025	1030
4.2 Non domestic incl. commercial/Indus/Instl. (Metered Non-Functional)	Number	35	32
4.3 Non domestic incl. commercial/Indus/Instl. (Unmetered)	Number	0	0
Non domestic incl. commercial/Indus/Instl. (Total)	Number	1060	1062
4.4 Public taps, stand posts and hand pumps (Metered Functional)	Number	0	0
4.5 Public taps, stand posts and hand pumps (Metered Non-Functional)	Number	0	0
4.6 Public taps, stand posts and hand pumps (Unmetered)	Number	954	54
Public Taps (Total)	Number	954	54
Total number of metered and functional connections (domestic, bulk supply, others)	Number	88118	89084
Total number of Water Supply Connections	Number	95372	95892

#### 5. CONTINUITY OF WATER SUPPLY

			🗌 Update
Water Supply F	requency		
Item	Unit	2020-2021	2021-2022
5.1 Days of supply per month	Number	30	<mark>30</mark>
5.2 Hours of supply per day to consumer	Hours	3.0	3.0

#### 6. EFFICIENCY OF REDRESSAL OF COMPLAINTS

Item

Consumer Services			🗌 Update
	Unit	2020-2021	2021-2022

6.1 Complaints received during the year	Number	1800	1300
6.2 Complaints resolved within 24 hours during the year	Number	1755	120

# 7. QUALITY OF WATER SUPPLIED

Updat Treated Water Quality Surveilance				
Item	Unit	2020-2021	2021-2022	
7.1 Residual Chlorine - No. of Samples taken at the source/outlet of Water Treatment Plant (in a year)	Number	8200	8200	
7.2 Residual Chlorine - No. of Samples taken at intermediate points (in a year)	Number	6700	6700	
7.3 Residual Chlorine - No. of Samples taken at consumer end (in a year)	Number	2500	2500	
7.4 Total Samples taken for Residual Chlorine tests (if location wise samples are not available)	Number	0	0	
Total Samples taken for Residual Chlorine tests	Number	17400	17400	
7.5 Number of Samples Passed	Number	17380	17382	
7.6 Physical/Chemical - No. of Samples taken at the source/outlet of Water Treatment Plant (in a year)	Number	4	4	
7.7 Physical/Chemical - No. of Samples taken at intermediate points (in a year)	Number	0	0	
7.8 Physical/Chemical - No. of Samples taken at consumer end (in a year)	Number	0	0	
7.9 Total Samples taken for Physical/Chemical tests (if location wise samples are not available)	Number	0	0	
Total Samples taken for Physical and Chemical tests	Number	4	4	
7.10 Number of Samples Passed	Number	4	4	
7.11 Bacteriological - No. of Samples taken at the source/outlet of Water Treatment Plant (in a year)	Number	300	300	
7.12 Bacteriological - No. of Samples taken at intermediate points (in a year)	Number	0	0	
7.13 Bacteriological - No. of Samples taken at consumer end (in a year)	Number	1600	1600	
7.14 Total Samples taken for Bacteriological tests (if location wise samples are not available)	Number	0	0	
Total Samples taken for Bacteriological tests	Number	1900	1900	
7.15 Number of Samples Passed	Number	1885		
Total Number of Samples taken for all types of tests	Number	19304	19304	
Total Tests Passed	Number	19269	19271	

# 8. COST RECOVERY IN WATER SUPPLY SERVICES

	on - Operating Expenses		
Item	Unit	2020-2021	2021-2022
8.1 Regular Staff and administration	Rs. Lakhs	570.19	500.
8.2 Outsourced/Contract Staff Costs	Rs. Lakhs	0.0	
8.3 Electricity Charges/Fuel Costs	Rs. Lakhs	1384.88	1453
8.4 Chemical Costs	Rs. Lakhs	38.01	41
8.5 Repairs/Maintenance Costs	Rs. Lakhs	505.05	778
8.6 Bulk (Raw/Treated) Water Charges	Rs. Lakhs	177.62	192
8.7 Other Costs	Rs. Lakhs	0.81	1
Total Operating Expenditure	Rs. Lakhs	2676.56	2968.66
Financial Informatio	n - Operating Revenues		
Item	Unit	2020-2021	2021-2022
8.8 Arrears at the beginning of the Current year	Rs. Lakhs	35521.14	36225
8.9 Revenue demand from user charges	Rs. Lakhs	4623.0	4716
8.10 Revenue demand from tax/cess - Water Service only	Rs. Lakhs	32.0	

8.11 Revenue demand from other revenues (eg. connection costs/Donations etc)	Rs. Lakhs	0.0	0.0
Total Revenue Demand for the current year	Rs. Lakhs	4655.00	4716.98

# 9 COLLECTION EFFICIENCY OF WATER SUPPLY RELATED CHARGES

			🗌 Update
Item	Unit	2020-2021	2021-2022
9.1 Total Revenue Demand(from user charges, taxes etc)	Rs. Lakhs	4655.00	4716.98
9.2 Collection against arrears	Rs. Lakhs	450.0	470.0
9.3 Collection against the current demand of the year	Rs. Lakhs	1944.3	2364.65

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## 10 Additional Information (Optional)

			🗌 Update			
Staff Information						
Item	Unit	2020-2021	2021-2022			
10.1 Senior Management (Sanctioned)	Number	1	1			
10.2 Senior Management (Working)	Number	1	1			
10.3 Engineers (Sanctioned)	Number	7	7			
10.4 Engineers (Working)	Number	5	5			
10.5 Clerks/Accountants (Sanctioned)	Number	2	2			
10.6 Clerks/Accountants (Working)	Number	1	1			
10.7 Work Inspectors/Meter Readers (Sanctioned)	Number	40	40			
10.8 Work Inspectors/Meter Readers (Working)	Number	1	2			
10.9 Electricians/Fitters (Sanctioned)	Number	10	10			
10.10 Electricians/Fitters (Working)	Number	0	0			
10.11 Lines men/plumbers (Sanctioned)	Number	18	18			
10.12 Lines men/plumbers (Working)	Number	8	7			
10.13 Labourers (Sanctioned)	Number	150	150			
10.14 Labourers (Working)	Number	50	29			
Total (Sanctioned)	Number	228	228			
Total (Working)	Number	66	45			
Connection Costs for Water Connection	IS					
Item	Unit	2020-2021	2021-2022			
10.15 Residential - General	Rs.	4520	4520			

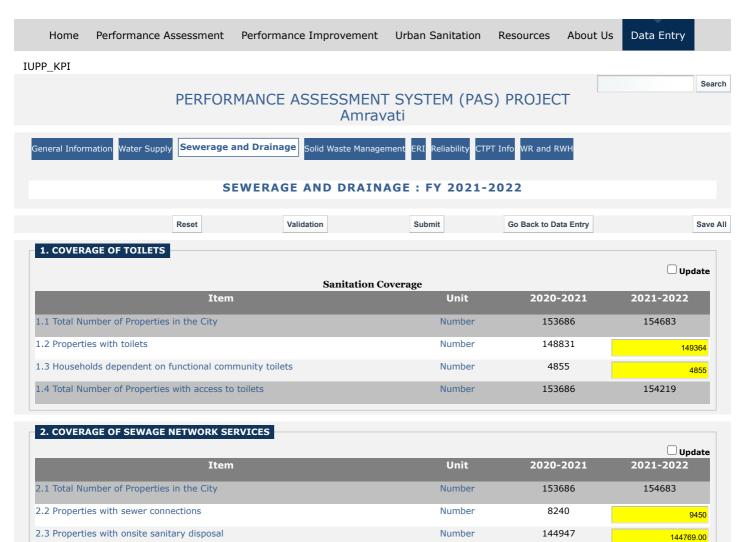
10.15 Residential - General	Rs.	4520	4520
10.16 Residential - Urban Poor	Rs.	4520	4520
10.17 Institutional	Rs.	8520	8520
10.18 Commercial	Rs.	21520	21520
10.19 Industrial	Rs.	21520	21520

Water Tariff Structure - Flat R	Late Tariff		
Item	Unit	2020-2021	2021-2022
10.20 Residential - General	Rs./Month	510.0	560.0
10.21 Residential - Urban Poor	Rs./Month	510.0	560.0
10.22 Institutional	Rs./Month	782.0	860.0
10.23 Commercial	Rs./Month	1961.0	2157.0
10.24 Industrial	Rs./Month	1961.0	2157.0
Water Tariff Structure - Volum	etric Tariff		
Item	Unit	2020-2021	2021-2022
10.25 Residential - General	Rs./KL	17.3	19.0
10.26 Residential - Urban Poor	Rs./KL	17.3	19.0
10.27 Institutional	Rs./KL	33.3	36.6

10.28 Commercial			Rs./K	L 79.9	87.9
10.29 Industrial			Rs./K	L 79.9	87.9
Remark					
	Item	Unit	2020-2021	2021-2022	
Remark					
					Save
General Information	Water Supply Sewerage	e and Drainage Solid Wast	e Management ERI Reliat	ility CTPT Info WR and RWH	
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#### 3. COLLECTION EFFICIENCY OF SEWAGE NETWORK

Waste Water Production - Volume of Water Consun	ned and Waste W	Vater Generated	🗌 Update
Item	Unit	2020-2021	2021-2022
3.1 Volume of water consumed and billed from Domestic Connections	MLD	62.84	63.65
3.2 Volume of water consumed and billed from Bulk supply - Apartments	MLD	3.85	3.85
3.3 Volume of water consumed and billed from Bulk supply - Layouts/Societies	MLD	4.6	4.6
3.4 Volume of water consumed and billed from Non domestic Connections	MLD	2.5	2.5
3.5 Volume of water consumed (both billed and unbilled) from Public taps	MLD	16.98	16.98
3.6 Volume of water from free supplies (other connections)	MLD	0.00	0.00
3.7 Volume of water consumed and billed from any other ULB sources	MLD	0.0	0.0
3.8 Volume of water consumed from any Non ULB water sources	MLD	4.5	4.5
3.9 Total Water Consumption (billed and unbilled) from ULB and Non ULB sources)	MLD	95.27	96.08
3.10 Volume of waste water generated from Domestic Water Consumption	MLD	50.27	50.92
3.11 Volume of waste water generated from Bulk Supply - Apartments	MLD	3.08	3.08
3.12 Volume of waste water generated from Bulk Supply - Layouts/Societies	MLD	3.68	3.68
3.13 Volume of waste water generated from Non Domestic Water Consumption	MLD	2.00	2.00
3.14 Volume of waste water generated from Public Tap Water Consumption	MLD	13.58	13.58
3.15 Volume of waste water generated from free supplies (other connections)	MLD	0.00	0.00

3.16 Volume of waste water generated from other ULB source water consumption	MLD	0.00	0.00		
3.17 Volume of waste water generated from Non ULB source Water consumption	MLD	3.60	3.60		
Total Waste Water Generated	MLD	76.22	76.86		
Waste Water Collection and Treatment					
Item	Unit	2020-2021	2021-2022		
3.18 Volume of sewage actually treated at the Primary Treatment Plant	MLD	44.0	44.0		
3.19 Volume of sewage actually treated at Secondary Treatment Plant	MLD	44.0	44.0		
3.20 Total Volume of Waste Water collected and Treated at Sewage Treatment Plants	MLD	44.00	44.0		

## 4. ADEQUACY OF SEWAGE TREATMENT CAPACITY

Item	Unit	2020-2021	Update 2021-2022
4.1 Installed Capacity of Primary Treatment Plant	MLD	74.5	74.5
4.2 Installed Capacity of Secondary Treatment Plant	MLD	74.5	74.5
4.3 Total Installed Capacity (Primary / Secondary Treatment)	MLD	74.5	74.5
4.4 Total Waste Water Generated	MLD	76.22	76.86

## 5. EXTENT OF REUSE AND RECYCLING OF SEWAGE

			🗌 Update
Item	Unit	2020-2021	2021-2022
5.1 Volume of sewage actually treated at Secondary Treatment Plant	MLD	44.0	44.0
5.2 Volume of treated waste water reused after Secondary Treatment	MLD	0.0	0.0

6. QUALITY OF SEWAGE TREATMENT			🗌 Update
Discharge Compliance after S	Secondary Treatment of Sewa	ge	
Item	Unit	2020-2021	2021-2022
6.1 Number of Treated Effluent Samples Tested in a year	Number	24	24
6.2 Number of Treated Effluent Samples Passed in a year	Number	24	24

## 7. EFFICIENCY IN REDRESSAL OF CUSTOMER COMPLAINTS

			🗌 Update
Consumer Services			
Item	Unit	2020-2021	2021-2022
7.1 Sewage related Complaints received during the year	Number	30	<mark>32</mark>
7.2 Sewage related Complaints resolved within 24 hours during the year	Number	30	32

## 8. EXTENT OF COST RECOVERY IN SEWAGE MANAGEMENT

			🗌 Update
Financial Informa	tion - Annual Operating Expenses		
Item	Unit	2020-2021	2021-2022
8.1 Regular Staff and Administration	Rs.Lakhs	295.0	295.0
8.2 Outsourced /Contract Staff Costs	Rs.Lakhs	19.5	19.5
8.3 Electricity Charges /Fuel Costs	Rs.Lakhs	41.2	41.2
8.4 Chemicals Costs	Rs.Lakhs	0.0	0.0
8.5 Repairs/Maintenance Costs	Rs.Lakhs	44.5	44.5
8.6 Contractor Costs for O&M	Rs.Lakhs	1700.0	1700.0
8.7 Ohers (Specify)	Rs.Lakhs	0.0	0.0
Total Annual Operating Expenses	Rs.Lakhs	2100.20	2100.20
Financial Informat	ion - Annual Operating Revenues		
Item	Unit	2020-2021	2021-2022

8.8 Arrears at the beginning of the current year	Rs.Lakhs	0.0	0.0
8.9 Revenue demand from user charges - sewerage only	Rs.Lakhs	0.0	0.0
8.10 Revenue demand from tax/cess - sewerage only	Rs.Lakhs	0.0	0.0
8.11 Revenue demand from other sources (eg. connection costs/septage emptying charges/donations etc.)	Rs.Lakhs	2.15	2.15
Total Revenue Demand for current year	Rs.Lakhs	2.15	2.15

## 9. EFFICIENCY IN COLLECTION OF SEWAGE CHARGES

			🗌 Update
Consumer	Services		
Item	Unit	2020-2021	2021-2022
9.1 Total Revenue Demand for current year	Rs.Lakhs	2.15	2.15
9.2 Collection against arrears	Rs.Lakhs	NA	NA
9.3 Collection against current demand	Rs.Lakhs	NA	NA

10. Storm Water Drainage Data

11. Additional Information (Optional)

COVER ACE OF STOL	RM WATER DRAINAGE NETWORK		Update
Item	Unit	2020-2021	2021-2022
10.1 Total Length of Road Network	Kilometers	1233.21	1233.21
10.2 Total Length of Pucca covered drains	Kilometers	80.77	80.77
INCIDENCE OF V	VATER LOGGING/FLOODING		
Item	Unit	2020-2021	2021-2022
10.3 Number of Flood Prone Points in the city	Number	0.0	0.0
10.4 Average Frequency of Flooding	Number	0.0	0.0

Choff In	formation		🗌 Update
Item	Unit	2020-2021	2021-2022
11.1 Senior Management (Sanctioned)	Number	0	0
11.2 Senior Management (Working)	Number	0	0
11.3 Engineers (Sanctioned)	Number	0	0
11.4 Engineers (Working)	Number	0	0
11.5 Clerks/Accountants (Sanctioned)	Number	0	0
11.6 Clerks/Accountants (Working)	Number	0	0
11.7 Labourers/Cleaners (Sanctioned)	Number	320	320
11.8 Labourers/Cleaners (Working)	Number	320	320
Total (Sanctioned)	Number	320	320
Total (Working)	Number	320	320
	Ianagement	0000 0004	
Item	Unit	2020-2021	2021-2022
11.9 Does the ULB practice septage management	Yes/No	YES	YES 🗸
11.10 Septage sucking machines available within ULB	Number	6	6
11.11 Private Septage machines licenced by ULB	Number	0	0
Connection Costs for	Sewerage Connections		
Item	Unit	2020-2021	2021-2022
11.12 Residential - General	Rs	0.0	0.0
11.13 Residential - Urban Poor	Rs	0.0	0.0
11.14 Institutional	Rs	0.0	0.0
11.15 Commercial	Rs	0.0	0.0

			_			0.0
			Structure - Flat R			
	Ite	m		Unit	2020-2021	2021-2022
11.17 Residential - General			R	s./Month	0.0	0.0
11.18 Residential - Urban Poor			R	s./Month	0.0	0.0
11.19 Institutional			R	s./Month	0.0	0.0
11.20 Commercial			R	s./Month	0.0	0.0
11.21 Industrial			R	s./Month	0.0	0.0
		Sewerage Tariff S	Structure - Volume	etric Tariff		
	Ite	m		Unit	2020-2021	2021-2022
11.22 Residential - General				Rs./KL	NA	NA
11.23 Residential - Urban Poor				Rs./KL	NA	NA
11.24 Institutional				Rs./KL	NA	NA
11.25 Commercial				Rs./KL	NA	NA
11.26 Industrial				Rs./KL	NA	NA
Remark						
Item		Unit	2020-2021		2021-2022	
Remark						
						Save
					_	
General Information Water Su	ipply Sew	erage and Drainage	d Waste Management Ef	Reliability	CTPT Info WR and RWH	





			🗌 Update
Door to Door Collection - Number of HHs and establishmer	nts covered by D	oor to Door Collection	
Item	Unit	2020-2021	2021-2022
1.1 Number of Households covered by Door to Door Collection	Number	161810.0	16996.0
1.2 Number of Hotels and Restaurants covered by Door to Door Collection	Number	700.0	750.0
1.3 Number of Commercial Establishments (institutions, offices) covered by Door to Door Collection	Number	25800.0	26000.0
1.4 Number of any other establishments (incl. markets) covered by Door to Door Collection	Number	128.0	130.0
1.5 Total number of establishments covered by door to door collection (if typewise establishments is not available)	Number	0.0	0.0
Total Number of Households and Establishments covered by Door to Door Collection	Number	188438	43876

### 2. Efficiency Of Collection Of Municipal Solid Waste

			🗌 Updat
Waste Gener			
Item	Unit	2020-2021	2021-2022
2.1 Waste Generated by Households	MT/Month	0.0	0.
2.2 Waste Generated by Street Sweeping	MT/Month	0.0	0.
2.3 Waste Generated by Hotels and Restaurants	MT/Month	0.0	0.
2.4 Waste Generated by Markets (Vegetable Markets, Mandis etc)	MT/Month	0.0	0.
2.5 Waste Generated by Commercial Establishments (eg. Institutions, etc)	MT/Month	0.0	0.
2.6 Waste Generated by other sources (eg. debris, horticulture waste etc)	MT/Month	0.0	0.
2.7 Total Waste Generated (if typewise generation is not available)	MT/Month	9054.0	9100.
Total Waste Generated	MT/Month	9054.00	9100.00
Total Waste Generated per capita	Gms/Day/Capita		393.35
Waste Collection and Transportation - Details of wa	ste received at Process	sing/ Disposal Faci	ilities
Item	Unit	2020-2021	2021-2022
2.8 Quantity of waste received at processing and recycling facilities	MT/Month	6894.0	7130.
2.9 Quantity of waste received at disposal sites	MT/Month	0.0	0.
Total waste received at processing/disposal facility and recycled	MT/Month	6894.00	7130.00
Waste Collection and Transportation - Details of wast	e transported to Proce	ssing/ Disposal Fa	cilities

Item	Unit	2020-2021	2021-2022
2.10 Number of trucks used for transportation of waste	Number	45	45
2.11 Capacity of each trucks	Metric Tons	1.2	1.2

2.12 Total number of trips made by trucks each day to the disposal site	Trips Per Day	2.0	2.0
Total quantity of waste collected by trucks	MT/Month	3240.00	3240.00
2.13 Number of dumper placers used for transportation of waste	Number	0	0
2.14 Capacity of each dumper placer	Metric Tons	0.0	0.0
2.15 Total number of trips made by all dumper placers each day to the disposal site	Trips Per Day	0.0	0.0
Total quantity of waste collected by dumper placers	MT/Month	0.00	0.00
2.16 Number of mini lorries used for transportation of waste	Number	0	0
2.17 Capacity of each mini lorry	Metric Tons	0.0	0.0
2.18 Total number of trips made by all mini lorries each day to the disposal site	Trips Per Day	0.0	0.0
Total quantity of waste collected by mini lorries	MT/Month	0.00	0.00
2.19 Number of tractor trailers used for transportation of waste	Number	2	2
2.20 Capacity of each tractor trailer	Metric Tons	0.5	0.5
2.21 Total number of trips made by all tractor trailer each day to the disposal site	Trips Per Day	3.0	5.0
Total quantity of waste collected by tractor trailer	MT/Month	90.00	150.00
2.22 Number of tipper trucks used for transportation of waste	Number	0	0
2.23 Capacity of each tipper trucks	Metric Tons	0.0	0.0
2.24 Total number of trips made by all tipper trucks each day to the disposal site	Trips Per Day	0.0	0.0
Total quantity of waste collected by tipper trucks	MT/Month	0.00	0.00
2.25 Number of 3 wheeler auto tippers used for transportation of waste	Number	132	132
2.26 Capacity of each 3 wheeler auto tipper	Metric Tons	0.3	0.3
2.27 Total number of trips made by all 3 wheeler auto tippers each day to the disposal site	Trips Per Day	3.0	3.0
Total quantity of waste collected by 3 wheeler auto tippers	MT/Month	3564.00	3564.00
Total quantity of waste collected and transported to disposal site	MT/Month	6894.00	6954.00

3. Extent Of Segregation Of Municipal Solid Waste			Update
Segregation of Was	ste		
Item	Unit	2020-2021	2021-2022
3.1 Quantity of waste arriving at Processing/ Disposal facility in segregated manner	MT/Month	581.0	635.0
3.2 Quantity of waste taken away by recycler from intermediate points	MT/Month	0.0	0.0

### 4. Extent Of Municipal Solid Waste Recovered

			🗌 Update
Quantity of Waste Processing			
Item	Unit	2020-2021	2021-2022
4.1 Installed Capacity of Composting Plant	MT/Month	7500.0	7800.0
4.2 Waste Quantity Input at the Composting Plant	MT/Month	5644.0	5691.0
4.3 Installed Capacity of Vermi-composting Plant	MT/Month	1000.0	1000.0
4.4 Waste Quantity Input at the Vermi-composting Plant	MT/Month	1000.0	1000.0
4.5 Installed Capacity of Refuse Derived Fuel	MT/Month	0.0	0.0
4.6 Waste Quantity Input at the Refuse Derived Fuel	MT/Month	0.0	0.0
4.7 Installed Capacity of Bio Methanation/ Waste-to-Energy Plants	MT/Month	150.0	150.0
4.8 Waste Quantity Input at Bio methanation/ Waste-to-Energy plants	MT/Month	150.0	150.0
4.9 Installed Capacity of any other processing facilities	MT/Month	100.0	100.0
4.10 Waste Quantity Input at other processing facilities	MT/Month	100.0	100.0
Total Installed Capacity of Processing facilities	MT/Month	8750.00	9050.00
Total Waste Quantity Input at all types of processing facilities	MT/Month	6894.00	6941.00
4.11 Quantity of waste rejected by processing facilities at intake point	MT/Month	0.0	0.0

4.12 Quantity of post-processing rejects sent to dumpsite/ landfills	MT/Month	0.0	0.0
Total Waste Processed in the ULB	MT/Month	6894.00	6941.00

### 5. Extent Of Scientific Disposal Of Municipal Solid Waste

			Update
Quantity of V	Waste Disposal		
Item	Unit	2020-2021	2021-2022
5.1 Quantity of waste disposed in compliant landfill sites	MT/Month	NA	NA
5.2 Quantity of waste disposed in open dump sites	MT/Month	0.0	0.0

### 6. Efficiency In Redressal Of Customer Complaints

7. Extent Of Cost Recovery In SWM Services

			🗌 Update
Customer S	ervice		
Item	Unit	2020-2021	2021-2022
6.1 Complaints received during the year	Number	9000.0	9020.0
6.2 Complaints resolved within 24 hours during the year	Number	9000.0	9020.0

Financial Information - Operation	al Expenditure on SWM during n	revious vear	🗌 Update
Item	Unit	2020-2021	2021-2022
7.1 Regular Staff & Administration	Rs In Lakh	1335.0	1335.0
7.2 Outsourced/Contracted Staff Costs	Rs In Lakh	1845.0	1845.0
7.3 Electricity Charges/Fuel Costs	Rs In Lakh	82.0	82.0
7.4 Chemical Costs	Rs In Lakh	22.0	22.0
7.5 Repair/Maintenance Costs	Rs In Lakh	30.0	30.0
7.6 Contracted Services Cost	Rs In Lakh	900.0	900.0
7.7 Other Costs (Specify)	Rs In Lakh	0.0	0.0
Total Operational Expenses	Rs In Lakh	4214.00	4214.00

Financial Information - Operational Revenues from SWM during previous year			
Item	Unit	2020-2021	2021-2022
7.8 Arrears at the beginning of current year	Rs In Lakh	0.0	0.0
7.9 Tax / Cess - Solid Waste only	Rs In Lakh	0.0	0.0
7.10 User Charges	Rs In Lakh	0.0	0.0
7.11 Fixed Charges based on Property Tax/ State Taxes/Cess/Surcharges	Rs In Lakh	0.0	0.0
7.12 Sale of Recyclables	Rs In Lakh	0.0	0.0
7.13 Sale from processing - compost/energy	Rs In Lakh	0.0	0.0
7.14 Royalty	Rs In Lakh	0.0	0.0
7.15 Others (Specify)	Rs In Lakh	28.0	40.0
Total Revenue Demand Raised for the current year	Rs In Lakh	28.00	40.00

### 8. Efficiency In Collection Of SWM Charges

			Update
It	em		
Item	Unit	2020-2021	2021-2022
8.1 Total Revenue Demand Raised for the current year	Rs In Lakh	28.00	40.00
8.2 Collection against arrears	Rs In Lakh	NA	NA
8.3 Collection against Current Demand	Rs In Lakh	NA	NA

Staff Informati Item	Unit	2020-2021	2021-2022
9.1 Senior Management-Health Officer (Sanctioned)	Number	1	
0.2 Senior Management-Health Officer (Working)	Number	1	
0.3 Sanitary Inspector (Sanctioned)	Number	45	
9.4 Sanitary Inspector (Working)	Number	43	
9.5 Sanitary Supervisor (Sanctioned)	Number	43	· · · · · · · · · · · · · · · · · · ·
9.6 Sanitary Supervisor (Working)	Number	43	· · · · · · · · · · · · · · · · · · ·
9.7 Maistries/Safai Karam chari (Sanctioned)	Number	815	4
9.8 Maistries/Safai Karam chari (Working)	Number	742	8
9.9 Cleaners/Drivers (Sanctioned)	Number	18	74
9.10 Cleaners/Drivers (Working)	Number	18	
9.11 Laborers (Sanctioned)	Number	0	
9.12 Laborers (Working)	Number	0	
9.13 Others Specify	Number	1230	12:
Total (Sanctioned)	Number	922	922
Total (Working)	Number	2077	2077
9.14 Are daily records of waste received at compliant landfill maintained (MSV 2000)	V Yes/No	NA	NA
9.15 Is weigh-bridge available at landfill site?	Yes/No	NA	NA
9.16 Are daily records of waste received at open dumpsites maintained?	Yes/No	YES	YES 🗸
9.17 Is weigh-bridge available at dump-site?	Yes/No	NO	YES 🗸
User charge			
Item	Unit	2020-2021	2021-2022
9.18 Residential	Rs/Month	NA	Ν
9.19 Slum HH	Rs/Month	NA	Ν
9.20 Commercial Establishment	Rs/Month	NA	Ν
9.21 Fixed charge through property tax	Rs/Month	NA	Ν
9.22 Others	Rs/Month	NA	Ν
Remark Item Unit 2020-:	2021	2021-2022	
Remark			
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CEPT University located in Ahmedabad in India is a leading institution offering undergraduate and postgraduate programmes in Architecture, Planning, Building Construction, Interior Design, Technology Management and Arts through its various schools. Since its inception in 1962, CEPT's mission has been to contribute to development issues related to urban and rural settlements through its academic programmes as well as research and professional activities. In 2005, it was made into a State University by an Act of the State Legislative Assembly of Gujarat.

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	PERFOR			6) PROJECT	Se
General Inforr	mation Water Supply Sewerage and	l Drainage Solid Waste Management	ERI Reliability CTPT In	fo WR and RWH	
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1. Slums					
		General D	ataile		🗌 Update
	Item			2020-2021	2021-2022
1.1 Number	of slum settlements		Number	126	126
1.2 Populati	ion in slums		Number	301145	301145
1.3 Househo	olds in slums		Number	60229	60229
1.4 Househo	old size in slums		Ratio	5.0	5.0
1.5 Total nu	mber of slums notified by state		Number	107	107
1.6 Number	of slums that have been de notif	ied in the current year	Number	0	0
	Itom			2020-2021	2021-2022
1.20 Normalia					2021-2022
				107	
	3 Households in slums 4 Household size in slums 5 Total number of slums notified by state 6 Number of slums that have been de notified in the current year Services in slums at 1 tem 20 Number of settlements which have an internal water supply network 21 Number of individual water connections in slums 23 Number of group connections in slums 24 Number functional stand posts in slums 25 Number of stand posts converted to group connections for slums				17817
					0
		un connectione for elume			933
		up connections for siums			0
		notional tailata) in aluma			55929
					0
					1612
					NA
				NA	NA
	er or sium HHS served by door to	aoor collection of MSW (Municipal )	Number	60229	60229

### 2. Water supply

			🗌 Update
Network details			
Item	Unit	2020-2021	2021-2022
2.1 Length of trunk main (Source to treatment plant)	Km	57.0	57.0
2.2 Length of transmission mains (Treatment plant to distribution station)	Km	19.0	19.0
2.3 Length of trunk and/or transmission mains that have undergone renovation	Km	0.0	0.0
2.4 Length of distribution network	Km	1050.0	1050.0
2.5 Number of pipe breaks in the current year	Number	5.0	5.0
2.6 Total area under water distribution network	Sq Km	90.0	90.0

2.7 Length of road network	Km	1233.21	1233.21
Source level details	1		
Item	Unit	2020-2021	2021-2022
2.8 Average daily quantity of water supplied from ground sources	MLD	0.0	0.0
2.9 Average daily quantity of water supplied from own surface sources	MLD	0.0	0.0
2.10 Average daily quantity of water supplied from bulk raw purchase	MLD	110.0	126.0
.11 Average daily quantity of water supplied from bulk treated water	MLD	0.0	0.0
.12 Average daily quantity of water supplied from other sources (desalination, ainwater harvesting, etc)	MLD	0.0	0.0
.13 Total daily quantity of water supplied from source	MLD	110.00	126.000
.14 Average daily quantity of water supplied from WDS (Water distribution station)	MLD	110.0	126.0
.15 Average pressure at WDS (Water distribution station)	Meters	5.0	5.0
.16 Average pressure at consumer end	Meters	3.0	3.0
.17 Does the ULB conduct regular assessment of availability of sources through reparation of depletion statements, etc?	Yes/No	NO	NO 🗸
.18 Capacity addition/augmentation to present supply of water commissioned over ext 3 years from projects/schemes/bulk purchase	MLD	61.0	61.0
Audits			
Item	Unit	2020-2021	2021-2022
.19 Has the ULB conducted studies for preliminary or detailed water audits?	Yes/No	YES	YES 🗸
.20 Has the ULB conducted studies for energy audits?	Yes/No	YES	YES 🗸
21 Number of pumps at water source, treatment and distribution points inspected the current year	Number	7.0	7.0
.22 Number of pumps replaced/repaired in the current year	Number	0.0	0.0
Metering			
Item	Unit	2020-2021	2021-2022
24 Number of consumer meters that are repaired/replaced in the current year	Number	1000.0	1000.0
.25 Metered consumption (where consumer meters are functional)	MLD	77.2	83.1
.26 Number of connections exempted from property tax/ water bills	Number	0	0
Unauthorised Connect Item	ions Unit	2020-2021	2021-2022
.29 Does the ULB have any measures to identify and/or regularise illegal onnections?	Yes/No	YES	YES 🗸
or Water supply			
.30 illegal connections	Number	770	770
31 % of illegal connections regularised	Percent	50.0	50.0
or Wastewater			
.32 illegal connections	Number	NA	NA
.33 % of illegal connections regularised	Percent	NA	NA

### 3. Sewerage and/or sullage network

				🗆 Update
Туре	of system			
Item	Unit	2020-2021	2021-	2022
3.1 Does the ULB have an underground piped network?	Yes/No	YES	YES	~
3.2 Total length of underground piped network	Km	249.06		268.0
3.3 Total area covered by underground piped network	Sq Km	34.3		35.7
3.4 Does the ULB have a covered drainage network?	Yes/No	YES	YES	~
3.5 Length of covered drainage network	Km	80.77		80.77
3.6 Area covered by covered drainage network	Sq Km	7.91		7.91
3.7 Does the ULB have open drainage network?	Yes/No	YES	YES	<b>~</b>
2.01 million during the second second	17	221.0		

Augmentation and efficiency of network       Unit       2020-2021       2021-2022         10 Does the ULB have a plan to develop/augment its sewer network?       Yes/No       YES       YE	3.8 Length of open arainage network	кт	32.	1.0		32 <sup>-</sup>
ItemUnit2020-20212023-20212023-202110 Does the ULB have a base obselop/dayment is were network?Yas/NaYasNamber	3.9 Area covered by open drainage network	Sq Km	88.	28		86.
10 Dons the ULB none a plan to develop/langment its sever network?       Yes/No       YES       90.00000000000000000000000000000000000						
In base the LLB construct out services related to 0MB operations for serverage?     Yes/No     IN       12 Number of Hits with individual toilets in the city     Number     Number     Number       13 Number of Hits with individual toilets in the city     Number     Number     Number       14 Number of relatestial sever connections in the city     Number     Number     Number       15 Total nu of memunity toilet seats in city (including meble tailet / public toilet and used by community toilet seats in city     Number     Number     Number       15 Number of functional community toilet seats on city (including meble tailet / public toilet and used by community)     Number     Number     Number       19 Number of functional community toilet seats consected to sever network     Number     Number     Number     Number       19 Number of functional community toilet seats consected to sever network     Number     Number     Number     Number       19 Number of functional community toilet seats consected to sever network     Number     Number     Number     Number       19 Number of functional community toilet seats consected to sever network     Number     Number     Number     Number       21 New, please specify the rate for traded watewater     Fa/N     Number     Number     Number       21 If the uptersed water water hand for untraded watewater     Fa/N     Number     Number     Number	Item	Unit	2020-	·2021	2021-2	022
12 Number of Hris with individual balies in the city     Number     159956     1       13 Number of Hris with individual balies in the city     Number     NA     1       14 Number of Hris with individual balies in the city     Number     Number     0     1       15 Number of heir seven connections in the city     Number     Number     0     1       15 Number of non residential sever connections in the city     Number     0     0     0       16 Statin of onon must y balie savis in city (including mobile tollet / public tollit)     Number     0     0     0       17 Deals of of functional community tollet savis connected to sever network     Number     0     0     0       10 Number of sever overflow reported in the current year     Number     0     0     0       20 Des the ULB there a sense presented presented waterwater     Rs/NLD     NA     0     0       21 Tree, specify the or untreated waterwater     Rs/NLD     NA     0     0       23 If thei, please specify the rate for untreated waterwater reseald     Rs/NLD     NA     0     0       24 If thei, please specify the purpose     Image of target of treaterwater     Rs/NLD     Number     0     0       24 If thei, please specify the purpose     Image of target of treaterwater     Number     0     0     0 <t< td=""><td>3.10 Does the ULB have a plan to develop/augment its sewer network?</td><td>Yes/No</td><td>YE</td><td>S</td><td>YES</td><td>×</td></t<>	3.10 Does the ULB have a plan to develop/augment its sewer network?	Yes/No	YE	S	YES	×
a number of heat who holes connected to saver network in the city Number NAA 14 Number of residential saver connections in the city Number NAA 15 Number of residential saver connections in the city Number NAA 15 Number of residential saver connections in the city Number NAA 15 Number of residential saver connections in the city Number NAA 15 Number of residential saver connections in the city Number NAA 15 Number of functional community toles sate in city (nucleing mobile tole) / public tole 16 Number of functional community toles sate in city Number NAA 18 Number of functional community toles sate in city Number NAA 19 Number descent overflows regoted in the current year 10 Number of saver overflows regoted in the current year 20 Does the ULB have a savege treatment plant? 21 Pres, poserly type of treatment 24 Pres, passe goody the rate for untreated watewater the is mused? 25 Is the untreated watewater being reused? 26 Pres, passe goody the rate for untreated watewater reused 27 Pres, goody the rate for untreated watewater reused 28 Subject the purpose 29 Contreatment of untreated watewater reused 29 Contreatment of untreated watewater reused 20 Differe, goody the rate for untreated watewater reused 20 Differe purpose 20 Contreatment of untreated watewater reused 20 Differe purpose 20 Differe purpo	.11 Does the ULB contract out services related to O&M operations for sewerage?	Yes/No			NA	
14 Number of residential sever connections in the city       Number       Number<	.12 Number of HHs with individual toilets in the city	Number	156	955		1569
intract of control decision is not well with a case of a second of the case of th	.13 Number of HHs with toilets connected to sewer network in the city	Number	Ν	A		I
In Stale no. of community tooles seals in city (including mobile tooles', public tooles', humber       Number       6.3         In Stale no. of functional community tooles seals in city       Number       6.3       6.3         In Number of functional community tooles seals concelled to seave network       Number of number of seaves overflows reported in the current year       Number of number of seaves overflows reported in the current year       Number of number of seaves overflows reported in the current year       Number of number of seaves overflows reported in the current year       Number of number of seaves overflows reported in the current year       Number of number of seaves overflows reported in the current year       Number of number of seaves overflows reported in the current year       Number of number of seaves overflows reported in the current year       Number of number of seaves overflows reported in the current year       Number of number of seaves overflows reported in the current year       Number of number of seaves overflows reported in the current year       Number of number of number of seaves overflows reported in the current year       Number of number of seaves overflows reported in the current year       Number of number of seaves overflows reported in the current year       Number of number of seaves overflows reported in the current year       Number of number of seaves overflows reported in the current year       Number of number of seaves overflows reported in the current year       Number of number of seaves overflows reported in the current year       Number of number of seaves overflows reported in the current year       Number of number of seaves overflows reported in th	.14 Number of residential sewer connections in the city	Number	Ν	A		I
hich are used by community (all eseals on thy or any of the field of the community to let eseals on the community to let ese	15 Number of non-residential sewer connections in the city	Number	(	)		
Bumber of functional community tollet seats connected to sever network       Number       60       60       60         19 Number of sever overflows reported in the current year       Number       NE       NE       NE         20 Does the ULB have a sever overflows reported in the current year       Year/No       YES       NE	.16 Total no. of community toilet seats in city (including mobile toilet / public toilet hich are used by community)	Number				
19 Number of sever overflows reported in the current year       Number of sever overflows reported in the current year       Yes/No       YES       YES <td>17 Total no. of functional community toilet seats in city</td> <td>Number</td> <td>6</td> <td>3</td> <td></td> <td></td>	17 Total no. of functional community toilet seats in city	Number	6	3		
Note of the ULB have a sewage treatment plant?Yes/NoYEsNo21 If Yes, specify type of treatmentRusco f wastewaterRusco f wastewater<	18 Number of functional community toilet seats connected to sewer network	Number	6	0		
It was, specify type of treatment         الع           Cause of wastewater         Not         2021-2021         2021-2022           22 Does the ULB charge for untreated/ireated wastewater this is reuse?         Yes/No         No         No         No           23 If Yes, please specify the rate for untreated wastewater         Rs/MLD         NA         No	19 Number of sewer overflows reported in the current year	Number	(	)		
Items of watewater         Initial         2020-2021         2021-2022           22 Does the ULB charge for untreated/reated wastewater that is reused?         Yes/No         NA         6000000000000000000000000000000000000	20 Does the ULB have a sewage treatment plant?	Yes/No	YE	S	YES	
Item       Unit       2020-2021       2021-2022         22 Does the ULB charge for untreated/treated wastewater       Yes/No       NO       NO         23 If Yes, please specify the rate for untreated wastewater       Rs/MLD       NA       NA         24 If Yes, please specify the rate for untreated wastewater       Rs/MLD       NA       NO         24 If Yes, please specify the rate for treated wastewater       Rs/MLD       NA       NO         25 Is the untreated waste water being reused?       Yes/No       NO       NO         26 If Yes, specify the purpose       NA       NA       NA         Contreated waste water being reused?       MLD       NA       NA         Step in untreated wastewater reused       MLD       NA       NA         2014 reats set water       Unit       2020-2021       2021-2022         28 Sullage (Grey water from bathroom, kitchen, sink, etc. and outlet of septic nk)       In areas of ULB/ULBs with no sewer/drainage net/work       No       NO         29 Untreated sewage       JM       20201       2021-2022       2021-2022         32 Households with toilets connected to septic tanks       Number       156955       166         34 Households with toilets connected to train j settled sewer       Number       15335       1	21 If Yes, specify type of treatment				NA	
22 Does the ULB. charge for untreated/treated wastewater       Rs/MLD       NO       NO         23 If Yes, please specify the rate for untreated wastewater       Rs/MLD       NA       Image: Specify the rate for untreated wastewater         24 If Yes, please specify the rate for treated wastewater reused       MLD       NA       Image: Specify the purpose         25 Is the untreated waste water being reused?       Yes/No       NO       Image: Specify the purpose       Ima		-	2020	2021	2021.2	000
23 If Yes, please specify the rate for untreated wastewater Rs/MLO NA 100000000000000000000000000000000000					2021-2	<u>522</u>
All Ir Yes, please specify the rate for treated wastewaterRs/MLDNoNo25 Is the untreated waste water being reused?Yes/NoNoNo26 If Yes, specify the purposeMLDNANo27 If Yes, specify the purposeJacan Sol Gisposal of waste waterNoNo28 Sullage (Grey water from bathroom, kitchen, sink, etc. and outlet of septicNoNoNo29 Untreated sewageJacan Sol Gisposal of waste waterNoNoNo29 Untreated sewageJacan Sol Gisposal Of WasterNoNoNo30 Treated sewageJacan Sol Gisposal Of ULB/ULBs with no sewer/drainage networkNomberNoNo31 Households with toilets connected to septic tanksNumber15095Sol Sol Sol Sol Sol Sol Sol Sol Sol Sol	•				NO	
25 Is the untreated wate weip eing reused?       Yes/No       No       No         26 If Yes, estimated volume of untreated watewater reused       MLD       NJ       No         27 If Yes, specify the purpose       Image: Specify the purpose       No       No         Chears of disposal of wate water         Item Unit       Q202-202       2021-2022         28 Sulfage (Grey water from bathroom, kitchen, sink, etc. and outlet of septic       No       No       No         29 Untreated sewage       Image: Specify Mathroom       Number       No       No         30 Treated sewage       Image: Specify Mathroom       Number       No       Specify Mathroom         31 Households with toilets connected to septic tank as per design standards       Number       Mo       Mo       Mo         31 Households with toilets connected to drains / settled sewar       Number       Number       Mo       Mo       Mo         32 Households with toilets connected to other unsafe system (Zero discharge - ecosan toilet), mumber       Number       Mo       Mo       Mo       Mo         32 Households with toilets connected to to ther unsafe system (Zero discharge - ecosan toilet), mumber       Mo       Mo <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td></td<>						
Image: contract of the purpose       NA       NA         27 If Yes, specify the purpose       NA       NA         27 If Yes, specify the purpose       NA       NA         28 Sullage (Grey water from bathroom, kitchen, sink, etc. and outlet of septic nk),       national second s						
21 Yes, specify the purpose       Names of disposal of waster water       Names of disposal of waster water       2020-2020       2021-2022         28, Sullage (Grey water from bathroom, kitchen, sink, etc. and outlet of septic       Immediate a sewage       Immediate	-				NO	
Means of disposal of waste water         Unit         2021-2021         2021-2022           28 Sullage (Grey water from bathroom, kitchen, sink, etc. and outlet of septic nk)         Image: Solution (Seption (Septio		MLD	N	A		
Item       Unit       2020-2021       2021-2022         28 Sullage (Grey water from bathroom, kitchen, sink, etc. and outlet of septic       in weller bodies       in weller bodies         29 Untreated sewage       NA       NA       NA         30 Treated sewage       NA       NA       NA         30 Treated sewage       NA       NA       NA       NA         31 Treated sewage       NA					NA	
nk) in wheth bodies in the set of	*		2020-	·2021	2021-2	022
29 Uhreated sewage in a reak of the sewage in the sewage i					in water bodies	s '
30 Treated sewage Interest of ULB/ULBs with no sewer/drainage network Interest of ULB/ULBs with no sewer/drainage network 2020 2021 2022 2022 2021 2022	•				NIA	
In areas of ULB/ULBs with no sewer/drainage network         Litem       Unit       2020 2021       2021-2022         32 Households with toilets connected to septic tanks       Number       156955       156         33 Households with toilets connected to septic tank as per design standards       Number       2400       2021       223         34 Households with toilets with septic tank connected to drains / settled sewer       Number       3600       33       363         36 Households with toilets connected to single pit       Number       0       363       363         37 Households with toilets connected to the safe system (Zero discharge - ecosan toilets, nproved / Package septic tank, Advance onsite treatment - Johkasou, etc)       Number       0       363         39 Households with toilets connected to other unsafe system (Night soil disposal, etc)       Number       0       363         39 Households with toilets connected to other unsafe system (Night soil disposal, etc)       Number       0       363         39 Households with toilets connected to other unsafe system (Night soil disposal, etc)       Number       0       363         39 Households with toilets connected to other unsafe system (Night soil disposal, etc)       Number       0       363         41 Estimated number of septic tank, single pits cleaned annually (ULB and Private operators)       Number       1637						
ItemUnit2020- 20212021-202232 Households with toilets connected to septic tanksNumber15695515633 Households connected to septic tank as per design standardsNumber2400234 Households with septic tank connected to drains / settled sewerNumber3600335 Households with toilets with septic tank connected to soak pitsNumber15335515336 Households with toilets connected to single pitNumber0337 Households with toilets connected to twin pitNumber0338 Households with toilets connected to other safe system (Zero discharge - ecosan toilets, nproved / Package septic tank, Advance onsite treatment - Johkasou, etc)Number039 Households with toilets connected to other unsafe system (Night soil disposal, etc)Number1430.011741 Estimated number of septic tanks / single pits cleaned annually (ULB and Private operators)Number16774917443 Average capacity of septage sucking machine/ vacuum emptierCu.m / Year314244 Number of trips in a year by all sucking machine/ vacuum emptierNumber14290.0345 Total volume of septic tank effluent collected through settled sewer / drain at the inlet of meternent plant / disposal pointMLD1.7	-	r/drainage n	etwork		NA	
33 Households connected to septic tank as per design standardsNumber240034 Households with septic tank connected to drains / settled sewerNumber3600335 Households with toilets with septic tank connected to soak pitsNumber15335515336 Households with toilets connected to single pitNumber0337 Households with toilets connected to twin pitNumber0338 Households with toilets connected to other safe system (Zero discharge - ecosan toilets, nproved / Package septic tank, Advance onsite treatment - Johkasou, etc)Number039 Households with toilets connected to other unsafe system (Night soil disposal, etc)Number01441 Estimated number of septic tanks / single pits cleaned annually (ULB and Private operators)Number16774917743 Average capacity of septage sucking machine/ vacuum emptierCu.m / Year1630017744 Number of trips in a year by all sucking machine/ vacuum emptierNumber1430017745 Total volume of septic tank effluent collected through settled sewer / drain at the inlet of autment plant / disposal pointMLD1.7					2021-2	2022
34 Households with septic tank connected to drains / settled sewerNumber3600360	32 Households with toilets connected to septic tanks		Number	156955	_	156
35 Houeholds with toilets with septic tank connected to soak pits       Number       153355       153         36 Households with toilets connected to single pit       Number       0       153         37 Households with toilets connected to twin pit       Number       0       153         38 Households with toilets connected to twin pit       Number       0       153         38 Households with toilets connected to other safe system (Zero discharge - ecosan toilets, nproved / Package septic tank, Advance onsite treatment - Johkasou, etc)       Number       0       153         39 Households with toilets connected to other unsafe system (Night soil disposal, etc)       Number       0       161         39 Households with toilets connected to other unsafe system (Night soil disposal, etc)       Number       0       161         41 Estimated number of septic tanks / single pits cleaned annually (ULB and Private operators)       Number       167749       177         43 Average capacity of septage sucking machine/ vacuum emptier       Cu.m / Year       3       167       167749       177         44 Number of trips in a year by all sucking machine/ vacuum emptier       Number       14300       177       143       143         45 Total volume of septage collected by septage sucking machines       Cu.m / Year       3       178       146       177       146 <t< td=""><td>33 Households connected to septic tank as per design standards</td><td></td><td>Number</td><td>2400</td><td></td><td>2</td></t<>	33 Households connected to septic tank as per design standards		Number	2400		2
36 Households with toilets connected to single pitNumber037 Households with toilets connected to twin pitNumber038 Households with toilets connected to other safe system (Zero discharge - ecosan toilets, proved / Package septic tank, Advance onsite treatment - Johkasou, etc)Number039 Households with toilets connected to other unsafe system (Night soil disposal, etc)Number0141 Estimated number of septic tanks / single pits cleaned annually (ULB and Private operators)Number1430.01142 Total septage generatedCu.m / Year16774917243 Average capacity of septage sucking machine/ vacuum emptierCu.m / Year3144 Number of trips in a year by all sucking machine/ vacuum emptierCu.m / Year4224290.046 Total quantity of septic tank effluent collected through settled sewer / drain at the inlet of met plant / disposal pointMLD1.7	34 Households with septic tank connected to drains / settled sewer		Number	3600		3
36 Households with toilets connected to single pit       Number       0       1         37 Households with toilets connected to twin pit       Number       0       1         38 Households with toilets connected to other safe system (Zero discharge - ecosan toilets, proved / Package septic tank, Advance onsite treatment - Johkasou, etc)       Number       0       1         39 Households with toilets connected to other unsafe system (Night soil disposal, etc)       Number       0       1         41 Estimated number of septic tanks / single pits cleaned annually (ULB and Private operators)       Number       1430.0       11         42 Total septage generated       Cu.m / Year       167749       177.0         43 Average capacity of septage sucking machine/ vacum emptier       Cu.m / Year       3       1430.0       177.0         44 Number of trips in a year by all sucking machine/ vacum emptier       Kum / Year       1430.0       177.0         45 Total volume of septage collected by septage sucking machines       Cu.m / Year       3       1.7         46 Total quantity of septic tank effluent collected through settled sewer / drain at the inlet of       MLD       1.7	35 Houeholds with toilets with septic tank connected to soak pits		Number	153355		153
38 Households with toilets connected to other safe system (Zero discharge - ecosan toilets, hproved / Package septic tank, Advance onsite treatment - Johkasou, etc)       Number       0         39 Households with toilets connected to other unsafe system (Night soil disposal, etc)       Number       0         41 Estimated number of septic tanks / single pits cleaned annually (ULB and Private operators)       Number       1430.0         42 Total septage generated       Cu.m / Year       167749       174         43 Average capacity of septage sucking machine/ vacuum emptier       Cu.m / Year       3       1430.0       1430.0         45 Total volume of septic tank effluent collected through settled sewer / drain at the inlet of       MLD       1.7       167749	36 Households with toilets connected to single pit		Number	0		
Number 0 Number 0 Number 0 39 Households with toilets connected to other unsafe system (Night soil disposal, etc) 41 Estimated number of septic tanks / single pits cleaned annually (ULB and Private operators) 42 Total septage generated 43 Average capacity of septage sucking machine/ vacuum emptier 44 Number of trips in a year by all sucking machine/ vacuum emptier 45 Total volume of septage collected by septage sucking machines 46 Total quantity of septic tank effluent collected through settled sewer / drain at the inlet of 47 MLD 48 Total volume of septage point	37 Households with toilets connected to twin pit		Number	0		
41 Estimated number of septic tanks / single pits cleaned annually (ULB and Private operators)       Number       1430.0       11         42 Total septage generated       Cu.m / Year       167749       177         43 Average capacity of septage sucking machine/ vacuum emptier       Cu.m / Year       3       3         44 Number of trips in a year by all sucking machine/ vacuum emptier       Number       1430       1430         45 Total volume of septage collected by septage sucking machines       Cu.m / Year       4290.0       3         46 Total quantity of septic tank effluent collected through settled sewer / drain at the inlet of       MLD       1.7		cosan toilets,	Number	0		
42 Total septage generated Cu.m / Year 167749 174 43 Average capacity of septage sucking machine/ vacuum emptier Cu.m / Year 3 44 Number of trips in a year by all sucking machine/ vacuum emptier Number 1430 45 Total volume of septage collected by septage sucking machines Cu.m / Year 4290.0 46 Total quantity of septic tank effluent collected through settled sewer / drain at the inlet of MLD 1.7	39 Households with toilets connected to other unsafe system (Night soil disposal, etc)	)	Number	0		
42 Total septage generated       Cu.m / Year       167749       174         43 Average capacity of septage sucking machine/ vacuum emptier       Cu.m / Year       3       3         44 Number of trips in a year by all sucking machine/ vacuum emptier       Number       1430       3         45 Total volume of septage collected by septage sucking machines       Cu.m / Year       4290.0       3         46 Total quantity of septic tank effluent collected through settled sewer / drain at the inlet of plant / disposal point       MLD       1.7	41 Estimated number of septic tanks / single pits cleaned annually (ULB and Private of	operators)	Number	1430.0		11
43 Average capacity of septage sucking machine/ vacuum emptier       Cu.m / Year       3         44 Number of trips in a year by all sucking machine/ vacuum emptier       Number       1430         45 Total volume of septage collected by septage sucking machines       Cu.m / Year       4290.0         46 Total quantity of septic tank effluent collected through settled sewer / drain at the inlet of plant / disposal point       MLD       1.7	42 Total septage generated		Cu.m / Year	167749		
45 Total volume of septage collected by septage sucking machines Cu.m / Year 4290.0 46 Total quantity of septic tank effluent collected through settled sewer / drain at the inlet of MLD 1.7 eatment plant / disposal point	43 Average capacity of septage sucking machine/ vacuum emptier		Cu.m / Year	3		
45 Total volume of septage collected by septage sucking machines Cu.m / Year 4290.0 46 Total quantity of septic tank effluent collected through settled sewer / drain at the inlet of MLD 1.7 eatment plant / disposal point	14 Number of trips in a year by all sucking machine/ vaccum emptier		Number	1430		
46 Total quantity of septic tank effluent collected through settled sewer / drain at the inlet of MLD 1.7 eatment plant / disposal point	45 Total volume of septage collected by septage sucking machines		Cu.m / Year	4290.0		
47 Charge louid by agancy for amphying contintable incide eity limite De/tria 1000		t the inlet of	MLD	1.7		
	47 Charge lovied by agency for emphying contintable incide city limits		De/trip	1000		

5.47 Charge levied by agency for emptying septic tanks inside city limits	KS/ trip	1000	1000
3.48 Charge levied by agency for emptying tanks outside city limits	Rs/trip	1000	1000
3.49 Does the ULB have facilities to treat septage?	Yes/No	YES	YES 🗸
3.50 If Yes, then specify type of treatment facility		1	Co-treatment at own 🗸
Enter city name where septage is being treated			NA
If Yes, then specify treatment technology of STP or FSTP			STP
3.51 If yes, then specify installed capacity of septage treatment facility	Cu.m / Year	NA	NA
3.52 If yes, then specify quantity of septage received at treatment facility	Cu.m / Year	3960.0	3960.0
3.53 If yes, then specify quantum of treated septage reused after treatment	Kgs / Year	1163921.0	1163948.0
3.54 Number of Treated Septage Samples Tested in a year	Number	30.0	30.0
3.55 Number of Treated Septage Samples Passed in a year	Number	30.0	30.0
3.56 Location of disposal of untreated septage			Water bodies
3.57 Does ULB have treatmet plant for grey water / effluent collected from settled sewers/drains ?	Yes/No	YES	YES 🗸
3.58 If yes, specify type of treatment?		74.5	At existing STP 🗸
3.59 If yes, specify installed capacity of treatment plant?	MLD		74.5
3.60 If yes, specify quantity of effluent received at treatment plant	MLD	1.5	1.5
3.61 If yes, specify quantity of treated effluent reused	MLD	0.0	0.0
3.62 Number of treated effluent samples tested in a year	Number	30	30
3.63 Number of treated effluent samples passed in a year	Number	30	30

# 4. Solid Waste Management

			🗌 Update
Item	Unit	2020-2021	2021-2022
4.1 Total number of wards in the city	Number	22	22
Number of wards covered by primary collection agencies for SWM			
4.2 ULB	Number	0	22
4.3 Private Agencies	Number	22	22
4.4 Resident Welfare Associations	Number	0	62
4.5 Non Governmental Organization (NGO) / Community Based Organization (CBOs)	Number	0	22
4.6 Number of sweepers deployed for road sweeping	Number	861	861
4.7 Total length of road swept	Km	256.0	256.0
4.8 Number of secondary storage bins	Number	0.0	0.0
4.9 Capacity of secondary storage bins	Tonnes	0.0	0.0
4.10 Frequency of secondary collection of waste in a week	Days	0.0	0.0
Does the ULB contract out services related to			
4.11 Secondary collection?	Yes/No	YES	YES 🗸
4.12 Transportation?	Yes/No	YES	YES 🗸
4.13 Treatment?	Yes/No	NO	YES 🗸
4.14 Disposal?	Yes/No	YES	YES 🗸

### 5. Financial Details for ULB

			🗌 Update
Capital receipts of U	LB		
Item	Unit	2020-2021	2021-2022
5.1 Grants (financial award given by the state or central government for capital work only)	Rs. Lakhs	18669.28	7939.0
5.2 Borrowings / loans	Rs. Lakhs	0	0
5.3 Others	Rs. Lakhs	0.0	0.0
Total	Rs. Lakhs	18669.28	7939.00

5.4 Water supply     Rs. Lakhs       5.5 Wastewater     Rs. Lakhs       5.6 MSWM (Solid waste management)     Rs. Lakhs       5.7 Others     Rs. Lakhs       Total     Revenue Receipts of ULB       5.8 Own Tax Revenue Income     Rs. Lakhs       5.9 Non-Tax Revenue Income     Rs. Lakhs       5.10 Revenue Grants & Contribution     Rs. Lakhs       5.11 Establishment Expenditure     Rs. Lakhs       5.12 Operations and maintenance     Rs. Lakhs       5.13 Outsourcing / Contract     Rs. Lakhs       5.14 Others     Rs. Lakhs       5.15 Total Extraordinary Expenditure of ULB     Rs. Lakhs       5.15 Total Extraordinary Expenditure of ULB     Rs. Lakhs       5.16 Total Extraordinary Expenditure of ULB     Rs. Lakhs       5.17 Arrears at the beginning of current year     Rs. Lakhs       5.20 Collection against arrears     Rs. Lakhs       5.21 Total payment due to the state electricity board for oustanding electricity bills and penalties     Rs. Lakhs       5.22 Total payment due to the state electricity board for oustanding electricity bills     Rs. Lakhs       5.23 Repayment of loans     Rs. Lakhs       5.24 Total     Rs. Lakhs       5.24 Total payment due tor bulk supply (irrigation) including charges and penalties     Rs. Lakhs       5.24 Total     Rs. Lakhs       5.24 Total     Rs. Lakhs	101.52 1055.0 4246.94	116
c. SMSWM (Solid waste management)       Rs. Lakks         i.7 Others       Rs. Lakks         i.7 Others       Rs. Lakks         i.8 Own Tax Revenue Income       Rs. Lakks         i.9 Non-Tax Revenue Income       Rs. Lakks         i.0 Revenue Grants & Contribution       Rs. Lakks         i.0 Revenue Grants & Contribution       Rs. Lakks         i.11 Establishment Expenditure       Rs. Lakks         i.12 Operations and maintenance       Rs. Lakks         i.13 Outsourcing / Contract       Rs. Lakks         i.14 Others       Rs. Lakks         i.15 Total Extraordinary Expenditure of ULB       Rs. Lakks         i.16 Total Extraordinary Expenditure of ULB       Rs. Lakks         i.17 Orders at the beginning of current year       Rs. Lakks         i.18 Current year billed demand       Rs. Lakks         i.19 Collection against arrears       Rs. Lakks         i.21 Total payment due to the state electricity board for oustanding electricity bills       Rs. Lakks         i.22 Total payment due to the state electricity board for oustanding electricity bills       Rs. Lakks         i.22 Total payment due to ro bilk supply (irrigation) including charges and penalties       Rs. Lakks         i.23 Depenter ture graves       Rs. Lakks         i.24 Total       Rs. Lakks         i		
A7 Others Research Re	4246.94	2813.
Action       Revenue Receipts of ULS         AS Own Tax Revenue Income       Rs. Lakhs         AS Own Tax Revenue Grants & Contribution       Rs. Lakhs         AS Own Tax Revenue Expenditure       Rs. Lakhs         AS Own Tax Revenue Spenditure of ULS       Rs. Lakhs         AS To Total Extraordinary Income of ULB       Rs. Lakhs         AS To Total Extraordinary Expenditure of ULB       Rs. Lakhs         AS Own Tax Revenue The beginning of current year       Rs. Lakhs         AS Out Collection against arrears       Rs. Lakhs         AS Out Depayment due to the state electricity bord for Outstanding electricity Dills       Rs. Lakhs         AS A Depayment of Ioans       Rs. Lakhs         AS A Depayme	•	743.6
Revenue Receipts of ULB         6.8 Own Tax Revenue Income       Rs. Lakhs         6.9 Non-Tax Revenue Income       Rs. Lakhs         6.10 Revenue Grants & Contribution       Rs. Lakhs         6 total       Revenue Expenditure of ULB         6.11 Establishment Expenditure       Rs. Lakhs         6.12 Operations and maintenance       Rs. Lakhs         6.13 Outsourcing / Contract       Rs. Lakhs         6.14 Others       Rs. Lakhs         6.15 Total Extraordinary Income of ULB       Rs. Lakhs         6.16 Total Extraordinary Expenditure of ULB       Rs. Lakhs         6.17 Arrears at the beginning of current year       Rs. Lakhs         6.18 Current year billed demand       Rs. Lakhs         6.20 Collection against arrears       Rs. Lakhs         6.21 Total payment due to the state electricity board for oustanding electricity bills       Rs. Lakhs         6.22 Total payment of loans       Rs. Lakhs         6.23 Repayment of loans       Rs. Lakhs         6.24 Others       Rs. Lakhs         6.25 Point Extraordinary Expenditure of bills through banks?       Ys. Lakhs         6.24 Others       Rs. Lakhs         6.25 Total payment due to the state electricity board for oustanding electricity bills       Rs. Lakhs         6.24 Others       Rs. Lakhs	21074.8	10629.1
5.8 Own Tax Revenue Income       Rs. Lakhs         5.9 Non-Tax Revenue Income       Rs. Lakhs         5.10 Revenue Grants & Contribution       Rs. Lakhs         6.11 Establishment Expenditure       Rs. Lakhs         5.12 Operations and maintenance       Rs. Lakhs         5.13 Outsourcing / Contract       Rs. Lakhs         5.14 Others       Rs. Lakhs         6.13 Outsourcing / Contract       Rs. Lakhs         6.14 Others       Rs. Lakhs         6.15 Total Extraordinary Income of ULB       Rs. Lakhs         6.15 Total Extraordinary Expenditure of ULB       Rs. Lakhs         5.16 Total Extraordinary Expenditure of ULB       Rs. Lakhs         5.17 Arrears at the beginning of current year       Rs. Lakhs         5.18 Current year billed demand       Rs. Lakhs         5.20 Collection against arrears       Rs. Lakhs         5.21 Total payment due to the state electricity board for oustanding electricity bills       Rs. Lakhs         5.22 Total payment of loans       Rs. Lakhs         5.22 Total payment of loans       Rs. Lakhs         5.23 Repayment of loans       Rs. Lakhs         5.24 Others       Rs. Lakhs         5.23 Repayment of loans       Rs. Lakhs         5.24 Others       Rs. Lakhs         5.24 Others       Rs. La	26478.26	14302.64
39 Non-Tax Revenue Income       R5. Lakhs         6.10 Revenue Grants & Contribution       R5. Lakhs         otal       Revenue Expenditure of ULB         7.11 Establishment Expenditure       R5. Lakhs         7.12 Operations and maintenance       R5. Lakhs         7.13 Outsourcing / Contract       R5. Lakhs         7.14 Others       R5. Lakhs         7.15 Total Extraordinary Income of ULB       R5. Lakhs         7.16 Total Extraordinary Expenditure of ULB       R5. Lakhs         7.17 Arrears at the beginning of current year       R5. Lakhs         7.10 Collection against current year demand       R5. Lakhs         7.10 Collection against current year demand       R5. Lakhs         7.20 Collection against current year demand       R5. Lakhs         7.21 Total payment due to the state electricity board for oustanding electricity bills       R5. Lakhs         7.21 Total payment due to the state electricity board for oustanding electricity bills       R5. Lakhs         7.22 Total payment due to the state electricity board for oustanding electricity bills       R5. Lakhs         7.23 Repayment of Ioans       R5. Lakhs         7.24 Total payment due for bulk supply (irrigation) including charges and penalties       R5. Lakhs         7.24 Total       R5. Lakhs         7.25 Does the ULB facilitate payment of bills through banks?	12057.0	
A 10 Revenue Grants & Contribution R. Lakhs otal Revenue Expenditure S. Lakhs A 11 Establishment Expenditure R. Lakhs A 12 Operations and maintenance R. Lakhs A 13 Outsourcing / Contract R. Lakhs A 14 Others R. Lakhs A 14 Others R. Lakhs A 15 Total Extraordinary Income of ULB R. Lakhs A 16 Total Extraordinary Expenditure of ULB R. Lakhs A 16 Total Extraordinary Expenditure of ULB R. Lakhs A 16 Total Extraordinary Expenditure of ULB R. Lakhs A 19 Onlection against arrears R. Lakhs A 19 Onlection against arrears R. Lakhs A 20 Collection against current year R. Lakhs A 20 Collection against current year R. Lakhs A 20 Collection against current year A R. Lakhs A 20 Collection against are A R. Lakhs A 20 Collection A R. L	12957.0	20108.0
Revenue Expenditure of ULB         S.11 Establishment Expenditure         S.12 Operations and maintenance         S.13 Outsourcing / Contract         S.14 Others         S.14 Others         S.15 Total Extraordinary Income of ULB         S.15 Total Extraordinary Expenditure of ULB         S.16 Total Extraordinary Expenditure of ULB         S.17 Arrears at the beginning of current year         S.18 Current year billed demand         S.19 Collection against arrears         S.20 Collection against current year demand         S.21 Total payment due to the state electricity board for oustanding electricity bills         S.22 Total payment due to the state electricity board for oustanding electricity bills         S.22 Total payment of Ioans         S.23 Repayment of Ioans         S.24 Total         S.24 Total         S.20 Does the ULB facilitate payment of bills through banks?         Yes/No         S.30 Does the ULB have various mechanisms to facilitate collection of bills at ward yes/No         S.31 Does the ULB outsource its bill collections to private agencies, etc?         Yes/No         S.32 What is the penalty for late payment?	968.37	517
Revenue Expenditure of ULB         5.11 Establishment Expenditure       Rs. Lakhs         5.12 Operations and maintenance       Rs. Lakhs         5.13 Outsourcing / Contract       Rs. Lakhs         5.14 Others       Rs. Lakhs         6.14 Others       Rs. Lakhs         6.14 Others       Rs. Lakhs         6.15 Total Extraordinary Income of ULB       Rs. Lakhs         5.15 Total Extraordinary Expenditure of ULB       Rs. Lakhs         6.15 Total Extraordinary Expenditure of ULB       Rs. Lakhs         6.15 Total Extraordinary Expenditure of ULB       Rs. Lakhs         6.17 Arrears at the beginning of current year       Rs. Lakhs         6.19 Collection against arrears       Rs. Lakhs         6.20 Collection against current year demand       Rs. Lakhs         6.21 Total payment due to the state electricity board for oustanding electricity bills       Rs. Lakhs         6.22 Total payments due for bulk supply (irrigation) including charges and penalties       Rs. Lakhs         6.24 Others       Rs. Lakhs       Rs. Lakhs         <	14169.0	6077
5.11 Establishment Expenditure       Rs. Lakhs         5.12 Operations and maintenance       Rs. Lakhs         5.13 Outsourcing / Contract       Rs. Lakhs         5.14 Others       Rs. Lakhs         5.14 Others       Rs. Lakhs         5.14 Others       Rs. Lakhs         5.15 Total Extraordinary Income of ULB       Rs. Lakhs         5.15 Total Extraordinary Expenditure of ULB       Rs. Lakhs         5.16 Total Extraordinary Expenditure of ULB       Rs. Lakhs         5.17 Arrears at the beginning of current year       Rs. Lakhs         5.19 Collection against arrears       Rs. Lakhs         5.20 Collection against current year demand       Rs. Lakhs         5.21 Total payment due to the state electricity board for oustanding electricity bills and penalties       Rs. Lakhs         5.22 Total payments due for bulk supply (Irrigation) including charges and penalties       Rs. Lakhs         5.22 Total payment of loans       Rs. Lakhs         5.24 Others       Rs. Lakhs         5.24 Others       Rs. Lakhs         5.29 Does the ULB facilitate payment of bills through banks?       Yes/No         5.30 Does the ULB have various mechanisms to facilitate collection of bills at ward evel like e-kiosks, civic centres, etc?       Yes/No         5.31 Does the ULB outsource its bill collections to private agencies, etc?       Yes/No	28094.37	26702.54
A.12 Operations and maintenance       Rs. Lakhs         A.13 Outsourcing / Contract       Rs. Lakhs         A.14 Others       Rs. Lakhs         A.14 Others       Rs. Lakhs         A.14 Others       Rs. Lakhs         A.14 Others       Rs. Lakhs         A.15 Total Extraordinary Income of ULB       Rs. Lakhs         A.15 Total Extraordinary Expenditure of ULB       Rs. Lakhs         A.16 Total Extraordinary Expenditure of ULB       Rs. Lakhs         A.17 Arrears at the beginning of current year       Rs. Lakhs         A.19 Collection against arrears       Rs. Lakhs         A.20 Collection against current year demand       Rs. Lakhs         A.21 Total payment due to the state electricity board for oustanding electricity bills       Rs. Lakhs         A.22 Total payment of loans       Rs. Lakhs         A.23 Repayment of loans       Rs. Lakhs         A.24 Total       Not         A.29 Does the ULB facilitate payment of bills through banks?       Yes/No         A.30 Does the ULB facilitate payment of facilitate collection of bills at ward       Yes/No         A.31 Does the ULB outsource its bill collections to priva	14069.78	14332
5.13 Outsourcing / Contract       Rs. Lakhs         5.14 Others       Rs. Lakhs         fotal       Rs. Lakhs         fotal       Rs. Lakhs         5.15 Total Extraordinary Income of ULB       Rs. Lakhs         5.16 Total Extraordinary Expenditure of ULB       Rs. Lakhs         5.17 Arrears at the beginning of current year       Rs. Lakhs         5.18 Current year billed demand       Rs. Lakhs         5.19 Collection against arrears       Rs. Lakhs         5.20 Collection against current year demand       Rs. Lakhs         5.21 Total payment due to the state electricity board for oustanding electricity bills       Rs. Lakhs         5.22 Total payment due to the state electricity board for oustanding electricity bills       Rs. Lakhs         5.22 Total payment of loans       Rs. Lakhs         5.22 Total payment of loans       Rs. Lakhs         5.24 Total       Rs. Lakhs         5.24 Total       Rs. Lakhs         5.29 Does the ULB facilitate payment of bills through banks?       Yes/No         5.30 Does the ULB facilitate payment of bills through banks?       Yes/No         5.31 Does the ULB dave various mechanisms to facilitate collection of bills at ward ever like e-kiosks, civic centres, etc?       Yes/No         5.32 What is the penalty for late payment?       Yes/No	542.14	
5.14 Others       Rs. Lakhs         foral       Rs. Lakhs         5.15 Total Extraordinary Income of ULB       Rs. Lakhs         5.16 Total Extraordinary Expenditure of ULB       Rs. Lakhs         5.16 Total Extraordinary Expenditure of ULB       Rs. Lakhs         5.16 Total Extraordinary Expenditure of ULB       Rs. Lakhs         5.17 Arrears at the beginning of current year       Rs. Lakhs         5.18 Current year billed demand       Rs. Lakhs         5.19 Collection against arrears       Rs. Lakhs         5.20 Collection against current year demand       Rs. Lakhs         5.20 Collection against current year demand       Rs. Lakhs         5.20 Collection against current year demand       Rs. Lakhs         5.21 Total payment due to the state electricity board for oustanding electricity bills       Rs. Lakhs         5.22 Total payment of loans       Rs. Lakhs         5.23 Repayment of loans       Rs. Lakhs         5.24 Total       Rs. Lakhs         5.29 Does the ULB facilitate payment of bills through banks?       Yes/No         5.29 Does the ULB facilitate payment of bills through banks?       Yes/No         5.31 Does the ULB duetsurce its bill collections to private agencies, etc?       Yes/No         5.32 What is the penalty for late payment?       %	7793.37	4326.
Fotal       Rs. Lakhs         5.15 Total Extraordinary Income of ULB       Rs. Lakhs         5.16 Total Extraordinary Expenditure of ULB       Rs. Lakhs         5.16 Total Extraordinary Expenditure of ULB       Rs. Lakhs         5.17 Arrears at the beginning of current year       Rs. Lakhs         5.18 Current year billed demand       Rs. Lakhs         5.19 Collection against arrears       Rs. Lakhs         5.20 Collection against current year demand       Rs. Lakhs         5.20 Collection against current year demand       Rs. Lakhs         5.21 Total payment due to the state electricity board for oustanding electricity bills       Rs. Lakhs         5.22 Total payments due for bulk supply (irrigation) including charges and penalties       Rs. Lakhs         5.22 Total payment of loans       Rs. Lakhs         5.24 Others       Rs. Lakhs         5.24 Total       Rs. Lakhs         5.29 Does the ULB facilitate payment of bills through banks?       Yes/No         5.30 Does the ULB have various mechanisms to facilitate collection of bills at ward ves/No       Yes/No         5.31 Does the ULB outsource its bill collections to private agencies, etc?       Yes/No         5.32 What is the penalty for late payment?       %	407297.0	702.3
5.15 Total Extraordinary Income of ULB Rs. Lakhs   5.16 Total Extraordinary Expenditure of ULB Rs. Lakhs   6.16 Total Extraordinary Expenditure of ULB Rs. Lakhs   7 Arrears at the beginning of current year Rs. Lakhs   5.18 Current year billed demand Rs. Lakhs   5.19 Collection against arrears Rs. Lakhs   5.20 Collection against current year demand Rs. Lakhs   5.20 Collection against current year demand Rs. Lakhs   5.21 Total payment due to the state electricity board for oustanding electricity bills Rs. Lakhs   5.22 Total payments due for bulk supply (irrigation) including charges and penalties Rs. Lakhs   5.22 Total payment of loans Rs. Lakhs   5.24 Others Rs. Lakhs   5.24 Others Rs. Lakhs   5.29 Does the ULB facilitate payment of bills through banks? Yes/No   5.30 Does the ULB have various mechanisms to facilitate collection of bills at ward yes/No Yes/No   5.31 Does the ULB outsource its bill collections to private agencies, etc? Yes/No   5.32 What is the penalty for late payment? %	407297.0	41845.55
8.16 Total Extraordinary Expenditure of ULB       Rs. Lakhs         Property tax details for ULB         6.17 Arrears at the beginning of current year       Rs. Lakhs         6.18 Current year billed demand       Rs. Lakhs         6.19 Collection against arrears       Rs. Lakhs         6.20 Collection against current year demand       Rs. Lakhs         6.20 Collection against current year demand       Rs. Lakhs         6.20 Collection against current year demand       Rs. Lakhs         6.21 Total payment due to the state electricity board for oustanding electricity bills       Rs. Lakhs         6.22 Total payments due for bulk supply (irrigation) including charges and penalties       Rs. Lakhs         6.22 Total payment of loans       Rs. Lakhs         6.24 Others       Rs. Lakhs         6.24 Others       Rs. Lakhs         6.29 Does the ULB facilitate payment of bills through banks?       Yes/No         6.30 Does the ULB have various mechanisms to facilitate collection of bills at ward evel like e-kiosks, civic centres, etc?       Yes/No         6.31 Does the ULB outsource its bill collections to private agencies, etc?       Yes/No         6.32 What is the penalty for late payment?       %		
Property tax details for ULB         5.17 Arrears at the beginning of current year       Rs. Lakhs         5.18 Current year billed demand       Rs. Lakhs         5.19 Collection against arrears       Rs. Lakhs         5.20 Collection against current year demand       Rs. Lakhs         5.20 Collection against current year demand       Rs. Lakhs         5.21 Total payment due to the state electricity board for oustanding electricity bills       Rs. Lakhs         5.22 Total payments due for bulk supply (irrigation) including charges and penalties       Rs. Lakhs         5.22 Total payment of loans       Rs. Lakhs         5.24 Others       Rs. Lakhs         5.24 Total       Rs. Lakhs         5.29 Does the ULB facilitate payment of bills through banks?       Yes/No         5.30 Does the ULB have various mechanisms to facilitate collection of bills at ward evel like e-kiosks, civic centres, etc?       Yes/No         5.31 Does the ULB notsource its bill collections to private agencies, etc?       Yes/No         5.32 What is the penalty for late payment?       %	0.0	C
S.17 Arrears at the beginning of current year       Rs. Lakhs         S.18 Current year billed demand       Rs. Lakhs         S.19 Collection against arrears       Rs. Lakhs         S.20 Collection against current year demand       Rs. Lakhs         S.20 Collection against current year demand       Rs. Lakhs         S.20 Collection against current year demand       Rs. Lakhs         S.21 Total payment due to the state electricity board for oustanding electricity bills       Rs. Lakhs         S.22 Total payments due for bulk supply (irrigation) including charges and penalties       Rs. Lakhs         S.22 Total payment of loans       Rs. Lakhs         S.24 Others       Rs. Lakhs         S.24 Total       Rs. Lakhs         S.24 Total       Rs. Lakhs         S.29 Does the ULB facilitate payment of bills through banks?       Yes/No         S.30 Does the ULB have various mechanisms to facilitate collection of bills at ward evel like e-kiosks, civic centres, etc?       Yes/No         S.31 Does the ULB outsource its bill collections to private agencies, etc?       Yes/No         S.32 What is the penalty for late payment?       %	0.0	O
5.19 Collection against arrears Rs. Lakhs   5.20 Collection against current year demand Rs. Lakhs   6.21 Total payment due to the state electricity board for oustanding electricity bills Rs. Lakhs   6.21 Total payment due to the state electricity board for oustanding electricity bills Rs. Lakhs   6.22 Total payments due for bulk supply (irrigation) including charges and penalties Rs. Lakhs   6.23 Repayment of loans Rs. Lakhs   6.24 Others Rs. Lakhs   6.25 Total Rs. Lakhs   6.26 Total Rs. Lakhs   6.27 Total Rs. Lakhs   6.29 Does the ULB facilitate payment of bills through banks? Yes/No   6.30 Does the ULB have various mechanisms to facilitate collection of bills at ward evel like e-kiosks, civic centres, etc? Yes/No   6.31 Does the ULB outsource its bill collections to private agencies, etc? Yes/No   6.32 What is the penalty for late payment? %	1170.55	1246
5.19 Collection against arrears Rs. Lakhs   5.20 Collection against current year demand Rs. Lakhs   6.21 Total payment due to the state electricity board for oustanding electricity bills and penalties Rs. Lakhs   5.22 Total payments due for bulk supply (irrigation) including charges and penalties Rs. Lakhs   5.23 Repayment of loans Rs. Lakhs   5.24 Others Rs. Lakhs   5.24 Total Rs. Lakhs   5.29 Does the ULB facilitate payment of bills through banks? Yes/No   5.30 Does the ULB have various mechanisms to facilitate collection of bills at ward evel like e-kiosks, civic centres, etc? Yes/No   5.31 Does the ULB outsource its bill collections to private agencies, etc? Yes/No   5.32 What is the penalty for late payment? %	3711.11	3810
5.20 Collection against current year demand Rs. Lakhs   0utstanding Payments of ULB   5.21 Total payment due to the state electricity board for oustanding electricity bills Rs. Lakhs   5.22 Total payments due for bulk supply (irrigation) including charges and penalties Rs. Lakhs   5.23 Repayment of loans Rs. Lakhs   5.24 Others Rs. Lakhs   5.24 Total Rs. Lakhs   5.29 Does the ULB facilitate payment of bills through banks? Yes/No   5.30 Does the ULB have various mechanisms to facilitate collection of bills at ward evel like e-kiosks, civic centres, etc? Yes/No   5.31 Does the ULB outsource its bill collections to private agencies, etc? Yes/No   5.32 What is the penalty for late payment? %	585.27	918.0
Outstanding Payments of ULB         5.21 Total payment due to the state electricity board for oustanding electricity bills and penalties       Rs. Lakhs         5.22 Total payments due for bulk supply (irrigation) including charges and penalties       Rs. Lakhs         5.23 Repayment of loans       Rs. Lakhs         5.24 Others       Rs. Lakhs         5.24 Total       Rs. Lakhs         5.24 Total       Rs. Lakhs         5.29 Does the ULB facilitate payment of bills through banks?       Yes/No         5.30 Does the ULB have various mechanisms to facilitate collection of bills at ward evel like e-kiosks, civic centres,etc?       Yes/No         5.31 Does the ULB outsource its bill collections to private agencies, etc?       Yes/No         5.32 What is the penalty for late payment?       %	2712.57	
5.21 Total payment due to the state electricity board for oustanding electricity bills Rs. Lakhs   5.22 Total payments due for bulk supply (irrigation) including charges and penalties Rs. Lakhs   5.23 Repayment of loans Rs. Lakhs   5.24 Others Rs. Lakhs   5.24 Total Rs. Lakhs   5.25 Does the ULB facilitate payment of bills through banks? Yes/No   5.30 Does the ULB have various mechanisms to facilitate collection of bills at ward evel like e-kiosks, civic centres, etc? Yes/No   5.31 Does the ULB outsource its bill collections to private agencies, etc? Yes/No   5.32 What is the penalty for late payment? %		3082.1
.23 Repayment of loans       Rs. Lakhs         .24 Others       Rs. Lakhs         .24 Total       Rs. Lakhs         Improving Collection efficiency         Improving Collection efficiency         Improving Collection efficiency         Item         0       Vitit         .29 Does the ULB facilitate payment of bills through banks?       Yes/No         .30 Does the ULB have various mechanisms to facilitate collection of bills at ward evel like e-kiosks, civic centres,etc?       Yes/No         .31 Does the ULB outsource its bill collections to private agencies, etc?       Yes/No         .32 What is the penalty for late payment?       %	1253	199
5.24 Others Rs. Lakhs   5.24 Total Rs. Lakhs   5.24 Total Rs. Lakhs   Improving Collection efficiency   Item Unit   5.29 Does the ULB facilitate payment of bills through banks? Yes/No   5.30 Does the ULB have various mechanisms to facilitate collection of bills at ward evel like e-kiosks, civic centres,etc? Yes/No   5.31 Does the ULB outsource its bill collections to private agencies, etc? Yes/No   5.32 What is the penalty for late payment? %	1300	
Example 2.24 Total       Rs. Lakhs         Improving Collection efficiency         Item       Unit         5.29 Does the ULB facilitate payment of bills through banks?       Yes/No         5.30 Does the ULB have various mechanisms to facilitate collection of bills at ward evel like e-kiosks, civic centres,etc?       Yes/No         5.31 Does the ULB outsource its bill collections to private agencies, etc?       Yes/No         5.32 What is the penalty for late payment?       %	0.0	0
Improving Collection efficiency         Item       Unit         5.29 Does the ULB facilitate payment of bills through banks?       Yes/No         5.30 Does the ULB have various mechanisms to facilitate collection of bills at ward evel like e-kiosks, civic centres,etc?       Yes/No         5.31 Does the ULB outsource its bill collections to private agencies, etc?       Yes/No         5.32 What is the penalty for late payment?       %	0.0	C
ItemUnit5.29 Does the ULB facilitate payment of bills through banks?Yes/No5.30 Does the ULB have various mechanisms to facilitate collection of bills at ward evel like e-kiosks, civic centres,etc?Yes/No5.31 Does the ULB outsource its bill collections to private agencies, etc?Yes/No5.32 What is the penalty for late payment?%	2553.00	1998.00
ItemUnit5.29 Does the ULB facilitate payment of bills through banks?Yes/No5.30 Does the ULB have various mechanisms to facilitate collection of bills at ward evel like e-kiosks, civic centres,etc?Yes/No5.31 Does the ULB outsource its bill collections to private agencies, etc?Yes/No5.32 What is the penalty for late payment?%		
5.30 Does the ULB have various mechanisms to facilitate collection of bills at ward evel like e-kiosks, civic centres,etc?       Yes/No         5.31 Does the ULB outsource its bill collections to private agencies, etc?       Yes/No         5.32 What is the penalty for late payment?       %	2020-2021	2021-2022
evel like e-kiosks, civic centres,etc? Yes/No i.31 Does the ULB outsource its bill collections to private agencies, etc? Yes/No i.32 What is the penalty for late payment? %	YES	YES 🗸
5.32 What is the penalty for late payment? %	YES	YES
	NO	NO
Remark	NA	Ν
Item Unit 2020-2021	2021-2022	🗌 Upda
3.59 TO 3.63 Remark VALUES AS PER RECORD.		

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CEPT University located in Ahmedabad in India is a leading institution offering undergraduate and postgraduate programmes in Architecture, Planning, Building Construction, Interior Design, Technology Management and Arts through its various schools. Since its inception in 1962, CEPT's mission has been to contribute to development issues related to urban and rural

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Home	Performance Assessment	Performanc	e Improvement	Urban Sanitation	Resources	About Us	Data Entry	
PP_KPI								
								s
	PERFOR	MANCE A	SSESSMEN Amrav	Г SYSTEM (PAS ′ati	5) PROJEC			
eneral Inforr	nation Water Supply Sewerage and	Drainago Solid	Waste Management	ERI Reliability CTPT	Info WR and RWI			
	nation water Supply Sewerage and	Drainage Sona	waste Hanagement					
	R	ELIABILI	TY ASSESSM	ENT: FY 2021-2	2022			
	Reset	Val	idation	Submit	Go Back to Da	ita Entry		Sa
1. Coverage								
	Reliability parameters	s for water s	supply, wastewa	ter, SWM and SWD		2020-202	21 2021-20	22
1.1 What is	s the basis of estimation of		1 Through house	old surveys (1-5 yrs)		NO	NO	
				/ tax/billing records		NO	NO	
				-		YES		×
HHs ser	ved with individual water supply o	3. Number of resid			NO	YES	~	
			4. Past trends/surveys			NO	NO	~
			5. Area covered by distribution network			NO	NO	~
			6. Road covered by network length			YES	NO	~
		1. Through household surveys (1-5 yrs)		YES	YES	~		
Propertie		2. Through propert				YES	~	
			3. Area covered by toilet facilities			YES	YES	~
			1. through househ	old surveys (1-5 yrs)		NO	NO	~
			2. Through propert	y tax records		NO	NO	~
Prop	perties served with sewerage conn	ections	3. Number of sewer connections			YES	YES	~
- 1			4. Past trends/surveyse			NO	NO	~
			5. Area covered by sewer network			YES	YES	~
			6. Road length covered by sewerage			YES	YES	~
			1. Through househ	old surveys (1-5 yrs)		NO	NO	~
Household	s served with septic tank connect	ions / twin pit	2. Through propert	y tax records or BU per	mission records	NO	NO	~
	system		3. Past trends/surv	reys		NO	NO	~
			4. Area covered by	septic tank		NO	NO	~
			1. Through househ	old surveys (1-5 yrs)		NO	NO	~
HHS and	established served by door to doo	or collection.	2. Quantity of was	e collected		NO	NO	~
			3. No. of wards se	rved		NO	NO	~
1.2 How a	are records of HHs served by v	vater supply	1. Computerised			YES	YES	~
	maintained?		2. Only Manual			NO	NO	~
How are re	cords of population saved mai	intained for						
	Toilets		1. Computerised			NO	NO	~
	_		2. Only Manual			YES	YES	~
	Sewerage		1. Computerised			NO	NO	~

	z. Only Manual		
	1. Computerised	NO	NO 🗸
Onsite sanitation system	2. Only Manual	YES	YES 🗸
	1. Computerised	NO	NO 🗸
Door to door collection of MSW	2. Only Manual	YES	YES 🗸
low are connection registers maintained for			
	1. Computerised	YES	YES 🗸
Water supply	2. Only Manual	NO	NO 🗸
	1. Computerised	NO	NO 🗸
Sewerage	2. Only Manual	YES	YES 🗸
Storm Water Drains			
What is the basis of estimation of length of pucca and	1. Ground level surveys (1-5 yrs)	NO	NO 🗸
covered drains?	2. Based on road maps (<5 yrs old)	YES	YES 🗸
	1. Flood monitoring stations	YES	YES 🗸
How are flood prone points identified in the city?	2. Complaints/reports from citizens	YES	YES 🗸

### 2. Coverage in slums

			🗌 Update
Reliability parameters for water	supply, wastewater, SWM and SWD	2020-2021	2021-2022
2.1 What is the basis of estimation of population/HHs in	1. Recent Survey (1-3yrs)	YES	YES 🗸
slums?	2. Past Survey	NO	NO 🗸
2.2 What is the basis of estimation of UWSS services	1. Recent Survey (1-3yrs)	NO	NO 🗸
provided in slums?	2. Past Survey	NO	NO 🗸
How are records of information on slums maintained	for?	L	
	1. Computerised	YES	YES 🗸
Water supply	2. Only Manual	NO	NO 🗸
	1. Computerised	NO	NO 🗸
Sewerage	2. Only Manual	NO	NO 🗸
	1. Computerised	NA	NA 🗸
Onsite sanitation system	2. Only Manual	NA	NA 🗸
	1. Computerised	NO	NO 🗸
Individual toilets	2. Only Manual	YES	YES 🗸
	1. Computerised	NO	NO 🗸
Door to door collection of MSW	2. Only Manual	YES	YES 🗸

			🗌 Upda
Reliability parameters for water s	upply, wastewater, SWM and SWD	2020-2021	2021-2022
	1. Bulk flow meters	YES	YES
isis of measurement of water produced at WTP/tube wells	2. Pump/level details	NO	NO
asis of measurement of water supplied from bulk istribution points	1. Bulk flow meters	YES	YES
	2. Pump/level details	NO	NO
	3. Periodic sample surveys	NO	NO
	1. Computerised	NO	NO
low are records maintained at WTP/tube wells?	2. Only Manual	NO	NO
low are records maintained at bulk distribution points like SRs, etc?	1. Computerised	NO	NO
	2. Only Manual	NO	NO

			🗌 Updat
Reliability parameters for water s	upply, wastewater, SWM and SWD	2020-2021	2021-2022
Are proper records of samples conducted and passed/failed a consumer end maintained?	at source, WTP/bore wells, bulk distribution points and	YES	YES 🗸
	1. Own laboratory regularly	YES	YES 🗸
Are tests for quality conducted through	2. Accredited centres regularly	NO	NO
	3. Third party agencies intermittently	NO	NO
How are audits to monitor water quality procedures carried	1. by independent agencies periodically	NO	NO 🗸
out?	2. ULB itself occassionally	YES	YES 🗸
	1. Computerised	NO	NO 🗸
Record Keeping	2. Only Manual	YES	YES 🗸

### 5. Continuity of water supplied

			🗌 Update
Reliability parameters for water s	upply, wastewater, SWM and SWD	2020-2021	2021-2022
	1. Valve operating points across zones	YES	YES 🗸
How is the duration of water supplied for the city estimated?	2. Periodic surveys	NO	NO 🗸
	3. Feedback from city field engineers	NO	NO 🗸
Is adequacy of pressure and hours of supply at consumer en	d assessed?	NO	NO 🗸
Descend Koon in a	1. Computerised	NO	NO 🗸
Record Keeping	2. Only Manual	YES	YES 🗸

6. Metering of Water Connections			🗌 Updat
Reliability parameters for	water supply, wastewater, SWM and SWD	2020-2021	2021-2022
Are meters installed at consumer level?		YES	YES 🗸
	1. At all consumer points	YES	YES 🗸
Extent of metering of connections	2. Only bulk & commercial consumers	NO	NO
	1. Regular reading and billing of meters	YES	YES 🗸
How are functional meters assessed?	2. Spot checks	NO	NO 💊
	1. Meters installed at all consumer points	YES	YES
	2. Periodic Survey	NO	NO
How is household consumption estimated?	3. Spot Survey	NO	NO
	4. Ferrule size and hours of supply	NO	NO 🗸
	1. Computerised	YES	YES 💊
Record Keeping	2. Only Manual	NO	NO 🗸

### 7. Wastewater collection and treatment

			🗌 Update
Reliability parameters for water s	supply, wastewater, SWM and SWD	2020-2021	2021-2022
	1. Bulk flow meters at inlet of treatment plants	NO	NO 🗸
How is quantity of wastewater collected by network estimated?	2. V-Notch at outlet of channel	YES	YES 🗸
	3. Installed Plant Capacity	NO	NO 🗸
	1. Bulk flow meters at inlet of treatment plants	NA	NA 🗸
How is quantity of wastewater actually treated estimated?	2. V-Notch at outlet of channel	NA	NA 🗸
	3. Installed Plant Capacity	NA	NA 🗸
How treatment plant system capacity is assessed?	1. Through rigorous testing and commissioning procedures	YES	YES 🗸
			·

	2. On the basis of reliable operational data	YES	YES	~
	<ol> <li>No estimate of treatment capacity that is actually functional and in operation</li> </ol>	YES	YES	~
	1.Bulk meters at inlet of treatment plant	YES	YES	~
How is quantity of septage collected estimated?	<ol> <li>Register maintained for number and volume of trucks emptier at the treatment plant or dump site</li> </ol>	NO	NO	~
	2. Installed Plant Capacity	NO	NO	~
	4. Number of septic tank cleaned annually	NO	NO	~
	1.Weighing scale at outlet of treatment plant	YES	YES	~
How quantity of septage actually treated estimated?	2. Installed Plant Capacity	NO	NO	~
Description of constant and a state	1. Computerised	NO	NO	~
Record keeping of wastewater and septage	2. Only Manual	YES	YES	~

			🗌 Updat
Reliability parameters for water s	supply, wastewater, SWM and SWD	2020-2021	2021-2022
Are proper records of samples conducted and passed/failed	for all parameters (BOD, COD, etc) maintained?	YES	YES 🗸
And toots for quality conducted through	1. Own laboratory regularly	NO	NO
Are tests for quality conducted through	2. Accredited centres regularly	YES	YES 🗸
How are audits to monitor waste water quality procedures	1. by independent agencies periodically	YES	YES 🗸
rried out?	2. ULB itself occassionally	NO	NO 🗸
) and Kaning	1. Computerised	NO	NO 🗸
Record Keeping	2. Only Manual	YES	YES 🗸

# 9. SWM

8 Quality of Wast

Reliability parameters for wa	iter supply, wastewater, SWM and SWD	2020-2021	Upda 2021-2022
	1. Quarterly/ sample surveys	NO	NO
low is quantity of waste generated estimated?	2. Per capita waste generation	YES	YES
	1. Measurement at treatment/disposal site	NA	NA
low is quantity of waste segregated estimated?	2. HHs & establishments with two bins	NA	NA
	3. Inputs from door to door collection agencies	NA	NA
stimation of municipal waste received at		l	
	1. Weighbrige	NA	NA
	2. On the basis of Trips	NA	NA
Treatment plant	3. Aggregate mass balance	NA	NA
	4. Installed capacity	NA	NA
	1. Weighbrige	NA	NA
	2. On the basis of Trips	NA	NA
Scientific landfil	3. Aggregate mass balance	NA	NA
	4. Installed capacity	NA	NA
	1. Weighbrige	NO	NO
Open dumps	2. On the basis of Trips	YES	YES
	3. Aggregate mass balance	NO	NO
ecord keeping at		1	
Tractor at all at	1. Computerised	NA	NA
Treatment plant	2. Only Manual	NA	NA
Scientific landfil	1. Computerised	NA	NA
	2. Only Manual	NA	NA

	1. Computerised	NO	NO	~
Open dumps	2. Only Manual	YES	YES	<ul> <li>Image: A second s</li></ul>

Reliability parameters for water s	upply, wastewater, SWM and SWD	2020-2021	2021-2022
s regualar (quarterly/annual) reporting of the financia	al statements conducted to state/central agencies?	YES	YES
Are arrears segregated from current demand in finance	ial statements/budgets?	YES	YES
extent of segregation of budget heads for			
Mater supply	1. Fully	YES	YES
Water supply	2. Partially	NO	NO
Wastewater (sewage, sullage, septage, public and	1. Fully	NO	NO
community toilets)	2. Partially	YES	YES
	1. Fully	NO	NO
SWM	2. Partially	YES	YES
	1. Accrual-Double entry	NO	NO
Accounting System	2. Cash Based	YES	YES
	3. Both systems	NO	NO
	1. Water supply	YES	YES
re records maintained for charges collected against he specific bill issued?	2. Sewerage	YES	YES
ie specific bill issued:	3. SWM	NO	NO
re DCB tables linked to billing and collection system?	<u> </u>	YES	YES
	1. Computerised	YES	YES
illing Systems	2. Only Manual	NO	NO
re billing and collection records regularly updated?	1	YES	YES
	1. Computerised	YES	YES
Record Keeping	2. Only Manual	NO	NO

11. Complaint Redressal System			
			🗌 Upda
Reliability parameters for water	supply, wastewater, SWM and SWD	2020-2021	2021-2022
Are records of complaints redressed maintained?			
Wate	er supply	YES	YES
Wastewater (sewage, sullage, se	eptage, public and community toilets)	YES	YES
	SWM	YES	YES
System for Collating, sorting and tracking of complai	ints		<u> </u>
	1. Computerised	NO	NO
Water supply	2. Only Manual	YES	YES
Wastewater (sewage, sullage, septage, public and	1. Computerised	NO	NO
community toilets)	2. Only Manual	YES	YES
	1. Computerised	YES	YES
SWM	2. Only Manual	YES	YES
Are the records of types of complaints (low water pr	essure, no water, sewer blocks, etc) maintaine	d?	
Wate	er supply	YES	YES
Wastewater (sewage, sullage, se	YES	YES	
	SWM	YES	YES
Are multiple mechanisms to register complaints (thr	ough telephone, in person, by email) available	to the consumers in	
Wat	er supply	YES	YES

	Wastewater (sewage, sullage, septage, public and community toilets) SWM					YES	× ×
Remark	Item	Unit	2020-2021	202:	1-2022		
Remark			-1				
						S	ave
General Information	Water Supply Sewerage and	d Drainage Solid Waste Ma	anagement ERI Re	eliability CTPT Info WR and I	RWH		
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## About CEPT

CEPT University located in Ahmedabad in India is a leading institution offering undergraduate and postgraduate programmes in Architecture, Planning, Building Construction, Interior Design, Technology Management and Arts through its various schools. Since its inception in 1962, CEPT's mission has been to contribute to development issues related to urban and rural settlements through its academic programmes as well as research and professional activities. In 2005, it was made into a State University by an Act of the State Legislative Assembly of Gujarat.



Home	Performance Assessment	Performance Improvement	Urban Sanitation	Resources About	Us Data Entry
JPP_KPI					
	PERFOR	MANCE ASSESSMENT Amrava		5) PROJECT	Se
General Inforr	mation Water Supply Sewerage and	d Drainage Solid Waste Management E	RI Reliability CTPT In	fo WR and RWH	
	24x7 WATER SUP	PLY IN COMMUNITY AN	ID PUBLIC TOI	LETS: FY 2021-	2022
	Reset	Validation	Submit	Go Back to Data Entry	Sav
1. COMMU	INITY TOILETS				
	Iten	1	Unit	2020-2021	Update 2021-2022
1.1 Number	Item of community toilet blocks in UL		<b>Unit</b> Number	<b>2020-2021</b> 335	·
		Bs			2021-2022
1.2 Number	of community toilet blocks in UL of community toilet blocks assur r of community toilet blocks co	Bs	Number Number	335	2021-2022 335
1.2 Number 1.3 Number connections	of community toilet blocks in UL of community toilet blocks assur r of community toilet blocks co	Bs red 24x7 water supply onnected with municipal water sup	Number Number	335 275	2021-2022 335 275
<ol> <li>1.2 Number</li> <li>1.3 Number</li> <li>connections</li> <li>1.4 Number</li> </ol>	of community toilet blocks in UL of community toilet blocks assur r of community toilet blocks co	Bs red 24x7 water supply ponnected with municipal water sup ected with bore well	Number Number	335 275 0	2021-2022 335 275
<ol> <li>1.2 Number</li> <li>1.3 Number</li> <li>connections</li> <li>1.4 Number</li> <li>1.5 Number</li> <li>1.6 Number</li> </ol>	of community toilet blocks in UL of community toilet blocks assur r of community toilet blocks co of community toilet blocks conne of community toilet blocks conne	Bs red 24x7 water supply ponnected with municipal water sup ected with bore well	Number pply Number Number Number Number	335 275 0 274	2021-2022 335 275
<ol> <li>1.2 Number</li> <li>1.3 Number</li> <li>connections</li> <li>1.4 Number</li> <li>1.5 Number</li> <li>1.6 Number</li> <li>source name</li> </ol>	of community toilet blocks in UL of community toilet blocks assur r of community toilet blocks com of community toilet blocks conne of community toilet blocks conne r of community toilet blocks conne	Bs red 24x7 water supply connected with municipal water sup ected with bore well ected with tanker supply connected with other sources, ment	Number Number Pply Number Number Number	335 275 0 274 1	2021-2022 335 275 0 274 1
<ol> <li>1.2 Number</li> <li>1.3 Number</li> <li>1.4 Number</li> <li>1.5 Number</li> <li>1.6 Number</li> <li>1.7 Number</li> </ol>	of community toilet blocks in UL of community toilet blocks assur of community toilet blocks com of community toilet blocks come of community toilet blocks come r of community toilet blocks come e in remark section	Bs red 24x7 water supply connected with municipal water sup ected with bore well ected with tanker supply connected with other sources, ment	Number Number Pply Number Number tion Number Number Number	335 275 0 274 1 0	2021-2022 335 275 0 274 1 1 0

### 2. PUBLIC TOILETS

Item	Unit	2020-2021	Update 2021-2022
1.10 Number of public toilet blocks in ULBs (including public toilets at bus stations, railway stations, markets, etc.)	Number	139	139
1.11 Number of public toilet blocks assured 24x7 water supply	Number	139	139
1.12 Number of public toilet blocks connected with municipal water supply connections	Number	0	0
1.13 Number of public toilet blocks connected with bore well	Number	138	138
1.14 Number of public toilet blocks connected with tanker supply	Number	1	1
1.15 Number of public toilet blocks connected with other sources, mention source name in remark section $% \left( \frac{1}{2} \right) = 0$	Number	0	0
1.16 Number of public toilet blocks operated and maintained by ULB	Number	139	139
1.17 Number of public toilet blocks operated and maintained by private agency	Number	0	0
1.18 Number of public toilet blocks operated and maintained by other agency	Number	0	0

Remark Update

					<u> </u>
General Informati	on Water Supply Sewerage	and Drainage Solid Waste Man	agement ERI Reliability	CTPT Info WR and RWH	
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Home	Performance Assessment	Performance Improvement U	rban Sanitation	Resources About U	Js Data Entry
PP_KPI					
	PERFOR	RMANCE ASSESSMENT S Amravati		6) PROJECT	Sea
General Infor	mation Water Supply Sewerage an	d Drainage Solid Waste Management ERI	Reliability CTPT Info	WR and RWH	
	WATER-BODIES RE	UVENATION AND RAIN W	ATER HARVE	STING : FY 2021	L-2022
	Reset	Validation	Submit	Go Back to Data Entry	Sav
1. WATER	BODIES REJUVENATION				
	Iten	n	Unit	2020-2021	Update 2021-2022
1.1 Does U city?	LB have water body (i.e. Lakes	, Ponds, Tanks, Stepwells/Baolis) in the	e Yes/No	YES	YES 🗸
1.2 If yes, t	otal number of existing water bo	dies in the city	Number	2	2
1.3 Total ar water bodie	``	an one then enter total area of all the	e Sq Km	0.8237	0.8237
1.4 Does cit	y rejuvenated water bodies till A	ugust 2021?	Yes/No	NO	NO 🗸
1.5 If yes, r	number of water bodies rejuvena	ted before August 2021	Number	0	0
		renated before the August 2021 (If more er bodies that were rejuvenated)	e Sq Km	0	0
1.7 Numbei 2022	r of water bodies are rejuvenate	ed between September 2021 to Augus	t Number	0	0
	2 (If more than one then enter t	juvenated between September 2021 to otal area of all the water bodies that are		0	0
1.9 Does ci August 202		er bodies next year (September 2022 to	Yes/No	YES	YES 🗸
	s, then number of water bodie 2022 to August 2023)	es that will be rejuvenated next yea	r Number	1	1
1.11 Does l	JLB conduct pre monsoon cleanir	ng of water bodies ?	Yes/No	NO	NO 🗸
	number of water bodies cleaned		Number	0	

### 2. RAINWATER HARVESTING

These	11	2020-2021	Updat 2021-2022
Item	Unit	2020-2021	2021-2022
2.1 Total number of properties with RWH structure	Number	106	106
2.2 Does city government completed any RWH project in current financial year?	Yes/No	NO	NO 🗸
2.3 If yes, then number of RWH project completed in this financial year	Number	0	C
2.4 Does ULB link rainwater harvesting (RWH) structure data with property database?	Yes/No	NO	NO 🗸
2.5 Does ULB check functionality of RWH structure?	Yes/No	YES	YES 🗸
2.6 If yes, Number of non-functional RWH structures	Number	0.0	0.0

Remark

		2	020-2021	2021-2022	
Remark					<i>h</i>
General Information	Water Supply Sewerage	and Drainage Solid Waste Manag	gement ERI Reliability (	CTPT Info WR and RWH	
Goto Top	Reset	Validation	Submit	Go Back to Data Entry	Save All
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